

**On-Street Response - Reference Number 1**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 6**

I object to the proposed changes.

Too late in the day to keep parking charges until 8pm.

**On-Street Response - Reference Number 7**

I object to the proposed changes.

As a resident parking is a real issue - people park on the pavement to go to The Swan and I rarely see any parking tickets - as a resident if these on street parking bays also allow for residents with parking permits to park why aren't we allowed to park with a permit in the large car park at the back of Tesco? This seems to be more about making money rather than supporting council tax paying residents

**On-Street Response - Reference Number 10**

I support the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 12**

I support the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 13**

I support the proposed changes.

Parking charges should be equitable across the whole borough. Otherwise perhaps 1 hour parking in Tonbridge should be free.

**On-Street Response - Reference Number 15**

I support the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 16**

I support the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 18**

I object to the proposed changes.

I think it will harm the footfall to shops in the High Street. However it is tricky as the parking in West Malling High Street, particularly the loading bay area outside Tesco does become almost dangerous sometimes as it is so near the

Zebra crossing and cars don't always take enough care around this.

**On-Street Response - Reference Number 21**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 24**

I object to the proposed changes.

The 1hr restriction is perfectly fine and allows people to come into our town and use the local independent shops for a quick stop which is vital for local commerce.

By putting in pay and display on the highstreet you will be reducing the opportunities for shoppers to visit the town centre.

I strongly object to extending the Pay & Display to 8pm, West Malling pubs and restaurants are huge part of the attraction to the town and have suffered enough in recent years with Covid and now the cost of living crisis and are already noticeably quieter than they have been in recent years.

The parking restrictions ending at 17:30 encourages people to come to the town to enjoy the pubs and restaurants, to be honest extending the restrictions to 8pm feels like nothing more than greed and trying to charge people money for no reason.

The current restrictions are working perfectly well and does not need any changes, if anything it needs to go the other way to encourage more people into our town as the foot fall into West Malling has dramatically decreased over the last two years and all local businesses that I have spoken too have mentioned this.

Increasing restrictions and pricing will only further discourage people from visiting our town and supporting the local businesses with their much need spending.

STOP BEING GREEDY!

I cannot help but feel that increasing parking charges are part of a calculated effort to discourage people from visiting the town, therefore the High Street car park not being utilised, applications for planning being put in and the High Street car park being built on.

**On-Street Response - Reference Number 29**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 32**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 33**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 34**

I object to the proposed changes.

This is just an opportunity to make more money, people are not parking here all day. And these bays are important to allow people to grab things from the main highstreet for free, as opposed to driving to a drive through or major supermarket.

**On-Street Response - Reference Number 37**

I support the proposed changes.

Please oversee properly.

**On-Street Response - Reference Number 40**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 41**

I object to the proposed changes.

Propose changing spaces closest to shops to 1hr parking bays which exclude permit holders. If a permit holder stay longer than 1hr then they get a fine. No need to extend until 8pm!

**On-Street Response - Reference Number 42**

I object to the proposed changes.

Inconvenient and will reduce business for local shops.

**On-Street Response - Reference Number 45**

I object to the proposed changes.

I believe this will have a negative impact on the local shops. We need a thriving high street

**On-Street Response - Reference Number 47**

I object to the proposed changes.

1 hour free parking encourages visitors to come. This generates income for the high street. There is also a cost of living crisis. We should not be making living costs more expensive.

**On-Street Response - Reference Number 52**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 53**

I object to the proposed changes.

This will have an enormous effect on the small businesses in the High Street. I go to West Malling because there is free parking or the car park is a reasonable cost. If people are parking longer than the one hour as you state, give them a penalty notice to raise funds not penalise everyone. The small businesses will suffer hugely and may go out of

On Street Parking Proposals – Annex 9.2 (West Malling P&D redacted responses)  
business. No business rates payable on empty shops!!! The monthly Farmers market attracts people because of free parking....charged parking will reduce the foot fall dramatically and impact on the traders.

This is a very short sighted plan. Please don't ruin a beautiful, unique traditional High Street.

**On-Street Response - Reference Number 54**

I object to the proposed changes.

This will destroy the high street shops of which there are now very few.

**On-Street Response - Reference Number 56**

I object to the proposed changes.

By removing the 1-hour free parking, the "service shops" in West Malling will suffer. For example, buying medication etc from the Chemist, using the dry cleaners to drop and pick up your cleaned items. With the additional charges, people will become less inclined to use those services and seek alternatives. This will result in these traders stopping providing their services and store closures.

**On-Street Response - Reference Number 57**

I object to the proposed changes.

I regularly pop into West Malling to meet with people or for brief trips to Library/Local shops/have a quick lunch etc. The benefit of free parking for that brief amount of time is key to my trip, I would not go and support the local businesses if I have to pay for that parking. If staying longer I gladly pay in the car park, but for the brief trips it wouldn't be worth it.

**On-Street Response - Reference Number 58**

I object to the proposed changes.

I Like to pop into West Malling for a coffee or go to the Post Office and sometimes get my hair cut it's good you can get 1 hour free parking. If I have to pay 60p I probably won't bother.

**On-Street Response - Reference Number 61**

I object to the proposed changes.

I think it will affect the businesses in West Malling and they will see less footfall.

**On-Street Response - Reference Number 62**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 65**

I object to the proposed changes.

This is a naked attempt to generate revenue on spurious grounds. If you were really concerned about people overstaying you could introduce the system that used to exist in the off-street carpark whereby a free ticket could be obtained. The parking charges and your mismanagement of the town have reduced legitimate traffic visiting what used to be a vibrant high street, and as the independent shops have closed down they have been replaced exclusively

by estate agents who bring zero value to the town, and cash-only barbers who are transparently obviously fronts for money laundering. I recommend you

A) allow people to continue parking for free for up to 90 minutes, with the possible provision of a free ticketing system

B) introduce as a minimum the ability for people to pay for parking by contactless payment in the off-street parking, reducing non-payment and removing the incentive to park illegally on the high street. Pay by mobile is no good where there is no mobile reception, and it's nearly 2024. No one carries cash

C) introduce preferential business rates for small businesses who will return West Malling to the vibrant community it used to be.

**On-Street Response - Reference Number 66**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 68**

I object to the proposed changes.

This will Kill West Malling!

**On-Street Response - Reference Number 69**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 70**

I object to the proposed changes.

It will badly effect all business who are already struggling

**On-Street Response - Reference Number 71**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 72**

I object to the proposed changes.

I, and hundreds of others will simply not be able to use West Malling High Street as quickly and as easily as so many of us do now. Businesses will lose so much business from this appalling suggestion.

**On-Street Response - Reference Number 73**

I object to the proposed changes.

I will no longer visit West Malling if this is introduced. Simple. I visit twice weekly at least to contribute to and buy from the charity shops, use the cafes and support local businesses. They will all unfortunately lose my trade if this is introduced. The faff of having another app to pay, or entering a reg to pay by card on machines that don't work, when your phone has no battery all add unnecessary stress to a 'pop to the shop' which I cannot abide. Just enforce

the 1 hour parking with a ticket officer.

**On-Street Response - Reference Number 74**

I object to the proposed changes.

Business will close and customers wanting to pop into shops will end up driving to residential roads and cause parking chaos there

Should be free parking in west malling high street

**On-Street Response - Reference Number 75**

I object to the proposed changes.

Introduction would deter many from shopping locally in West Malling.

**On-Street Response - Reference Number 76**

I object to the proposed changes.

Rather than charging everyone who needs to pop to the local high street (and thus support local/small businesses) increase the fine for those abusing the 1 hour limit so that they don't do it. Those that abuse it currently won't pay&display anyway as they don't abide by the rules. These large fines would substitute the money generated by pay&display fees.

**On-Street Response - Reference Number 77**

I object to the proposed changes.

This will hugely impact the sales of the local shops and restaurants. Being able to run in to grab something from a shop and back again without paying is so convenient. If this is proposed then bigger chains will only reap the benefits of peoples money

**On-Street Response - Reference Number 78**

I object to the proposed changes.

Local business' rely on people coming into the town. Why come to West Malling and pay to park when you can go to Kings Hill and park for free?

**On-Street Response - Reference Number 79**

I object to the proposed changes.

Will have a major negative impact to local business. One attraction of the town is the free parking so you can pop in and go to the shops

**On-Street Response - Reference Number 80**

I object to the proposed changes.

It is not right to punish all for the few that abuse it, there are many services that require short term parking including Vets and Dry Cleaners which I use these bays for

**On-Street Response - Reference Number 81**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 82**

I object to the proposed changes.

I have lived in West Malling area for 50 years and have always local the local high street but I refuse to pay for parking in West Malling so if you start charging I will no longer use west malling

**On-Street Response - Reference Number 83**

I support the proposed changes.

The parking situation (and constant incredibly poor driving) in West Malling needs addressing. I've never seen such appalling driving. Only yesterday (22/11/23) I saw a Parcel Force van park in the \*middle of the road\* opposite the bus stop next to the turning towards the primary school. It is literally carnage, to the extent that I've nicknamed the High St "Stupid Street". If this goes even part of the way to addressing this I am definitely in favour. I'd welcome CCTV also. But I feel a LOT more needs to be done. Not least because weekends and Sundays seem to attract the petrol-heads who insist on revving their souped up engines and causing a disturbance. People speak so highly of West Malling but when you live there it's absolutely bananas. A stunning village ruined by terrible drivers and antisocial behaviour. Don't even get me started on the noise coming from the Farm House. And then the noise of customers returning to their cars on Water Lane or heading to Manor Park to continue their celebrations is outrageous. The fact that the pubs need to have bouncers on the doors says it all. Is this really how we want West Malling to be perceived?

**On-Street Response - Reference Number 84**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 85**

I object to the proposed changes.

What about the people who are there only for 15 to 20mins.

**On-Street Response - Reference Number 86**

I object to the proposed changes.

I really think this is a sad idea.

West Malling is a lovely high street.

People pop in to go to the post office, to grab a coffee, get some flowers on the way to a friends.

I don't think anyone here goes for all day shopping?

I personally use the bays outside The Five Pointed Star to drop my children off at West Malling School in the morning, and often use the time to visit a shop - I remember a card I need to buy (Down Swan St) or get some milk (Tesco) or in take my son into the barber after school pick up.

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If I had to pay 70p for 30mins every morning and then again in the afternoon on school days this will mount up. I think around £250 a year on school runs. I could add my car to the many cars that attempt to park at the school. Or I could pay.... But I certainly won't be paying for more than half an hour and my spontaneous business will be lost.

Sad money making. Shame for one of the few nice high streets left.

**On-Street Response - Reference Number 87**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 88**

I object to the proposed changes.

Terrible idea.

No one parks there all day. I have been stuck in the barbers and gone slightly over my 1 hour and been given a ticket in the past. I had no problem accepting the consequences and paying the fine.

The biggest losers here are the small business on the high street. Losing lots of business at a time when high streets are crying out for help. For the sake of greed from the Council.

**On-Street Response - Reference Number 89**

I object to the proposed changes.

As someone who shops in West Malling regularly and uses many of the businesses there. One of the main reasons for me using West Malling is the ability to be able to park free of charge for a short period of time for me to pop in to the businesses I need to. If I have to pay to park on street, it removes the convenience but also impacts me financially and at a time when the cost of living already impacting me hugely.

This will also impact local businesses massively, one of the reasons we have a thriving high street unlike so many other small towns is due to the convenience of parking without paying. Please don't let West Malling become another High Street with lots of empty premises.

**On-Street Response - Reference Number 90**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 92**

I object to the proposed changes.

My family and I visit West Malling several times a week, I grew up in the area. Each visit is for 10-15 mins, many people like us just nip in and out. We will not be using West Malling if we have to pay to park for 5-10mins. I may as well visit a larger town to do all my shopping in one go. I have made an effort to support West Malling over the years. What a shame for already struggling small businesses. They have already suffered since you started charging for Tesco car park, which used to be free. I don't believe the reason for your decision is true. Most people adhere to the 1 hour.

**On-Street Response - Reference Number 93**



I object to the proposed changes.

Creating charges to park within the high street will not encourage visitors to the village it will deter affecting the businesses we should be supporting. Also people will seek free parking in other areas which we create problems for the residents.

**On-Street Response - Reference Number 94**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 95**

I object to the proposed changes.

I often pop in to use facilities in West Malling. I'm never there for more than an hour. I wouldn't use the shops if I have to pay for 1 hour. Please fine the double yellow line parkers. You'll make much more money, and punish the law breakers instead of those of us that are still trying to keep to the rules.

**On-Street Response - Reference Number 96**

I support the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 98**

I object to the proposed changes.

It will put off people visiting the high street if they have to pay for parking instead of being able to park for free.

**On-Street Response - Reference Number 99**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 100**

(no comment supplied).

If you want to kill our lovely high st and drive all the people to the retail parks where they won't be hunted by parking wardens you are going the right way about it the shops will close and the community will suffer . PLEASE re consider

**On-Street Response - Reference Number 102**

I support the proposed changes.

The main issue in west Malling is actually people parking outside parking bays, often resulting in dangerous parking. I would hope that by introducing charges for parking, more money can be put towards traffic wardens to tackle such dangerous parking.

**On-Street Response - Reference Number 103**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 104**

I object to the proposed changes.

I use these spaces to help reduce congestion on Norman road for school pick up and pop into local businesses for shopping. As do lots of others.

Can't afford to pay twice a day so will have to stop parking there if that happens. And will take my business elsewhere. Catastrophic for the area if this goes ahead.

**On-Street Response - Reference Number 105**

I object to the proposed changes.

I like to use West Mallings facilities and shops quite often. The charges I fear will reduce footfall in the town and the good shops will suffer and possibly close. I also won't go as often to meet friends and spend my money in the town. This is a big mistake. Also 60p for 30mins is an obscene amount to charge.

**On-Street Response - Reference Number 106**

I object to the proposed changes.

This will kill west malling high st. If you are only popping in briefly to Tesco or chemist you will obviously go elsewhere, ie kings hill where parking is free.

**On-Street Response - Reference Number 107**

I object to the proposed changes.

As a resident of West Malling and police station road, by making swan street pay and display, you are going to be encouraging visitors to park in police station road opposite. Police station road is already over crowded and I struggle to park after work pretty much every evening and on a weekend if I have been out. People already use Police Station Road as it is when they shouldn't. My only alternative is to park on swan street. Which would now not be an option if the pay and display was to take place. Or other parking options are on town hill which is obscene. Why don't we maybe look after the residents who pay to live here instead of the "odd visitor". This is clearly just a money making scheme again it just craps on the face of the residents who pay council tax and for parking permits.

**On-Street Response - Reference Number 109**

I object to the proposed changes.

The "abuse" of time-limited parking spaces suggests the need for an increase in parking attendants, ANPR cameras or other form of monitoring usage. Whilst I fully appreciate that these things do not come for free or even cheap, it is unfair to punish financially shoppers and other users of the High Street who abide by the time limit just because some do not.

Also, the fact that some are able to stay for longer than the limit due to lack of monitoring begs the question that if parking charges were to be introduced, how would those who pay for an hour and stay for more be monitored and, thereby, penalised? Without measures with which to do this, the proposal to introduce parking charges is rendered nothing more than a quick money-making exercise. It cannot be argued that introducing parking charges would allow for such measures to be funded as that would render the money-making exercise net zero or even at a loss.

**On-Street Response - Reference Number 110**

I object to the proposed changes.

Totally unfair to the community, small businesses

**On-Street Response - Reference Number 111**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 112**

I object to the proposed changes.

People abusing the free parking should be getting fines by the traffic wardens, so no need to impose parking charges to stop this, as revenue raised stops this abuse. Also the 1 hour free parking allows a quick stop for shopping. Also allows parking for parents picking up from school, again giving chance for a quick shop. The free parking after 3pm in town hill car park, again allows for parents to pick up from school easily with out adding to the congestion in the centre of town which in turn keeps the children walking safer. Parents also need to pick up children from bus stop in West malling. If they have to pay 60p a day to park, more children will have to walk away from centre to get picked up, putting them in more danger from accidents, especially on dark winter evenings.

Shops will suffer as people do not want to pay for parking, ie I do not use hairdressers in West malling now as I would need more than an hour.

**On-Street Response - Reference Number 113**

I object to the proposed changes.

Please don't do this. Please. It's bad enough that you have to pay for the bigger car parks if that's the only space left and all you want it a load of bread.

Removing the ability for people to nip in to collect a prescription, have a quick meal, buy some bits for dinner, have a haircut, grab a coffee (anything <1hr) will mean they will either not do it, or go elsewhere. For groceries, they will drive down to parkfoot and park for free.

I suggest instead that you make the 1hr free parking ticketed, AND (if you are happy to make that up to 4hr as per your proposal) then the charges kick in (at 2hr+ prices). As a result, anyone who doesn't display a ticket can get a PCN even if they were only parked for 5-10m.

This will increase your revenues, give ticket wardens something to actually check/prove against, and enable quick and flexible use of the parking spaces available.

**On-Street Response - Reference Number 115**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 116**

I object to the proposed changes.

This would really affect local businesses where people want to quickly pop in a shop (to collect flowers, to buy something). Nobody will want to pay for this every time.

**On-Street Response - Reference Number 119**

I object to the proposed changes.

Why? Businesses, small businesses rely on the people of the local area popping in to grab a coffee, lunch, prescriptions, bread. Introducing this cost will eliminate the footfall and in turn the closure of the high street.

**On-Street Response - Reference Number 121**

I object to the proposed changes.

This is another tax on motorists who have become cash cows to bolster council funds. This is not a welcome development when the current parking system works perfectly well. The argument that people abuse parking by parking all day can be easily remedied with camera monitoring or street parking wardens who will be needed anyway to enforce planned pay parking proposals.

**On-Street Response - Reference Number 122**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 123**

I object to the proposed changes.

My child attends West Malling Primary School and we live in East Malling so have to drive. I usually park on the High Street to reduce congestion outside of the school. Having to pay to park twice a day will result in more people driving to drop off immediately outside the school increasing congestion and also danger to school children from the increase in traffic. Perhaps there could be free parking for 30 minutes as a minimum or permission to park in Ryarsh Lane at school drop off/pick up. I think removing the free 1 hour parking will be detrimental to the local businesses, quite often whilst doing the school run I'll pop in to the local shops, but I wouldn't do this if I had to pay. This would be a poor decision to approve on street parking charges and will result in a lot less people popping in to West Malling to support local businesses

**On-Street Response - Reference Number 124**

I object to the proposed changes.

These spaces are required for local school drop off and collection. If parking charges are to be brought in there should be a 30min free slot to allow this to continue. Otherwise west street/norman road will experience increased traffic which will cause further congestion as the road is already not suitable for the traffic volumes.

**On-Street Response - Reference Number 125**

I object to the proposed changes.

The parking in the village should remain free. There are multiple businesses in the village which will suffer as people will think twice about coming into the village if the costs increased.

**On-Street Response - Reference Number 126**

I object to the proposed changes.

West Malling high street is already struggling because they let Tesco take over at the expense of small businesses. Charging will just kill the shops that are left. I visited Wadhurst a few months ago which is a thriving high street with independent shops and free parking!!!

**On-Street Response - Reference Number 127**

I object to the proposed changes.

Discouraging support of local businesses and driving consumers towards retail parks

**On-Street Response - Reference Number 128**

I support the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 129**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 130**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 131**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 132**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 133**

I object to the proposed changes.

Do you really want to kill west malling and push people to big shopping centres where parking is fee. Small businesses will suffer and they will have issues getting staff as it will cost them more to park. This is absolute lunacy at a time when cost of living is high and businesses are going under. I thought councils supported their people and businesses, not looking at easy ways to increase their budgets. I would challenge you to look at the management of the council and why they need to do this, and why they have not better budgeted.

**On-Street Response - Reference Number 135**

I object to the proposed changes.

This will decimate the local area and dissuade people from visiting local businesses in the area. If this was about tackling all day parking than you should keep the charges free for the first hour and then enforce payment for longer stays.

**On-Street Response - Reference Number 137**

I support the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 139**

I object to the proposed changes.

Why not at least give 30minutes free parking. Charging just forces people to alternative shops with free parking eg Aylesford, next superstores etc.

**On-Street Response - Reference Number 140**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 141**

I support the proposed changes.

Parking payment HAS to allow cash payment, as APP only payment is not possible for people who exercise their judgement that phone based banking is not secure.

**On-Street Response - Reference Number 142**

I object to the proposed changes.

The reason given for the introduction of Pay and Display parking is that 1-hour parking bays are often abused by all-day parking, reducing the opportunities for shoppers visiting the town center.

The introduction of P&D parking will do nothing to address this problem, in fact, it will enable this type of long-stay parking that the proposal states to be against.

The council should be enforcing the current rules which allow for a higher turnover of visitors to the high street and stimulate economic growth in the town. West Malling is a destination for many shoppers from the surrounding areas looking to "Pop-In" and pick up a few items, rather than staying for longer periods and shop, as they may do in larger shopping centers. There is already ample provision for longer stays in the existing car parks on the High Street and at Ryarsh Lane in the evenings and weekends.

By allowing 4 hours of parking this proposal will reduce visitor numbers to the town and negatively impact the local economy.

**On-Street Response - Reference Number 143**

I object to the proposed changes.

Vehicles parking for 4 hours will limit the number of persons able to park and visit shops. Please limit these to the distant parking and maintain 3 minute or 1 hour parking close to the shops at a nominal fee. It is already very difficult to find a space in the car park.

**On-Street Response - Reference Number 144**

I support the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 146**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 147**

I object to the proposed changes.

This is an awful plan that will only benefit the council and will disadvantage shop owner as people will choose to shop where there are no parking charges.

**On-Street Response - Reference Number 148**

I object to the proposed changes.

Town is already getting a kicking because of parking people just go to bluewater and shop

**On-Street Response - Reference Number 150**

I object to the proposed changes.

I suspect this is simply a scheme to raise money, and I would certainly take my shopping elsewhere if I was forced to pay for parking here.

What evidence is that there the bays are "often abused by all-day parking" or is this supposition? If there is abuse then please enforce with penalty notices.

If all-day parking really is an issue "reducing the opportunities for shoppers visiting the town centre" then allowing up to 4 hours parking isn't going to remove the problem, the all-dayers will simply move their cars once a day whilst those who don't would be encouraged to stay longer to get their money's worth. This would lead to a further reduction in opportunities for shoppers to visit, making your problem worse.

An alternative - if abuse of bays is really the issue - is to continue to allow one hour's free parking (enforced) or require payment for parking over one hour (capped at 2hrs to limit the abuse?). Free one hour parking can be facilitated with a zero charge pay and display ticket, (or ticketless ideally though recognising not everyone will be able to access this).

**On-Street Response - Reference Number 151**

I object to the proposed changes.

It will hamper businesses by people NOT coming into West Malling if they have to pay.

**On-Street Response - Reference Number 152**

I object to the proposed changes.

This will really damage the activity in the village and we need to support all the local shops.

**On-Street Response - Reference Number 154**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 155**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 156**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 157**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 158**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 159**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 160**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 161**

I object to the proposed changes.

I do not support the introduction of any on street parking charges in West Malling. These bays with 1 hour limits are ideal for making journeys into town to do small quick shops, visit restaurants and coffee shops plus the charity shops. Any additional charges will reduce footfall and impact all the local businesses and services. Introduction of charges on a Sunday will as with any changes to off street parking charges impact the church going community and less well off residents.

**On-Street Response - Reference Number 162**

I object to the proposed changes.

This town is suffering already with a lack of footfall, it is another nail in ANY businesses coffin.

If any charges are to be made Keep it at an hour FREE.

**On-Street Response - Reference Number 164**



I object to the proposed changes.

The Village has seen an increase on parking/permit charges over the past few years which has already affected the shoppers coming into the village. By including the on road spaces it will put off the customers who pop to the village to get shopping and the post office.

The permits going up again when the cost of living is a high and staff are trying to juggle bills in not a very considerate council for the people of West Malling.

The major problem is also the signal in the village if you do get your way, how are you going to improve the mobile signal to help customers pay Ringo, and what about the elderly or non gadget visitors who want to pay cash.

The village is doing its best to stay positive through a tough time and would have thought that the council would be more supportive in trying to keep its shops alive.

**On-Street Response - Reference Number 166**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 167**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 168**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 169**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 170**

I object to the proposed changes.

I frequently visit my family and friends in Tonbridge as this is where I was raised and having to pay for parking in evening and Sundays would mean I wouldn't visit as much

**On-Street Response - Reference Number 172**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 173**

I support the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 174**

I support the proposed changes.

Provide easy to use pay and display machines that include the option to use a debit card.

**On-Street Response - Reference Number 175**

I object to the proposed changes.

YOU WILL KILL THE HIGH STREET AND RESTAURANTS

**On-Street Response - Reference Number 176**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 177**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 178**

I object to the proposed changes.

West Malling businesses will be adversely affected by the introduction of on street parking charges - if some of the on street parking bays are being used for all day parking penalise this and as a consequence this will free up the parking bays for more people to be able to visit West Malling for an hour - call into the numerous shops many of which are independent, to be able to call into the post office, pick up a take away or call into the chemist.

Charging for on street parking will kill the high street which would be such a shame

Extending charging at Tesco carpark until 8pm would also adversely affect local hospitality businesses and risk pushing people to book and visit WM later and any church events going on in the evening would be adversely affected

There is also a risk that people might choose to park in residential streets to avoid the parking charges, which will cause an avoidable nuisance to the residents

Police the 1hr parking restriction and keep the availability of parking spaces rotating to help and support local businesses - if people need to park for longer than an hour - use Tesco carpark

**On-Street Response - Reference Number 179**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 180**

I object to the proposed changes.

I think parking charges will affect small shops & stop people coming to the village.

**On-Street Response - Reference Number 182**

I support the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 183**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 184**

I object to the proposed changes.

TMBC is not analysing the root cause of the issues raised. There is clearly high demand for parking in town centres. This is good for business & a thriving community.

However, the council is not properly analysing the problem. Why is there so much low turnover parking? What other options are there?

Knee-jerk responses such as those proposed are short sighted and inadequate.

**On-Street Response - Reference Number 185**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 186**

I object to the proposed changes.

My daughter currently goes to West malling school and we don't live in West Malling. We have no choice but to park in and around the High Street for my daughter just to go to school. The current free 1hr saves my wife and I £100s of pounds a year. To start charging for this is very unfair and this would not benefit the business owners what so ever.

**On-Street Response - Reference Number 187**

I object to the proposed changes.

My daughter currently goes to West malling school and we don't live in West Malling. We have no choice but to park in and around the High Street for my daughter just to go to school. The current free 1hr saves my wife and I £100s of pounds a year. To start charging for this is very unfair and this would not benefit the business owners what so ever.

**On-Street Response - Reference Number 189**

(no comment supplied).

N/A

**On-Street Response - Reference Number 191**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 193**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 194**

I object to the proposed changes.

Can it be considered to reduce free parking to 30s and charge for anything over this? This would allow local residents to continue to drop off & pick up school children without incurring a twice daily parking cost. It would also allow residents to be able to just pop quickly into town for 'a loaf of bread' or 'pick up dry cleaning', i.e. very quick errands and not incur onerous parking charges. If the proposed charges are also to be done by mobile phone please can there be some awareness of the poor phone reception in the area and some local residents are still not that comfortable with the use of smart phones & apps etc. A further increase in parking wardens monitoring West Malling and an increase in issuing parking fines would target those abusing the current system and be a deterrent to those culprits. Surely this would be preferable to punishing those that abide by the current rules by introducing charges for any parking? The revenue from increased fine collection could far exceed the additional revenue from charge introduction particularly if there were even more wardens about on Thursday, Friday and Saturdays when there seems to be more abuse of the on-street 1 hour free parking. Particularly in the evenings of these days there is also lots of parking on double lines in the town which also impedes traffic flow through the town.

**On-Street Response - Reference Number 195**

I object to the proposed changes.

To introduce parking charges to on street parking will only lead to residents abandoning using the high street shops in favour of free parking at the larger local supermarkets. This ultimately lead to loss of revenue for Tesco and other shops. People who use Boots the chemist esp to collect prescriptions will be adversely effected. Parking in West Malling is already extremely difficuly with available spaces dominated by visitors to the area. As a pensioner if these charges are introduced I will have no option but to stop using the high street and shop elsewhere. If individuals are abusing the current parking rules make more effort in penalising these people.

**On-Street Response - Reference Number 196**

I support the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 197**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 198**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 199**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 200**

I object to the proposed changes.

I am concerned by the additional signage and ticket machines that will be detrimental in this conservation area. I do not support Sunday restrictions being changed due to adverse affect on farmers market.

**On-Street Response - Reference Number 201**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 202**

I object to the proposed changes.

I work in the high street and its going to affect all the small buisnesses

**On-Street Response - Reference Number 203**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 204**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 206**

I support the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 207**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 208**

I support the proposed changes.

I do have grave concerns regarding the positioning of the payment machines. Thought must be given to the width of the pavement. The High Street toward St Leonard's narrows and any machines placed towards that end would restrict the pavement and interfere with disabled buggies or prams. The machines must be placed on the Morth end of these parking areas where the pavement is wider. There are no details provided as to their actual locations.

**On-Street Response - Reference Number 209**

I object to the proposed changes.

I often pop into West Malling for a short period of time (less than 30 minutes) and use the car park if I am staying for a longer period.

If the on street parking were to attract charges I would limit my visits to the shops and post office and look to go elsewhere.

**On-Street Response - Reference Number 210**

I object to the proposed changes.

I know a number of people, including me, who pop into West Malling for 20 minutes or so for a quick shop or coffee, and who would go elsewhere if the free parking for an hour is discontinued. The attraction of making a quick visit to West Malling is the fact that we can park for free. If a longer time than an hour is required payment is acceptable and there is a car park for this.

**On-Street Response - Reference Number 211**

I object to the proposed changes.

Businesses in West Malling are struggling as it is with sky high rents and outrageous energy costs, charging people to park WILL negatively impact footfall making it even harder. There have never been issues with parking in and around West Malling so please leave it as it is.

**On-Street Response - Reference Number 212**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 213**

I object to the proposed changes.

This proposal was suggested some years ago and was rejected. Now the question is raised again. The parking is very satisfactory as it is and we do not want parking meters in the High Street. At the moment parking is so convenient for shopping and parking meters are just another way of making money for the Council. No. No. No.!

**On-Street Response - Reference Number 214**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 217**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 218**

I object to the proposed changes.

Free access for short stop visits to West Malling is so important for business, the library etc. Pay and display will also be very unsightly in pretty West Malling. There is such limited parking already I for one will go to supermarkets and

avoid West Malling even more

**On-Street Response - Reference Number 219**

I object to the proposed changes.

The only way I would approve of this proposal is if residents are given free permits allowing them to use the town as has always been the case. This is clearly a money making exercise and will be detrimental to both residents and businesses. The only winner will be the revenue department at TMBC council. Extending the parking restrictions until 8pm is completely unnecessary as there are always available spaces from 5pm onwards.

**On-Street Response - Reference Number 220**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 221**

I object to the proposed changes.

If you really want to preserve local shopping, amenities & life in W Malling - keep 1-hr free parking. Or reduce free period to 30mins. Doesn't take much to persuade shoppers to ditch local pop-in shops & go elsewhere. If all-day parking is a problem - that can only be residents, under current rules. So that's a separate issue which TMBC need to address separately with residents. Don't penalise shoppers for it.

**On-Street Response - Reference Number 222**

I object to the proposed changes.

These charges will greatly affect local businesses and the economy of the town.

**On-Street Response - Reference Number 223**

I object to the proposed changes.

Many people using the parking facilities are very short stay, either to pick up a couple of items from the supermarket, buy a card at the newsagent, visit the post office or pharmacy, order flowers from the florist. There should be free parking for the first 30minutes on street and in the High Street car park to facilitate these quick in and out visits. Those parking for longer than 30minutes should pay.

**On-Street Response - Reference Number 224**

I object to the proposed changes.

This is bound to affect all shops in our High Street leading to closures. Local people will suffer if this happens, especially the elderly and locals who do not have their own transport to go further afield.

**On-Street Response - Reference Number 225**

I support the proposed changes.

If there is no other way to avoid free one hour parking being abused then it makes sense to, unfortunately, charge for all hours. If people complain it is, sadly, down to their fellow man's selfishness.

**On-Street Response - Reference Number 226**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 227**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 228**

I object to the proposed changes.

Charges will (1) drive the parking problem to residential streets especially Offham Road where it is already difficult for residents to park. (2) will deter some from using West Malling shops and hospitality venues.

**On-Street Response - Reference Number 229**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 230**

I object to the proposed changes.

I would also like to point out that traffic flow in Westmalling is and has been quite dangerous as it is I believe this plan would just cause more traffic offences and road rage when it is not needed and can well and truly be proven red again especially knowing there's school in the village . Taking into consideration that more homes are being built and more vehicles are going to take "free" spaces that they don't /wont need . So therefore again more people will take the spaces that the local parents uses for such a short period of time to collect or drop of children but also to attended school meetings / shows . Again as stated above if more parking wardens or PCOs could support the traffic flow possibility of road range or even a lollipop attended / zebra crossings near the school especially now that a nursery is being built where the old age uk once was . So even more children / cars will be about or possibly left .

**On-Street Response - Reference Number 231**

I object to the proposed changes.

Will reduce income for local businesses

**On-Street Response - Reference Number 232**

I object to the proposed changes.

Where is the proof that these bays are "often abused" by all day parking? This sounds like yet another opportunity for the council to hit the easy target, the motorist, in order to raise funds. Leave the free on-street parking, its never that hard to find a space during the day!

**On-Street Response - Reference Number 233**

I object to the proposed changes.



On Street Parking Proposals – Annex 9.2 (West Malling P&D redacted responses)

As a parent with a child at West Malling Primary I park on the high street daily to help ease the congestion along Norman Road. I live on Leybourne Chase and it is too far for me to walk my two children (1 and 4 years old) to the school and back everyday. Having to pay to park on the high street will have a significant impact on the financial balance of my family.

Having to pay to park will mean that I certainly won't choose to 'pop' in to one of the local shops. I will take my business to one of the big supermarkets where you don't have to pay to park.

**On-Street Response - Reference Number 234**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 235**

I object to the proposed changes.

At a time when High Streets are losing trade, because of economic challenges and a change in shopping habits, removing the 1 hour free parking will add to the difficulties for traders and shoppers. Please keep the first hour free and add a charge for extra hours on top of that. I still believe that the carpark should have a free half hour too - to encourage people to pop into the town use their small shops - e.g. little Tesco and Boots, the independent shops there. The changes you suggest risk reducing the High Street to a collection of take aways, restaurants/cafes and pubs, hairdressers and estate agents. Please support the community who rely on the town's existing provisions.

**On-Street Response - Reference Number 236**

I object to the proposed changes.

Very often I have need to call into one business, such as a bank, the post office, a takeaway, or for my work (I am a residential surveyor) to call into an estate agency to quickly pick up or drop off keys for a property I am surveying. Usually these visits require a stop of only 5 or 1 minutes. Sometimes my visit would take less time than finding a pay machine and going through the motion of making payment. Also, when making a quick stop, I feel aggrieved having to pay the fee for the shortest time slot which is normally up to 1 or 2 hours.

It is therefore very handy being able to find a parking space nearby to quickly call into the premises. The current time limit of one hour means the on-street spaces have more frequent turnaround and availability to facilitate this. If some users are leaving their cars for longer than one hour, then this is an issue with policing and enforcement and this should not be used as a reason for extending parking hours and applying charges.

I am sure this ability to find a non-chargeable parking space quickly and close to the shop to be visited is a great asset to many of the businesses in the town.

Consequently I am in objection to proposals to increase the time extension and for charging of the on-street parking bays. I would even suggest the current one hour limit could be reduced to 30minutes for a proportion of the bays, perhaps for those in the central part of the High Street.

Regarding charging for parking, this will involve installing payment machines which will look highly incongruous in a town with conservation area status full of beautiful period buildings. They will be detrimental to the character of the street scene.

**On-Street Response - Reference Number 237**

I object to the proposed changes.

On Street Parking Proposals – Annex 9.2 (West Malling P&D redacted responses)

I visit west Malling regularly. I like to use the shops in the high street, but 80% of the time I am only there for 30mins or so and the free parking is very useful. If I had to pay, I would no longer use west Malling post office or the dry cleaner or the card shop, as it would be more sensible to go elsewhere where there wasn't an additional cost. I also use free parking when I go to the library with my daughters. I think the high street shops and services would be really negatively impacted by the loss of the local trade that parking charges would lead to. We have the car park when we need to park for longer to have a meal for example. Please please don't make this mistake!

**On-Street Response - Reference Number 238**

I object to the proposed changes.

I live in offham nearby so use west malling for all the shops - Tescos, Post office, hair dressers, coffee shops. All of the ships every day. I do not want to pay for popping to the shops. I pick up my children from their school bus at 4.30 every day and park in the High street - and pop to Tesco or another job. To have to pay every time when you simply want to do some shopping locally and support all the local shops. It will be completely impractical on one level when picking up kids from the bus stop? Where do we park? It will most certainly put people off. I will then drive up to Asda etc with free parking. But then one can't pop into all the little independent shops.

**On-Street Response - Reference Number 239**

I object to the proposed changes.

As this is my local town, it is hard enough to find short stay parking to quickly collect a prescription etc from the chemist. With an extremely limited bus service and a newborn baby, I'm reliant on my car and use the 1 hour parking frequently.

**On-Street Response - Reference Number 240**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 241**

I object to the proposed changes.

The attraction of West Malling is being able to pop in and pop out to use the local shops. Having to pay for parking will prevent people from even going in the first place. We need more free parking in the area to encourage people to use the high street shops not more barriers.

**On-Street Response - Reference Number 242**

I object to the proposed changes.

This is going to hit the pockets of those hardest hit (picking up prescriptions, using a library) and drive people out of the high streets, pushing more and more than people to use online shopping.

**On-Street Response - Reference Number 243**

I object to the proposed changes.

I stop in these bays at least 10 times a week to shop, I won't be adding the extra cost of parking to the already extremely high cost of living to my pocket, I will use other shops available to me so west malling high street will lose my business, and from what I've been reading on social media platforms I'm not the only one, leave it alone and try looking closer to home to raise your income. Shame on you.

**On-Street Response - Reference Number 245**

I object to the proposed changes.

It's not clear from the statement of reasons whether the all-day parking abuse is by residents legitimately parking in these spaces, or by unauthorised drivers parking longer than one hour. If the former, reduce the number of resident spaces; if the latter, make the enforcement of the current restrictions more effective. I fear that making all these spaces pay and display will serve to reduce the number of people using the shops and amenities on and around West Malling High Street.

**On-Street Response - Reference Number 246**

I object to the proposed changes.

Why do the council not listen to the public on this?? I do not hear of anyone in support of this as it is going to destroy local business and then the council will have empty buildings and more people out of work. Short sighted of council to proceed with this proposal.

**On-Street Response - Reference Number 247**

I object to the proposed changes.

The car park near Ryarsh Road has already been removed for the public. The tescos rear 'Ringo' car park is already full at peak times and often spaces are inadequate for modern size vehicles. If on street parking is no longer a free hour, businesses will suffer and likely close as dropping off dry cleaning, or a simple Costa coffee, flowers pick up or off license stop will be unappealing and shift business elsewhere. You will kill your biggest revenue stream from the HighStreet by forcing Tennant's out.

**On-Street Response - Reference Number 248**

I object to the proposed changes.

Charging for parking is another way for the council to make more money with no thought about how this affects all the small businesses trying to earn an income.

**On-Street Response - Reference Number 249**

I object to the proposed changes.

When you want a quick visit for the post office or to shop for a couple of items free parking encourages a visit to west Malling. If I had to pay I would visit a supermarket with plenty of free parking. If people are there parking all day why aren't they being caught by your parking wardens or do the wardens only visit very occasionally, will wardens be there to monitor paid parking?

If there are charges they must be a machine taking cash and cards not just a phone system as reception in the area is poor for mobile phones.

**On-Street Response - Reference Number 250**

I object to the proposed changes.

I think that it will make many customers think twice about e.g. picking-up from the dry-cleaners or a takeaway in West Malling, when you just want to nip in for 5/10minutes only for such trips. These businesses would be affected by reduced custom. And I wouldn't like to spend £1.20 (new TMBC figure) to park for up to 1 hr while I have my hair cut in a High Street hairdressers, again therefore affecting such businesses.

On Street Parking Proposals – Annex 9.2 (West Malling P&D redacted responses)

Also, I am a member of West Malling Baptist Church in Swan Street. I am therefore concerned that if these proposals are introduced, church members and visitors will need to pay for a minimum of 2 hours parking on Sundays in the car parks, (assuming that the vast majority of church members don't live within walking or cycling distance). Also, walking/cycling to church is not a travel option for certain church members or visitors, due to physical disabilities / age / mobility etc. A church-goer should not have to effectively 'pay' to go to church, assuming there's no other viable free parking option. £2.00 per Sunday service (for 2 hours in the High Street C.P.) for 52 weeks a year, obviously adds up to over £100 per year for regular visitors, just to attend one weekly service by parking. I think this is unfair on the church members and visitors.

**On-Street Response - Reference Number 251**

I support the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 252**

I object to the proposed changes.

Apart from all the obvious reasons to object, of which you are aware (especially the damage to local trade), your justification that the maximum time for parking is being abused is so easily resolved by effective warden control. Why on earth would you not do that?

**On-Street Response - Reference Number 254**

I object to the proposed changes.

I feel that if you introduce this policy the local economy will suffer people will stop popping in to the high street for a quick coffee snack shop at boots pick up a card grab some flowers why will they pay for that convenience when you might as well go to big Tesco in Larkfield or Kingshill for free !!! Maybe introduce 1 hr free parking or even 30minutes for those whom need to be quick in and out the small independence shops will suffer.

If you cannot enforce the 1 hr parking how will the changes be policed on the charges !!

**On-Street Response - Reference Number 255**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 256**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 257**

I object to the proposed changes.

Town and village centres are struggling to compete with out-of-town centres, which often provide free parking or parking for an extended period, e.g. Asda at Kings Hill ( 3hr stay ). This proposal will harm shops and businesses in West Malling. If the current 1hr stay is being abused, this calls for tighter and more effective enforcement measures.

**On-Street Response - Reference Number 258**

I object to the proposed changes.

You will prohibit me from shopping / socialising in West Malling -

**On-Street Response - Reference Number 259**

I object to the proposed changes.

This will finish off the businesses on the high st which already struggling to stay afloat and would completely destroy the bustling village of west malling. I urge the council to rethink this proposal perhaps considering edge of village parking instead. I know that these on street charges would cause others to just drive through west malling to other locations to shop and eat instead.

**On-Street Response - Reference Number 261**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 262**

(no comment supplied).

should not be chargeing in high street or swan street

**On-Street Response - Reference Number 263**

I support the proposed changes.

This would provide a wider choice of parking spaces for visitors, as the pay & display car park is often full.

**On-Street Response - Reference Number 264**

I object to the proposed changes.

You use the word "abuse", surely there are people who require all day parking as well?

**On-Street Response - Reference Number 265**

I object to the proposed changes.

This is a terrible idea. Our High Street is suffering (like many others) enough without you making the parking even more difficult for people. I use these spaces to pop to Tesco, the Post Office, or if I need to pop to boots or get a birthday card/flowers - I normally park for a maximum of 20 mins. If you take this away people will go elsewhere to do their shopping which means the shops will suffer even more than they already are because of the cost of living. They will go to ASDA, or the Chemist at Kings Hill where they can park for free - I know I will. Plus, if you increase the time to 8pm you will stop people from going out in West Malling for dinner which will have a huge affect on the restaurants and the overall success of our High Street. This could cause our shops/restaurants to go out of business leaving empty commercial units which will be the ruin of our lovely High Street. My last point is that West Malling is a very pretty historic town, putting ugly pay and display machines will completely ruin it. Please think of another way to make some money.

**On-Street Response - Reference Number 266**

I object to the proposed changes.

On Street Parking Proposals – Annex 9.2 (West Malling P&D redacted responses)

It is understandable introducing charges for parking in areas with extensive and reliable public transport, where the car is a matter of choice as a means of transport. In West Malling and surrounding areas a car is ESSENTIAL. Charges should most certainly NOT be introduced.

**On-Street Response - Reference Number 267**

I object to the proposed changes.

I am a member of West Malling Baptist church ( but live in Larkfield) and attend every sunday and also often need to arrive early to practice for worship group so would need to park for 3 or more hours. we also have fellowship meals after the service. This means that I will no longer be able to park for more than 3 or 4 hours . also we have many church members who are retired or on low income and would find this extra parking expense unmanageable. West malling Church also hold regular community events such as warm spaces, popins, coffee mornings etc and I fear that the changes in parking proposed both on street parking charges and the sunday charges will now impact hugely people attending.

**On-Street Response - Reference Number 268**

I object to the proposed changes.

I have children at school in West Malling, I do not need to park for long, often only 10minutes, to charge in these bays would be a nightmare. It will also stop people going to West malling for the pharmacy, coffee shops, Tesco and alot of the independent shops. Really bad idea

**On-Street Response - Reference Number 269**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 270**

I object to the proposed changes.

I feel that the increased charges will impact on the high street and businesses resulting in the same desertion that has been seen in other parts of the county.

If it is made pay and display, then allow 1 hour free parking, with a ticket, or by phone app. This will allow local people and visitors time to shop, whilst still charging for longer stays.

Unfortunately, not everybody has the financial resources to accomodate the charges, and the people who abuse the parking, tend to be those driving very expensive cars!

**On-Street Response - Reference Number 271**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 272**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 273**

I object to the proposed changes.

Poor enforcement of existing parking regulations is not a reason to change them. There is no reason to extend charges to weekends, bank Holidays and evenings if you are supposedly targeting all day (ie commuter) parking. Do your jobs properly and stop trying to fleece people. What are locals meant to do if they pop in to the high street for a loaf of bread? This will kill trade for the independent shops. You numpties, go find a real job.

**On-Street Response - Reference Number 274**

I object to the proposed changes.

I cannot understand how the current arrangements are being abused as TMBC have staff who patrol this area and issue parking tickets to anyone who overstays.

If you must impose charges then please allow a 30minute free period for those who only want to use the facilities of West Malling High Street for a short period. The effect on the library, which is an important community asset, could be extremely detrimental.

**On-Street Response - Reference Number 275**

I object to the proposed changes.

West Malling has precious little to entice shoppers. The abolition of this only attractive feature will kill off a High St that is already on life support. Madness!

**On-Street Response - Reference Number 276**

I object to the proposed changes.

I use West Malling High Street for my local shop. Seriously if you introduce parking fees this will put me off visiting these shops. In a time when the retail industry needs all the support it can get, this would be a very foolish move. Eventually with a drop in trade - the shops in West Malling will close resulting in a loss of employment, and business rates for the local authority! Don't make these changes.

**On-Street Response - Reference Number 277**

I object to the proposed changes.

We have shut our doctors, and now we are taxing people to use the pharmacy at Boots. So people will just go to Kings Hill where it is free.

No one wants to pay £1.20 just to pop to the café for a drink with their friends, so this will put people off coming to the area for a short visit.

Is it going to be applicable on a Sunday? Congregations are suffering as it is!

It is fine for Tesco, as they have their own loading bay - will the other business now have to pay to have deliveries?

When this fails and everyone starts parking on St Leonards Street or on Fatherwell Avenue, Sandown, Epsom etc - are they then going to extend it village-wide?

When the Offham Road restrictions were brought in, it killed the pub, everyone ripped out their front gardens and put in driveways, and all the parking went to Fatherwell, down to Norman Road as far as Alma.

If people parked all day before when it was free, what makes you think they'll stop doing it when there's a charge? They are issued with a fine either way! But this just punishes everyone else who uses the 1 hour free parking in the proper manner.

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My family pop to West Malling regularly - we might make two or three trips some days, using the car before we pop to other places. This would mean that we just do the shopping at the other places and we would not use the village. I opposed the car park behind Tesco, and ever since it has charged, I have not paid a penny into its machine. It is a tax on residents. People don't want to pay to pop to the chemist, when they might only be using a space for 15 minutes. It is insanity to charge when our high street is already vastly different as a result of the charges in the two car parks. You used to be able to come to West Malling and enjoy lunch and a potter round on the weekend. But to have to pay for the privilege means people go elsewhere. Friends who used to enjoy meeting us here now suggest going elsewhere.

And extending the charges until 8pm is just downright criminal. No one should have to pay for parking in a tiny village anyway, let alone when they're popping to the supermarket for a few groceries on the way home from work.

If you implement these charges you will see a reduction in footfall, you will exclude those who cannot afford the daily carpark charge, and you just continue to cater for the rich - who will happily pay the parking penalty charge just so they can dump their car for their convenience. It won't affect those people already abusing the parking but it will penalise all the law-abiding citizens who really love the village and want to spend their hard-earned cash there. If you want to raise funds, come and ticket all the cars parking in the bus-stop every evening and on the weekend. You'll make a fortune!

Currently I could save a little bit of money going further away, but I choose the village to shop more independently. But if you add the parking charge to that, then I will be pushed to go somewhere where I either don't have to pay, or if there is a charge, somewhere with far more to offer than a tiny village.

This change will kill West Malling as we know it. Please, please realise that people are struggling with the cost of living as it is, without this added onto their daily spending in our village.

**On-Street Response - Reference Number 278**

I object to the proposed changes.

You killed the high street with Tescos but will not be happy it seems until there are more empty shops!

**On-Street Response - Reference Number 279**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 280**

I object to the proposed changes.

People will just avoid West Malling and shop elsewhere - these charges will kill the high street - very short term thinking - please rethink!

**On-Street Response - Reference Number 281**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 282**

I object to the proposed changes.

Objection to on-street-parking charges – West Malling High Street and Swan Street



I object to the proposed parking measures on these grounds:

1. Will adversely affect trade of shops. Many people park to 'pop-in' to certain shops for a very short period of time i.e. to collect laundry, buy coffee, prescriptions, collect takeaway, quick shop... People will not want to pay to park for a 5 min pick up so they will go elsewhere.
2. The times proposed are excessive. Payment for parking is not needed until 8pm, this will significantly affect hospitality trade.
3. The proposal to charge at weekends and bank Holiday is unreasonable and unnecessary.
4. The proposed measures increase the already problematic issue of people stopping in and parking in the bus bay opposite Tesco.
5. Concentrate on managing the inconsiderate parking in the disabled bays, Tesco loading area and bus bays. This is what causes the congestion in the area.
6. Proposed measures will significantly increase parking in surrounding residential areas, causing additional problems for residents.
7. The people who currently park all day are generally those who work in the area. They will still be working in the area so will I just move to park in the residential streets where there are no parking restrictions, compounding problems for local residents.
8. Unsightly parking meters on attractive historic high street. The parking meters will still look ugly though, especially the one right next to the old historic pump.

My main objection is that this proposal is extreme and unnecessary and will definitely have an adverse effect on the trade and hospitality of the high street.

I would consider supporting a more reasonable on-street parking proposal of:

1. Free parking for first 30 or 60minutes to enable people to quickly pop in to get quick shops, prescriptions, takeaway, laundry...
2. Weekends and bank holidays no parking charges
3. No parking charges after 5.30pm, it is not necessary after that time.

### **On-Street Response - Reference Number 283**

I object to the proposed changes.

I object to the proposed parking measures on these grounds:

IT will adversely affect trade of shops. Many people park to 'pop-in' to certain shops for a very short period of time.

The times proposed are excessive. Payment for parking is not needed until 8pm, this will significantly affect hospitality trade.

The proposal to charge at weekends and bank Holiday is unreasonable and unnecessary.

Proposed measures will significantly increase parking in surrounding residential areas, causing additional problems for residents.

The people who currently park all day are generally those who work in the area. They will still be working in the area so will I just move to park in the residential streets where there are no parking restrictions, compounding problems for local residents.

Unightly parking meters on attractive historic high street.

This proposal is extreme and unnecessary and will have an adverse effect on the trade and hospitality of the high street.

I would consider supporting a more reasonable on-street parking proposal of:

Free parking for first 30 or 60minutes to enable people to quickly pop in to get quick shops, prescriptions, takeaway, laundry...

Weekends and bank holidays no parking charges

No parking charges after 5.30pm, it is not necessary after that time.

**On-Street Response - Reference Number 284**

I object to the proposed changes.

It is well documented that introducing parking charges kills small high streets and drives shoppers to large out-of-town shopping centres with free parking (especially in this area where people will go to Bluewater instead). The justification that this is to stop abuse of the current 1 hour restriction by people who park all day is just ridiculous - don't penalise those of us who ensure we never stay more than an hour, if people abuse this then have traffic wardens and issue parking fines. This would likely bring you a lot more money. The other issue is that West Malling is well-known for having bad mobile signals for a large majority of people, so how are people supposed to park. I have lost count of the number of people I have seen having this issue in the Ryash car park where there is no physical way to pay, only mobile. You cannot introduce a charge scheme where people are unable to pay despite their best efforts.

**On-Street Response - Reference Number 285**

I object to the proposed changes.

I strongly object to this, as a resident in Leybourne Chase we support local businesses in West Malling high street, to access the high street we usually have to drive as the walk is 30s plus and through boggy fields. The introduction of parking fees will detract us from supporting local businesses along with I imagine a large number of other residents who live outside of walking distance of the high street

The parking nature of West Malling is a heritage and keeps a good 'hustle and bustle' for local businesses

The proposal for the evening fees to be extended is ludicrous, pubs and eateries rely on this post 6:30pm business

**On-Street Response - Reference Number 286**

I object to the proposed changes.

The reason the current parking is currently abused is because it is not adequately policed. Paid parking will not prevent people from abusing the parking unless it is enforced. If you could just enforce the current situation then people could shop and go without the additional cost and inconvenience of paying for parking.

**On-Street Response - Reference Number 287**

I object to the proposed changes.

Locating a P&D machine near the historic town pump will detract from its setting.

The zones currently in force for permit parking mean that it is often very difficult, if at all, to find a parking space within specific zones. Why would anyone want to pay more for a permit that is not very useful.

**On-Street Response - Reference Number 289**

I object to the proposed changes.

I frequently pop into the high street to grab something from one of the shops or I part there to drop my kids off at the trillium house pre school. These parking charges will prevent me from doing this and I will have to go else where while it's only a nominal amount I use it virtually daily. Shops and high streets are already dying. I don't understand why councils are trying to profit from something thats always worked for years.

**On-Street Response - Reference Number 290**

I object to the proposed changes.

This does not support local business as it will stop people coming. If people are abusing the bays they get ticketed. This is only about increasing council revenue and you should be ashamed of yourselves for trying to justify it otherwise

**On-Street Response - Reference Number 291**

I object to the proposed changes.

I will avoid West Malling businesses if this comes into effect. A counter-productive proposal.

**On-Street Response - Reference Number 292**

I object to the proposed changes.

The one hour free parking is a benefit to shoppers and the businesses in West Malling High Street. Better enforcement of the 1 hour time limit will stop people parking there all day if that is the case.

**On-Street Response - Reference Number 293**

I object to the proposed changes.

This may well have an adverse impact on the businesses in West Malling - as well as being yet another irritating barrier to, "doing simple things". A reason given for this proposal is that some people abuse the system - introducing more rules may not stop the same selfish people abusing the proposed system. Instead, the current rules should be enforced.

**On-Street Response - Reference Number 294**

I object to the proposed changes.

I have accessibility issues (but am not a disabled badge holder, I would just struggle to walk that far from my home in west Malling) and rely on being able to drive to the high street to be able to access the pharmacy, supermarket etc without having to pay for parking. It also encourages use of the coffee, sandwich shops and pubs by me and my family which we are unlikely to do if we need to pay for parking. We often stop in for a drink or a sandwich, the local businesses rely on this footfall.

**On-Street Response - Reference Number 295**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 296**

I object to the proposed changes.

Frequently pop into West Malling won't use shops if parking charges apply.

**On-Street Response - Reference Number 297**

I object to the proposed changes.

As a long time resident I have no difficulty with the current arrangements. Complicating the act of parking by requiring having an app and paying each time is a major inconvenience. The current system minimises wasted time and enables quick short term parking

**On-Street Response - Reference Number 298**

I object to the proposed changes.

This will have a detrimental effect on the number of visitors into West Malling and the shops, many of which are small independent ones. It will drive more people to shop elsewhere where there are no charges such as Kings Hill.

**On-Street Response - Reference Number 299**

I object to the proposed changes.

The attraction of West Malling High Street is how quick and convenient it is. Paying to park drives local trade away, changing the free car park to paid was a big step but these proposed changes go to far. I won't pay to park in the town, you'll drive local people out and away. Surely lessons have been learnt from other towns and the impact parking charges have on local business. This attempt to generate revenue is being dressed up as an attempt to stop all day parking on a 1 hour bay.

**On-Street Response - Reference Number 300**

I object to the proposed changes.

I visit west malling for a short period of time and these bays are really useful. If you want to reduce the abuse then maybe a patrol should be set up to fine those responsible rather than penalise 100s of people who use the bays fairly.

Introducing these charges would make West Malling less appealing and I'll be forced to take my business to bigger retailers which offer free parking

All these charges increase the chances that our local businesses will suffer

**On-Street Response - Reference Number 301**

I object to the proposed changes.

As a business owner we rely on people having use of 1 hour spaces if they need to for their 40minute physical therapy appointments - if people are parking on the High Street and Swan street all day then the TMBC parking enforcement is not active enough in the area.

As residents we becoming increasingly frustrated with businesses leaving vehicles parked all day on King street rather than using the business car park. If on street charges were introduced I believe this would not encourage businesses to use these High street spaces and instead continue to use King street as parking. We are unable to load or unload

our vehicles, allow tradespeople making repairs to residential properties etc due to cars being parked all day on King street.

**On-Street Response - Reference Number 302**

I object to the proposed changes.

these 1 hour parking bays are often abused by all-day parking" This is not a valid justification for implementing charges. Enforcement is obviously required, or else what is to stop people abusing the Pay and Display system ?

**On-Street Response - Reference Number 303**

I object to the proposed changes.

1. I think the proposals as envisaged will be detrimental to the economy of the High Street.
2. They will be detrimental to St Mary's Church.
3. They will push car parking onto local residential roads like Offham Road, Churchfields, Norman Road and Fartherwell Avenue.
4. It will increase pressure around the school at pick-up and drop-off times and the Old Cricket Ground will be even more adversely affected than is already the case.
5. I would support these proposals if you had two hours free parking followed by higher charges for longer stays.
6. We all know that people park on the High Street and then commute to London. The principle of car parking charges for longer stays would ease that congestion they cause and create space to park on the High Street for those who want to shop.
7. Why aren't you reviewing what happens at the Ryarsh Lane Car Park? There's so much empty space there that could be used creatively, especially for school pick-up and drop-off, if you had a different system for the allocation of parking there.

**On-Street Response - Reference Number 304**

I object to the proposed changes.

The introduction of parking charges to date has already resulted in my visiting West Malling far less than I used to. If I intend to visit several shops then I am happy to pay a parking charge but if I only have one task such as visiting the Post Office or quick dash into Tesco's then I am reluctant to have to pay for a minimum of half an hour's parking if there are no spaces on the High Street or Swan Street which is often the case. I think the 1 hour's free parking on the High Street and Swan Street ensures a regular turn around of spaces - at least you stand a chance of getting a space albeit I am often surprised to see the local businesses using the spaces when one would have thought they would prefer their customers to be able to park. But this free hour should be extended into the car park with charges thereafter for longer stays - this system operates in many places around the area and would definitely encourage me to return to West Malling for more regular shopping - probably even resulting in me staying longer, spending more in the local shops and paying for the extra parking time

**On-Street Response - Reference Number 305**

I object to the proposed changes.

I am writing to express my strong objection to the proposed introduction of Pay & Display parking charges in West Malling High Street and Swan Street. As the Managing Director of several companies, including a popular coffee shop in London, I understand the importance of supporting local businesses and ensuring the ease of access for

customers. I believe that this proposal will have a detrimental impact on the local community and businesses in the area.

While I acknowledge that there have been issues with all-day parking in the 1-hour free parking bays, I do not believe that introducing Pay & Display charges for up to 4 hours is the right solution. It is essential to strike a balance between discouraging all-day parking and maintaining a welcoming environment for shoppers.

I would like to offer the following objections to the proposed plan:

**Negative Impact on Local Businesses:**

The introduction of Pay & Display charges may discourage potential customers from visiting the town centre. As a Managing Director, I know that any measure that reduces footfall can have a significant negative impact on the revenue of local businesses, including those in West Malling.

**Complexity and Inconvenience:**

Pay & Display systems can be cumbersome and time-consuming for shoppers. This may deter individuals from patronizing local shops and cafes, like my coffee shop (REDACTED), which rely on quick and easy access for customers.

**Unfair Financial Burden:**

The proposed charges may place an additional financial burden on residents and visitors alike. For families and individuals who rely on free parking for short trips to local businesses, this change may be seen as unfair.

**Potential for Reduced Business Viability:**

Local businesses, particularly smaller ones, are already facing challenges in the current economic climate. Introducing parking charges that could deter potential customers may threaten the viability of these businesses.

I strongly urge the council to reconsider this plan and explore alternative solutions to address the issue of all-day parking without negatively impacting the local economy. It is essential to engage in open and constructive dialogue with local businesses and residents to find a solution that works for everyone.

I appreciate your attention to this matter and trust that you will consider the concerns raised by the local community and business owners in West Malling. Your decision will have a lasting impact on the town's prosperity and its ability to thrive.

**On-Street Response - Reference Number 306**

I object to the proposed changes.

This will kill trade for the high st! Wake up you need people to spend money in small villages!!

**On-Street Response - Reference Number 307**

I object to the proposed changes.

People will use the car park at trillium nursery making in impossible to drop our children! Also how do we make errands? It will kill high st

**On-Street Response - Reference Number 308**

I object to the proposed changes.

This would be disastrous for businesses and is just another way of propping up your budget

**On-Street Response - Reference Number 309**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 310**

(no comment supplied).

N/A I only know the area around the community centre so cannot give an informed opinion.

**On-Street Response - Reference Number 311**

I object to the proposed changes.

I understand the need to prevent all-day parking in these areas and support a move to deter the abusers.

The introduction of charges, and the risk of being fined for under-estimating my stay by a few minutes, has put me off shopping in West Malling since its introduction.

However, the ability to park free for '20minutes' while I pick up a take-away meal, visit the chemist, or pop into one of the shops for one or two purchases, continues to be attractive.

If you do introduce Pay & Display meters, there is no reason why the ticket should not the first hour to be free, limit the parking to 1/2/3/4 hours, and allow your wardens to deal appropriately with any abuse.

The introduction of parking charges in the High Street for short visits will, I believe, be a further blow for the businesses in West Malling.

**On-Street Response - Reference Number 312**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 313**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 314**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 315**

I object to the proposed changes.

if implemented this will have a detrimental affect on West Malling shops. People will shop else ware where parking is free.

**On-Street Response - Reference Number 316**

I object to the proposed changes.

The parking meters/signs will spoil the aesthetic of the high St in this historic town. People should be able to pop in chemist, Post Office for example and have 30s or 1 hour free parking. It will kill small businesses or choke up residential roads nearby. People will hover in the car park while their passengers run short errands.

**On-Street Response - Reference Number 317**

I support the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 318**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 319**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 320**

I object to the proposed changes.

it will impact businesses such as pharmacy where people need to pop in and out quickly - they will go elsewhere eg Larkfield tescos where parking is free

Will disabled parking still be free in both High st and the neighbouring car park?

**On-Street Response - Reference Number 322**

I object to the proposed changes.

The loss of the one hour free parking will ruin the high street for short stay shoppers also the restaurants will be seriously badly affected by drivers having to pay to park in early evening and at the weekend.

**On-Street Response - Reference Number 323**

I object to the proposed changes.

This would penalise shoppers wishing to make a quick purchase and deter people from shopping in West Malling

**On-Street Response - Reference Number 324**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 325**

I object to the proposed changes.



(no comment supplied)

**On-Street Response - Reference Number 326**

I object to the proposed changes.

Whilst I don't ever go to west malling so won't be affected 1 hour bays are good for the high streets success, given the choice of paying to park or going elsewhere I'd go elsewhere

**On-Street Response - Reference Number 327**

I object to the proposed changes.

Just enforce the 1 hour parking restriction. If you want to increase revenue then increase the fine for over time parking.

**On-Street Response - Reference Number 328**

I object to the proposed changes.

It is good to visit West Malling in preference to the Tesco Superstore at Larkfield to see the different shops, this normally takes ne less than 1 hour. Charges on street will reduce my visits which is surely bad for me and the traders.

**On-Street Response - Reference Number 329**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 330**

I object to the proposed changes.

I will not come to West Malling for shopping if I have to pay for parking when I require less than one hour for my requirements. It will stop the spontaneous shopping in West Malling for many when they can choose online or one of the supermarkets close by . The shops in West Malling will struggle to remain in business. Tesco in West Malling was once bustling and busy during the day. When the carpark charges were introduced several years ago, this store has become empty at most times. It's just not worth paying the parking. West Malling High Street will die like all the other High Streets, this makes no economical sense. If parking charges have to be applied, the first hour should always be free. This should apply to the car park also

**On-Street Response - Reference Number 333**

I object to the proposed changes.

Our lovely local shops will suffer with people choosing to pop elsewhere

**On-Street Response - Reference Number 335**

I object to the proposed changes.

As a resident of the high street I pay for vehicles that are within our home to have parking permits, by extending the parking times allowed this will further congest the high street with residents who cannot park, so in effect we are paying to drive up and down whilst other who pay for 4 hours are able to park from 2 pm until 8 am the following morning without permits. The price we pay versus the service you provide with ticketing officers is very poor and particularly at weekends when people seem to have no regard for parking and park as they wish with no regards for

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the local residents. I do hope you have a revision in either the time allowed to park or the cost of resident permits.

**On-Street Response - Reference Number 336**

I object to the proposed changes.

You will drive out local shoppers. I will be shopping elsewhere if the charge goes ahead. You will also drive out parking to the only place which is non paying and where there is no residents reserved parking- Epsom Close, Fartherwell Avenue in particular. If you are going ahead with your plan, at least introduce residents parking for these streets. They are already becoming a busy parking location for people who live elsewhere. You need to look at the bigger picture which you don't appear to be doing at the moment.

**On-Street Response - Reference Number 337**

I object to the proposed changes.

The ability to park on-street for short periods without charge makes West Malling attractive to visitors, and is essential for people who live nearby, who need to do a quick shop, have a coffee, or use services eg optician or dentist. If time limits are being abused, as stated above by TMBC, then enforcement should be the answer. A few random visits would act as a deterrent. West Malling businesses are under pressure and could only lose customers if this, and the proposals below, were to come into force

**On-Street Response - Reference Number 338**

I object to the proposed changes.

West Malling high st shops are not doing well at the moment, and although I would agree with a charge I can no way agree to the prices that TMBC are proposing. If you loose any more shops you won't get the rates anyway, so why shoot your self in the foot?.

**On-Street Response - Reference Number 339**

I object to the proposed changes.

They would seriously eroded the competitiveness of West Malling's shops and services

If there is evidence of people overstaying 1 hour, effective and regular enforcement and parking fines would soon ensure compliance

**On-Street Response - Reference Number 340**

I object to the proposed changes.

I think introducing extra charges in our town will mean people will look to park in the streets around the High Street making life difficult for residents when they are looking to park near their homes. I also think people will look to do their shopping elsewhere, where there is free car parking consequently having a detrimental effect on West Malling as a whole.

**On-Street Response - Reference Number 341**

I object to the proposed changes.

I think the council would increase their revenue if they actually enforced the current restrictions in place, for example, I accidentally had the wrong reg number in the app to pay for Tesco's and whilst I did pay each time I used it, I parked for well over a year before the error was spotted. Also the people that park at either end of the bays making it difficult getting from Swan St onto the High St, or further down, narrow Towel Hill and make the road single

file.

**On-Street Response - Reference Number 342**

I support the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 343**

I object to the proposed changes.

I use West Malling High Street to drive up and do shopping which only tends to be for 15 to 20minutes. Why should I need to pay to support my local stores. We used to be able to park for free behind Tesco's which eased the congestion we now experience as people do not want to pay just to pop in and collect their takeaway or go into Tesco's to get a few items of shopping.

**On-Street Response - Reference Number 344**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 345**

I object to the proposed changes.

I and many others I know use these spaces to pop in and out of shops, get my haircut etc. if they are abused by all day parkers, then enforce the rules like you would anywhere else. It's a an obvious ploy to grab money from shoppers. Rather than give opportunities to shoppers you will deter many from going. It's another example of you taking public owned assets and using them to charge the public. Is the first hour going to be free if you introduce parking charges? This would align better with your your outlined non-financial objective.

**On-Street Response - Reference Number 346**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 347**

I object to the proposed changes.

How are they parking there all day if it's 1 hour only? There are parking wardens. I visit west malling weekly to look in the charity shops, post office and little tesco. If there are no free spaces I don't go in the car park, it's not worth paying, I just keep driving and go to kings hill instead.

**On-Street Response - Reference Number 348**

I object to the proposed changes.

Another High Street will die.

**On-Street Response - Reference Number 349**

I object to the proposed changes.

If this is introduced I will no longer shop in West Malling (or Martin Square, I pay a large amount of money monthly in council tax and will not be forced to pay more just to shop in my local town).

**On-Street Response - Reference Number 350**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 351**

I object to the proposed changes.

The high street is already effected by the cost of parking in Tesco, it will kill trade if this was brought it. Just more reasons to fleece the general public

**On-Street Response - Reference Number 352**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 353**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 354**

I object to the proposed changes.

I often pop to the village as it is local to me just to pick up a prescription or a pint of milk knowing I won't have to pay to park. I will often have a quick look in the other small independent shops and on occasions buy something or buy a coffee from one of the independents. If parking charges come into effect I might as well just carry on up to Kings hill and go to Asda and Costa!!! The local independent shops are just going to lose out. Unless of course the first hour is going to be free like in paddock wood?? But I doubt it as it's not free in the main car park at the moment. I feel this is all about revenue for the council and not in the interest of local independent businesses.

**On-Street Response - Reference Number 355**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 356**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 357**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 358**

I object to the proposed changes.

A significant attraction of the current arrangement is that shoppers are able to make brief visits to West Malling without parking charges. I myself frequently park on-street for under 20minutes to buy a small number of items. If a change must be made, it should be to shorten the time allowed for on-street parking to, say, 1 hour.

**On-Street Response - Reference Number 359**

I object to the proposed changes.

Parking charges will mean I no longer shop locally or visit the library on the high street and will instead be doing yet more of my shopping online. I also feel that the already congested parking around the primary school will be far worse as people visiting the high street will park for free on the back roads, and at school run times this will be dangerous for the children. The Ryarsh Lane car park times should be changed so that school parents can use it for pick up and drop offs, all they need is a 15 minute window (8:45-9:00) and (14:45-15:00) to use the car park and it would alleviate a lot of traffic and parking from the high street, Tesco and local roads around the school. Public transport is not possible from Ryarsh as no buses run through the village so don't even suggest it.

**On-Street Response - Reference Number 360**

I object to the proposed changes.

This will deter people from coming to the high street and stop trade for the small businesses there. You should have wardens checking them instead of lazily changing them. Taking them away will impact the ease of use for those dropping off and collecting from school and will make parking on back roads more hazardous than it already is. Threatening the safety of school children at West malling school.

**On-Street Response - Reference Number 361**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 362**

I object to the proposed changes.

West Malling is a vibrant town with an array of independent shops and services. There are only two car parks, one of which is for business use. The town also has a busy night life with several pubs and restaurants. We do not live in the town but visit frequently so have a good idea of what parking is like. The one hour free option on the High Street and Swan Street is useful and I fail to see why people would abuse this and park all day. There appears to be traffic wardens patrolling now so surely they must monitor the situation. If not what are they doing? From the negative comments on the local social media it would appear that local residents and businesses are not happy with the current proposals. Surely this will deter people coming to the town for shopping and leisure activities. This seems a purely money making scheme for the council with no consideration for businesses. Shame on you T&MBC. Please let common sense prevail on this occasion.

**On-Street Response - Reference Number 363**

I object to the proposed changes.

On Street Parking Proposals – Annex 9.2 (West Malling P&D redacted responses)

As someone who was brought to in the West Malling area i am disappointed at how this lovely town is now being exploited by the council for profit. I attend West Malling Baptist Church and, if the proposals are introduced as proposed, i will probably stop attending. I no longer so in West malling because of the present parking charges and will refuse to do doo in future. I understand the need for resurrections but feel the one hour free parking on the high street and Swan Street is adequate

**On-Street Response - Reference Number 364**

I support the proposed changes.

Hopefully this will stop the abuse of some drivers extending their 'free time' allowanace and allow more shoppers to park short term. However this should be a low fee and be monitored or the 'abusers' will just carry on!

**On-Street Response - Reference Number 365**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 366**

I object to the proposed changes.

Put more Street wardens to monitor and fine those that abuse the system, instead of implementing these changes onto law sbiding citizens

**On-Street Response - Reference Number 367**

I object to the proposed changes.

You say the parking is abused by all day parkers. I often see parking enforcement officers in the area so they are obviously not doing their job to patrol such areas. Adding P&D machines would not solve the problem as the existing offenders would continue to park all day knowing that there is little chance of enforcement officers catching them. Further more unless you have actual working P&D machines that allow card payment it will be very difficult to use any mobile parking system such as Ringo as the Kings hill/West malling area suffer with very poor mobile signals. I have tried a number of different mobile companies and the signal is poor in the West malling carpark and high street with all providers. I also think that loosing the 1hr free parking will have a big impact on local businesses.

**On-Street Response - Reference Number 368**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 369**

I object to the proposed changes.

I object to the introduction, raising and extension of parking charges in West Malling. I see this as a move to increase revenue and not stop inconsiderate parking and believe it will be detrimental to the High Street by driving visitors away.

**On-Street Response - Reference Number 370**

I object to the proposed changes.

On Street Parking Proposals – Annex 9.2 (West Malling P&D redacted responses)

I often pop into West Malling in my lunch break for 10 to 15 minutes sometimes to collect parcels. I wouldn't be happy to pay to park for this and it would put me off going.

**On-Street Response - Reference Number 371**

I object to the proposed changes.

People will park outside of the town and block up local roads such as Ryarsh Lane. This may prevent people visiting local businesses.

**On-Street Response - Reference Number 372**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 373**

I support the proposed changes.

I support this. But how about allowing residents of West Malling free parking for an hour? The only time I need to stop and park is when I drop of things to the post office or one of the charity shops. We pay council tax and for parking permits, consider showing some goodwill. Secondly, if you do this you also need to provide some protection for the residents on West St, Offham Rd and Norman Rd. We pay for permits but often see people park on our road and go to the High St. it's worse on Friday and Saturday evenings; I know if I go out on these evenings I won't be able to park on Offham Rd when I return. Either pay and display or more policing by the traffic wardens, which will bring in more money.

**On-Street Response - Reference Number 374**

I object to the proposed changes.

Charging for parking will have a detrimental effect on the businesses in the High St and Swan St. Customers will choose to go to

other locations where there is free parking. If the issue is that people park for more than the permitted 1 hour then the solution is for the council to ensure that they enforce this rule as a deterrent which will resolve the situation without the necessity for charging. Charging will encourage parking in more of the residential streets as individuals seek to avoid paying for parking. This will have a detrimental impact on those living in these areas who will be unable to park outside their own homes. It seems to me that charging is nothing more than a money making exercise for the council.

**On-Street Response - Reference Number 375**

I object to the proposed changes.

You don't enforce the one hour enough which is the main problem.

Do that and you won't need to extend it.

Seems like a money grab to fix a problem caused but not enforcing the current rules.

**On-Street Response - Reference Number 376**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 377**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 378**

I object to the proposed changes.

The proposal is bad for many reasons. Free parking (without the tedium of registering number plates and paying) is a huge plus for drivers casually shopping/delivering/collecting with short-duration stays. It is equally valuable for the shops those drivers frequent. Otherwise they (including me!) would go elsewhere.

The obvious solution is to issue parking fines to those who abuse the 1hr restriction.

**On-Street Response - Reference Number 379**

I object to the proposed changes.

I am the joint owner of a small business on West Malling High Street and currently my co-owner and I rely on being able to park all day in the free bays on either St Leonard's Street or Water Lane. Public transport is not an option for either of us. Water Lane will be subject to the new 4 hr P&D rules which, along with the loss of the free 1 hr bays on the High St will displace parking to the limited number of free spaces on St Leonards St. If these are full then we won't be able to park anywhere as the maximum time limit for paid parking will be 4 hours. To suggest that there is an issue with cars currently parking all day in the 1 hr bays is a nonsense; either they have a residents permit which allows them to be there (and where else can they go?) or they are parked illegally and in which case it is for TMBC's wardens to enforce this properly. The policy of extending the charging regime while disregarding the needs of business employees to park all day in the village has been ill-conceived and is clearly a means of generating funds for the council at the expense of local business. The plan to extend charging to 7 days a week and until 8pm is also excessive. Not all businesses are open on a Sunday. This is a small market town/village and this policy will act as a deterrent to visitors and add unnecessary costs to businesses that are already struggling against the headwinds created by the poor state of the economy and competition from out of town retail centres with no parking charges as well as e-commerce. Please rethink this damaging proposal.

**On-Street Response - Reference Number 380**

I object to the proposed changes.

I use west Malling parking spaces to drop my children to school every week day, I park in a bay am and then again in the pm. My eldest goes to Mascalls so uses the bus service and I walk my youngest to West Malling Primary school to reduce the traffic in Norman Road. I worry if you introduce payments there will be more traffic leaving their cars along that road and it's a nightmare as it is as well as it being extremely dangerous.

I have seen traffic wardens along Norman Road once every 2-3 months but I see them happy to give parking tickets in car parks

Norman Road is dangerous and more needs to be done about the cars parking on double yellows instead of introducing parking charges

**On-Street Response - Reference Number 381**

I object to the proposed changes.



On Street Parking Proposals – Annex 9.2 (West Malling P&D redacted responses)

I wish to add to be earlier objection that the proposal threatens serious damage to the future and very existence of St Mary's Church, already a fragile institution of enormous historical and spiritual importance in the community. I pray that you will recognise this most vital aspect.

**On-Street Response - Reference Number 384**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 386**

I object to the proposed changes.

This will lead to me not parking at the High street to use the businesses in the high street and will add a huge burden to picking up my child at West Malling primary school - do reconsider.

**On-Street Response - Reference Number 388**

I object to the proposed changes.

Can you explain to me what this will achieve? No you can't it has nothing to do with people parking for long periods (a traffic warden would be helpful) this is all to do with a greedy, selfish, unproductive council that need more money. Don't worry about the little shops who are struggling to make ends meet, no they are not important are they. This greedy council who supply no provisions at all. Are now set to close West Malling for good because that is what will happen. I for one will campaign to stop this asap.

**On-Street Response - Reference Number 389**

I object to the proposed changes.

Encourage not discourage the use & support of local community

**On-Street Response - Reference Number 390**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 391**

I object to the proposed changes.

It will make it more difficult to pick up takeaway food, prescriptions and prolong people parking as they have paid to park. Increased congestion for people looking for spaces Bad for local businesses.

**On-Street Response - Reference Number 392**

I object to the proposed changes.

This scheme will affect restaurants, cafes, pubs and many shops, and cause them to lose their customers. Please abandon this thoughtless plan. Having lived in West Malling and visited it for many years, parking meters will act as a great deterrent to parking.

**On-Street Response - Reference Number 393**

I object to the proposed changes.

This will discourage shoppers from going to West Malling to make a quick visit to the post office etc

**On-Street Response - Reference Number 394**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 395**

I object to the proposed changes.

Perhaps if the Traffic Wardens attended West Malling more often they would be able to penalise the drivers who over-stay their welcome.

**On-Street Response - Reference Number 396**

I object to the proposed changes.

I consider that changing the free one hour parking to four hour paid will be detrimental to traders in West Malling High Street and to those who wish to use their services. Many people [including me] shop in West Malling and use the free parking spaces for just a few minutes in order to "pop" into shops to make purchases ,call in at the Post Office and deliver prescriptions in the former surgery post box or collect prescriptions. The inconvenience and time spent to pay for parking that is only used for a few minutes will encourage me and others to use supermarkets with free parking.

**On-Street Response - Reference Number 397**

I object to the proposed changes.

We have suffered a lot with parking over the years, since the introduction of payment in the car parks people have stopped using the village as much and introducing payment in the high street will be the final nail for the small independent shops and post office etc, we also have a lot of elderly that can not use the ringo app, another issue is the fact that hardly anyone can get a phone signal in the village to use it!!! Life is so hard for anyone that has a business at the moment and this will definitely not be the right thing !

**On-Street Response - Reference Number 398**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 399**

I object to the proposed changes.

I would much rather TMBC found a way of enforcing the currently arrangements, making all the parking in West Malling up to 4 hours has the potential of clogging the High Street with medium to long term parkers to the detriment of the "pop-in-ers". If payment is the only way forward then please please please limit the on street parking to 1 hour. The ability of shoppers to access the High Street businesses is critical to West Malling's ongoing vibrancy.

**On-Street Response - Reference Number 400**

I object to the proposed changes.

On Street Parking Proposals – Annex 9.2 (West Malling P&D redacted responses)

This is the most ridiculous and transparently money-grabbing scheme you have come up with so far. You don't manage or control the illegal parking in W Malling now, so how are you going to manage this? It will just be another step towards killing off local businesses. Stop.

**On-Street Response - Reference Number 401**

I object to the proposed changes.

Adding parking charges will not stop the abuse of those bays. The phone signal is so rubbish in the high street it will be difficult to get a reliable connection to even get online to pay for the parking. The high street is used loads for quick pick ups and drop off for various shopping needs, introducing a charge adds another layer onto cost and will stop people using the high street for quick tasks. Dropping off dry cleaning, using post office, etc

**On-Street Response - Reference Number 402**

I object to the proposed changes.

The statement of reasons for these changes (<https://www.tmbc.gov.uk/downloads/file/3405/on-street-2023-statement-of-reasons>) says "However these 1 hour parking bays are often abused by all-day parking, reducing the opportunities for shoppers visiting the town centre". The problem therefore appears to be one of enforcement, if the enforcement of 1 hour stays were better it would address the problem of abuses. Making stays payable up to 4 hours will in any case still require enforcement to be improved to prevent all-day parking, and will actually reduce opportunities for more visitors because the spaces will be occupied for up to 4 times as long. Additionally it will be more inconvenient to stop in the High Street for quick errands due to the additional effort of purchasing parking.

**On-Street Response - Reference Number 403**

I object to the proposed changes.

I live in Kings Hill, often make brief visits West Malling for work and to make purchases, go to the Post Office and frequently then pop into other shops on a whim. I am very fond of West Malling, enjoy going there and appreciate the convenience of the facilities it offers, so would say that I have an emotional attachment as well as a practical one.

For me, the advantage is that it is easy to make a quick visit but once parking charges are introduced that will become less simple, either one has to have the correct money or a mobile phone signal and West Malling is known to have poor connectivity. In addition, the parking App charges an extra 20p. Whilst that doesn't go to the Council it is still an extra 20p from my pocket. All of a sudden driving into West Malling doesn't seem so attractive and as for the bus service - very poor, certainly not convenient and I have tried to use it with little success but that is another issue.

One wonders if TMBC is trying to hamper West Malling businesses rather than encourage local, daytime trade. A thriving local centre is a benefit to everyone.

**On-Street Response - Reference Number 404**

I object to the proposed changes.

The Council has enough cash

**On-Street Response - Reference Number 406**

I object to the proposed changes.

I simply won't visit west Malling or spend money in businesses there if I can't just stop off quickly and without paying for parking. Local cafes and small businesses will suffer.

**On-Street Response - Reference Number 407**

I object to the proposed changes.

This will put people off of being able to stop in the high street just to pick up a few bits or have lunch. Our high street won't survive without the support of locals and this will mean people are more likely to go to big Tesco/ Kings Hill to buy things.

**On-Street Response - Reference Number 408**

I object to the proposed changes.

The majority of my personal visits to the High Street are short term in order to grab thing A from shop X. If I cannot park for free for such trips then I am better off driving the extra 3 mins to Larkfield Tesco. If this is introduced then W Malling High Street will suffer.

**On-Street Response - Reference Number 409**

I object to the proposed changes.

If this happens the shops will lose their customers and the high street may as well close down. Ludicrous as shops are struggling already.

**On-Street Response - Reference Number 410**

I object to the proposed changes.

It's true that a small minority do stay for longer periods in bays, however most of these people live and more importantly work in West Malling, bringing charges to the high street will damage trade for small business owners and staff parking will become an issue. Parking charges are not required, as 99% of people use the present parking responsibly.

**On-Street Response - Reference Number 411**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 412**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 413**

I object to the proposed changes.

It will limit the amount of people choosing to visit West Malling and will choose alternative locations

**On-Street Response - Reference Number 414**

I object to the proposed changes.

For anyone visiting the high street for more than an hour there are paid car parks that are frequently in use. If I come to the high street for lunch or dinner I always park in the paid car park. For quick visits to tescos, the post office,

shops, picking my nephew up from school or appointments I use the free one hour on street parking wherever possible.

We are living in a cost of living crisis and having to pay to park everytime I need to use the post office for a 30min visit is ridiculous and unnecessary. It would also stop me from visiting the high street as often, as I'm sure it would lots of people, cutting down on buissness in the high street and eventually causing closures. The high street currently has much needed practices (such as podiatry, osteopathy and barbers) which could be similarly effected and take away a valuable and needed resource for locals if these were to close.

I don't understand the argument proposed that the free one hour parking is abused and paid on street parking will be a deterrent, as I have frequently seen parking offices patrolling the on street parking. If cars are parked for over an hour they are ticketed. Paid parking would pose exactly the same issues with people abusing the systems but penalise those who don't. As a local it feels like all the current proposals (housing developments, double yellow lines in residential areas and paid parking in West Malling and St Martin's Square) are all ways to try and generate more income by the council from locals and an environment that is already struggling. The character of the high street and desirability to live in this area will change if unnecessary and money grabbing proposals like this go ahead.

**On-Street Response - Reference Number 415**

I object to the proposed changes.

I only usually visit West Malling high street for a quick shop in Tesco. I am rarely parked up for more than half an hour. If parking charges come into force, I will go to Lunsford Tesco or Larkfield Express. I believe the high street will lose a lot of trade as was the case when the car park charges came into force.

**On-Street Response - Reference Number 416**

I object to the proposed changes.

This is a ridiculous move and should not be implemented. For those who use responsibly to run and grab something or just go for a coffee the free on street parking is perfect.

**On-Street Response - Reference Number 417**

I object to the proposed changes.

Local shops will have trade reduced without doubt. All previous government statements have been in support of protecting local high streets.

**On-Street Response - Reference Number 418**

I object to the proposed changes.

It will destroy trade especially for small traders. Moreover the charge is exorbitant as many patrons use the pubs and restaurants etc and at 80p fir 30minutes seems unfair if people spend over 2 hours dining.

If parkig is abused then additional wardens and stiff penalties would suffice. It appears thT TMBC are using a sledgehammer to Crack a nut ot being cynical is it to generate money as the council appear to be in financial difficulties. lys the small traders that will suffer and as for me I will use Tesco Morrisons and Lidl rather than pay the machine and many like minded people will do the same

**On-Street Response - Reference Number 419**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 420**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 421**

I object to the proposed changes.

By bringing in parking charges, you will damage local business support as custom will

Go elsewhere where parking is free.

Please re.consider with an hours free parking and not charging the customers and visitors to west malling high street.

**On-Street Response - Reference Number 422**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 423**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 424**

I object to the proposed changes.

This is a small high street with small shops, I honestly think you just want to kill it off. It might make you a few pounds in parking charges, but when the shops close, business rates will stop coming into you coffers. Just think. Dont be fools as many before you have been.

**On-Street Response - Reference Number 425**

I object to the proposed changes.

I rarely have issues finding parking and find the one hour free parking quite useful to run a few errands and use local businesses. I would avoid going there altogether if I had to pay for parking. This will affect the local businesses badly who have already suffered enough in the past couple of years. The cost of living is getting so high and salaries haven't increased at all. With both of us working, with 2 young children we have to watch our spending more than ever. If paying for parking is needing to be added on to an outing or errands to run, we will look at other options that include free parking. Even if it is further.

**On-Street Response - Reference Number 426**

I object to the proposed changes.

There is no other place to park free of charge to access high street, it's not affordable for the public

**On-Street Response - Reference Number 427**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 428**

I object to the proposed changes.

The small independent businesses in west malling are wlrady struggling by implementing these new charges will no doubt force some of these businesses to close for good.

**On-Street Response - Reference Number 429**

I support the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 430**

I object to the proposed changes.

West Malling needs as much footfall as possible to allow independent retailers to continue.

**On-Street Response - Reference Number 431**

I object to the proposed changes.

This change will have a detrimental affect on the viability of the high street reducing the footfall to the shops a services during the day and hospitality sector in the evening. In addition these changes will require parking enforcement officers the cost of which is unlikely to be recovered from parking charges or enforcement penalties.

**On-Street Response - Reference Number 432**

I object to the proposed changes.

I strongly object to the change in charging hours which are far longer than current car park charges. The removal of 1 hour free parking will also discourage shoppers from using West Malling shops. It seems more likely that this is an income generation exercise for TMBC rather than reducing all day parking as suggested

**On-Street Response - Reference Number 433**

I object to the proposed changes.

It is going to affect all the small businesses!

**On-Street Response - Reference Number 434**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 435**

I object to the proposed changes.

On Street Parking Proposals – Annex 9.2 (West Malling P&D redacted responses)

West Malling High Street is a lovely place to shop with independent shops. Many high streets are under threat due to out of town shopping centres which offer free parking. I regularly shop in the West Malling and have on occasion used the on street parking rather than the pay car parks. Please do not deter shoppers from this High Street.

**On-Street Response - Reference Number 436**

I object to the proposed changes.

If the one hour bays are currently being abused, could this not be tackled by monitoring the cars in the bays with cameras rather than driving away people who only need to stop for a short while (eg using the library)?

**On-Street Response - Reference Number 437**

I object to the proposed changes.

In order to keep our high streets alive and small businesses going we need to continue to offer some free parking in the town. If the on road parking is changed to pay and display we will see a huge reduction in footfall in the town and in turn we will lose our shops. The cost of living as we all know is hitting hard and to be able to park for free to pop into a shop and get a pint of milk or to pop into the post office is a huge help but without this option we will find less people using our local shops and instead using shops where free parking is offered.

**On-Street Response - Reference Number 438**

I object to the proposed changes.

I am a resident of West Malling without a driveway so I am reliant on on-street parking, as are many other residents. It is currently a challenge to get parked near my home, especially after 6pm and on a Sunday when free parking becomes available for non-residents. I almost never get parked on the road where I actually live. My concern with offering pay-and-display options is that this will further reduce on-street parking opportunities for residents. I feel your priority should be on the residents, who live here and love where they live, rather than making living in the town a hassle and painful experience.

**On-Street Response - Reference Number 439**

I object to the proposed changes.

The parking charges will have a massive detrimental effect on businesses in West Malling. They are struggling enough. I have lived in this area for over 30 years and now rarely visit West Malling since the parking charges started at the Tesco car park. They will also push vehicles to park on to residential areas to park. The free one hour parking works very well and do not believe that people park there all day. You are adding new charges as you need the revenue. It is such a shame to make these changes. West Malling high street is such a lovely village to visit, i will be definitely visiting less if these changes are made.

**On-Street Response - Reference Number 440**

I support the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 441**

I object to the proposed changes.

Introducing parking charges will deter people from parking in the high street and visiting local businesses which will suffer as a consequence. If these plans do go ahead where will the revenue go to? Businesses in the high street or



keeping the high street maintained/ clean and tidy?

**On-Street Response - Reference Number 442**

I object to the proposed changes.

It would absolutely deter me from ever coming to this town to shop or to use a restaurant or cafe - what a way to push me to go somewhere like Next / M&S out of town where I can park for free and use the cafe and shop there!

**On-Street Response - Reference Number 445**

I object to the proposed changes.

With a business in the high street you are going to ruin trade. No free parking in a small village is ridiculous.

**On-Street Response - Reference Number 446**

I object to the proposed changes.

Could the first hour not be free and then charge from after 1 hr. If I go to the library I am only there for 20minutes or Nationwide for similar amount of time.

**On-Street Response - Reference Number 447**

I object to the proposed changes.

Me and my family use this parking for quick parking for the local shops.

**On-Street Response - Reference Number 448**

I object to the proposed changes.

I work for a small business on West Malling High Street and I rely on being able to park all day in the free bays on either St Leonard's Street or Water Lane. Public transport is not an option for me as I work a shift pattern of earlies or lates. I work a 6 or 8 hour shift. As it is proposed that Water Lane will be subject to the new 4 hr P&D rules, I will no longer be able to park for my job. With the loss of the free 1 hr bays on the High St, parking for longer than 4 hours will be displaced to the limited number of free spaces on St Leonards St. When I work a late shift in the evening, I park in the High Street P&D car park as currently the parking is extended until 0800 the next day. If this changes to a limit of 4 hours until 8pm, this will not be a parking option for me. I will have to take a chance of parking in Leonards Street if there are spaces available. For my personal safety as a woman walking alone to park in St Leonards Street at night this does cause me some anxiety and distress. If these spaces are full then I will not be able to park for my shift. I am unable to move my vehicle during my working day in order to park elsewhere. To suggest that there is an issue with cars currently parking all day in the 1 hr bays is a nonsense; either they have a residents permit or they are parked illegally and in which case it is for TMBC's wardens to enforce this properly. The policy of extending the charging regime while disregarding the needs of business employees to park all day in the village is clearly a means of generating funds for the council at the expense of local business. Have local businesses been surveyed, parking permits are for residents only and we do not qualify, so employees are reliant on free parking spaces available. I am on minimum wage and to increase parking charges will essentially mean that I will work to pay the parking fee. The plan to extend charging to 7 days a week and until 8pm is also excessive. West Malling has a diverse number of restaurants and bars which rely on customers to survive. Imposing parking fees will reduce the night-time economy. Not all businesses are open on a Sunday. This is a small market town/village and this policy will act as a deterrent to visitors and add unnecessary costs to businesses that are already struggling with the poor state of the economy and competition from out-of-town retail centres and online shopping. This proposal will be the death of the High Street in what is a nice small friendly independent village. Please rethink this damaging proposal."

**On-Street Response - Reference Number 449**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 450**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 451**

I object to the proposed changes.

I strongly oppose the introduction of on-street parking charges in West Malling Highstreet and Swan Street.

When driving through West Malling I will often stop when there is a parking space on the road to quickly pop into one of the small independent shops, the post office, charity shops or to grab a quick coffee. If I had to spend the time to do the meter, especially if I didn't have much time, didn't have any change on me or the app wasn't working (the 3G/4G phone signal in the Highstreet is extremely poor), I and many others would choose to go somewhere else more convenient instead. I have absolutely no doubt that the shops, cafes, restaurants and pubs will suffer significantly as a result of this and eventually we will lose another one of our highstreets, which already has numerous empty shop spaces. This is why I am strongly opposing these on-street parking charges.

**On-Street Response - Reference Number 452**

I object to the proposed changes.

I strongly oppose the introduction of on-street parking charges in West Malling Highstreet and Swan Street.

When driving through West Malling I will often stop when there is a parking space on the road to quickly pop into one of the small independent shops, the post office, charity shops or to grab a quick coffee. If I had to spend the time to do the meter, especially if I didn't have much time, didn't have any change on me or the app wasn't working (the 3G/4G phone signal in the Highstreet is extremely poor), I and many others would choose to go somewhere else more convenient instead. I have absolutely no doubt that the shops, cafes, restaurants and pubs will suffer significantly as a result of this and eventually we will lose another one of our highstreets, which already has numerous empty shop spaces. This is why I am strongly opposing these on-street parking charges.

**On-Street Response - Reference Number 453**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 454**

I object to the proposed changes.

This will have a significant detrimental effect on the trade enjoyed by local businesses and will lead to more closures in High Street. Very shortsighted and very damaging. Once the damage is done, shoppers' habits will have changed and there will be no way back.

**On-Street Response - Reference Number 455**

I object to the proposed changes.

I strongly oppose the introduction of on-street parking charges in West Malling Highstreet and Swan Street.

When driving through West Malling I will often stop when there is a parking space on the road to quickly pop into one of the small independent shops, the post office, charity shops or to grab a quick coffee. If I had to spend the time to do the meter, especially if I didn't have much time, didn't have any change on me or the app wasn't working (the 3G/4G phone signal in the Highstreet is extremely poor), I and many others would choose to go somewhere else more convenient instead. I have absolutely no doubt that the shops, cafes, restaurants and pubs will suffer significantly as a result of this and eventually we will lose another one of our highstreets. Which is why I am strongly opposing these on-street parking charges.

**On-Street Response - Reference Number 456**

I object to the proposed changes.

This would have a detrimental effect on many of the businesses in and around the High Street

**On-Street Response - Reference Number 457**

I object to the proposed changes.

I believe this will be disastrous for local businesses! Patrons who want to 'nip in' quick to the many wonderful independent retailers, may well be driven away to large stores that offer free parking such as Tesco in Larkfield and Asda in Kings Hill!

Today I was able to pop to the vet without having to pay for parking, the ease of not having to sort payment as well as the cost itself is an insensitive to continue visiting West Malling. Adding a parking charge to this could make many twice about choosing other local vets with free parking.

I also pay for parking regularly in the car park behind Tesco as stay for longer than an hour for work. Having both options available definitely provides the best for patrons using West Malling.

**On-Street Response - Reference Number 458**

I object to the proposed changes.

This is an entirely ill-thought out response to the parking issues in West Malling. My objection is based on the following:

1) It will not resolve the current issue with people abusing the parking bays and parking all day. People will either not buy a ticket, or buy the minimum, and then still park there all day. The lack of enforcement in West Malling will make the risk in doing so acceptable. 95% of the time they will not get a ticket for it.

2) Our small shops and businesses rely on passing trade and people coming to the High Street. They will not do so if they have to pay to park. The Council has a responsibility to support our High Street and small businesses and this proposal does precisely the opposite. It will mean the death of the High Street as people will either shop online or shop out of town.

3) Traffic and parking issues around the local primary school in Norman Road are already a concern and the roads are dangerous. Many parents park in the High Street in order to walk their children to school. If they are expected to pay, twice a day, to take their children to school, they will simply not do so. They will drive down to the school or try and park in the neighbouring, and already congested streets, thereby making the traffic conditions around the school even more difficult and dangerous than they are at present.

4) St Marys in West Malling has no parking facilities and the congregation rely on being able to park in the High Street on a Sunday to attend church. Introducing parking charges will have a detrimental impact. People should not have to pay to practice their religion, or take their children to school for that matter.

If the Council wish to increase their revenue, then the answer is simple. Parking enforcement in West Malling High Street is almost non-existent it is laughable. Increase your parking attendants and actually patrol the areas you are concerned about. Sporadic enforcement encourages people to take the risk of getting a parking ticket. Enforcement should be increased and take place on a regular basis. To try and solve the problem by just getting people to pay for parking instead, is just the lazy option.

**On-Street Response - Reference Number 459**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 460**

I object to the proposed changes.

Nonsense

**On-Street Response - Reference Number 462**

I object to the proposed changes.

I strongly oppose the introduction of on-street parking charges in West Malling Highstreet and Swan Street.

When driving through West Malling I will often stop when there is a parking space on the road to quickly pop into one of the small independent shops, the post office, charity shops or to grab a quick coffee. If I had to spend the time to do the meter, especially if I didn't have much time, didn't have any change on me or the app wasn't working (the 3G/4G phone signal in the Highstreet is extremely poor), I and many others would choose to go somewhere else more convenient instead. I have absolutely no doubt that the shops, cafes, restaurants and pubs will suffer significantly as a result of this and eventually we will lose another one of our highstreets, which already has numerous empty shop spaces. This is why I am strongly opposing these on-street parking charges.

**On-Street Response - Reference Number 463**

I object to the proposed changes.

I strongly oppose the introduction of on-street parking charges in West Malling Highstreet and Swan Street.

When driving through West Malling I will often stop when there is a parking space on the road to quickly pop into one of the small independent shops, the post office, charity shops or to grab a quick coffee. If I had to spend the time to do the meter, especially if I didn't have much time, didn't have any change on me or the app wasn't working (the 3G/4G phone signal in the Highstreet is extremely poor), I and many others would choose to go somewhere else more convenient instead. I have absolutely no doubt that the shops, cafes, restaurants and pubs will suffer significantly as a result of this and eventually we will lose another one of our highstreets, which already has numerous empty shop spaces. This is why I am strongly opposing these on-street parking charges.

**On-Street Response - Reference Number 464**

I object to the proposed changes.

This will destroy business for local trade. Residents utilise the free parking to pop into shops

**On-Street Response - Reference Number 465**

I object to the proposed changes.

I often nip into West Malling to go to Tesco, buy cards or use the pharmacy. As a pensioner on limited means I will no longer do so. It is penalising the poorer members of society and will ultimately affect the small trader in the village.

**On-Street Response - Reference Number 466**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 467**

I object to the proposed changes.

I will shop elsewhere and the high street will suffer.

We also pick up our daughter from the bus every evening, so this proposal will mean we have to do that every day.

**On-Street Response - Reference Number 469**

I object to the proposed changes.

It will stop me wanting to shop in West Malling. I'm worried for small businesses, they will suffer and lose customers. People will not want to pay for parking and will shop elsewhere.

**On-Street Response - Reference Number 470**

I support the proposed changes.

As a resident, I am concerned that the introduction of pay and display may encourage non-resident drivers to risk parking in resident-only spaces.

I am also concerned that pay and display machines on pavements will introduce obstacles and hazards for pedestrians, particularly those with mobility problems. I suggest that the number of machines be reduced and that they be located with a higher regard to the needs of pedestrians than to the needs of drivers.

**On-Street Response - Reference Number 471**

I object to the proposed changes.

To introduce parking charges for visits of under 1 hour would deter a lot of shoppers, including myself from visiting the town. All of my visits are under 1 hour to go to the post office, grab a coffee or a few things from Tesco. I would not be willing to pay to do this and would use Kings Hill with the 3 hours of free parking at ASDA. I would start using the post office in Larkfield where i work, also making use of the free parking in Morrisons.

I often see cars in the high street with parking enforcement notices on, surely they only make this mistake once before they pay a few pounds to park in the car park behind Tesco ??? In the 14 years i have lived locally and used West Malling high street i have never once failed to find a free 1 hour parking spot. Yes if you go at 3pm on a Saturday you may have to do a few laps up and down to grab a spot, but that is to be expected. Obviously it was easier when the car park was free for 1 hour, but i refuse to pay for this out of principle and am never in town long enough to need it anyway.

**On-Street Response - Reference Number 472**

I object to the proposed changes.

West Malling is full of small shops where you can just pop in to pick up a prescription or drop off dry cleaning or shop for a short time. If this daft proposal goes ahead, people will drive to other locations and our shops will suffer from lack of customers.

**On-Street Response - Reference Number 473**

I object to the proposed changes.

Parking charges will drive even more people who like to shop in West Malling away from the area, which in turn will have a huge impact on the independent shops which will suffer even more. It will also become more difficult for the people who use the churches in the area to be able to attend parish activities during the week and Sunday services. It will also drive people away from the town who have mobility issue but do not hold a blue badge, It will also cause chaos in the surrounding residential roads due to motorists finding other roads to park in that they don't have to pay for. This will be a very unpopular choice.

**On-Street Response - Reference Number 474**

I object to the proposed changes.

If introduced I will not be shopping in West Malling or dropping off dry cleaning. The hours free parking is vital to all the shops. It is a high street and parking charges will destroy easy access to shops.

**On-Street Response - Reference Number 475**

I object to the proposed changes.

This is an excellent way to kill off anyone visiting the High Street as well as all the independent shops and businesses who rely on it.

**On-Street Response - Reference Number 477**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 479**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 480**

I object to the proposed changes.

This would stop me and all other people just popping into the shops in West Malling. This definitely would have a negative impact on shops income

**On-Street Response - Reference Number 481**

I object to the proposed changes.

It will hurt all the businesses in west Malling, reason a lot of people go there is because of the ease of parking and old people will have to much trouble parking for 10minutes and no internet signal in west Malling to pay online.

**On-Street Response - Reference Number 482**

I object to the proposed changes.

I am worried that it will turn shoppers away and small shops will close. Also it will discourage visits from family and friends. It will be difficult to get trades people to come and carry out any work on my or anyone else's property. A bad idea all round.

**On-Street Response - Reference Number 483**

I object to the proposed changes.

The businesses of West Malling depend on the 1hr free parking to attract clientele in what is already a challenging town to park in. The introduction of these charges will provide no positive benefits to the town whatsoever, but will instead result in a number of our valued shops becoming unviable - as confirmed by my discussions with shopkeepers over the last month. Charges will also reduce the liquidity of space availability and place further pressure on residents, who on top of their own residents permits will also now have to think about parking fees for even the most rapid or visitors.

**On-Street Response - Reference Number 484**

I object to the proposed changes.

I've used the space on occasion when I've completed a quick 15 minute visit to the post office

**On-Street Response - Reference Number 485**

I object to the proposed changes.

Would prevent the quick stop drop off/collection options adding to the expense of families using the local nurseries and school. Longer term parking options are available in the short term car park if space allows. The difficulty of using parking payment systems e.g. Ringo are a nightmare in an area with little electronic connectivity. Perhaps the answer is to introduce or increase patrols by a parking wardens who actually enforce the one hour rule.

**On-Street Response - Reference Number 486**

I object to the proposed changes.

The proposals are just a money-making exercise to try and get more money out of the people of West Malling as the Council is hard-up. If they go ahead they will really damage the high st which would be an awful pity just for the Council's greed. If you talk to people you do not hear at all that they want increased on-road parking charges. In fact they want lower charges for this. They are also not bothered about the Tesco loading bay parking situation and like it the way it is. The proposals are a very thinly veiled attempt to siphon off more money from the people of West Malling that is just not needed.

**On-Street Response - Reference Number 487**

I object to the proposed changes.

I have never personally seen a traffic warden in west malling high street, simply enforce the 1 hours parking. If you want to park beyond 1 hour, then yes - by all means purchase a parking ticket. The idea to enforce paid parking for all vehicles regardless of length of stay is going to contribute to the demise of the high street massively. West malling is

one of the last remaining small high street shopping and drinking/dining areas that I consider visiting because of the fact I can conveniently park and spend money at the local retailers or establishments and leave unhindered. This is an absolutely stupid idea to have pay and display for any amount of parking for non-residents. This will be another reason to visit the out of town retail parks and contribute to the phase out of high street shopping. When these shops close, you will lose your contributions in business rates.

**On-Street Response - Reference Number 488**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 489**

I object to the proposed changes.

It is important to have a hassle-free and cost-free parking on the high street for short stays to access the shops. When you need to stay longer e.g. for lunch, the car park is available. Without the current parking options, businesses will lose custom to other places where parking is free, e.g. Tesco West Malling will lose business to Asda Kings Hill.

**On-Street Response - Reference Number 491**

I object to the proposed changes.

This will seriously impact both Businesses & the Community: it will drive the local trade away from the high street will actually be detrimental to the town: as once lost it will never be regained. West Malling is not suburbia and the council fascination of always trying to introduce ever more parking charges/ restrictions is ruining the town for the community that lives here.

**On-Street Response - Reference Number 492**

I object to the proposed changes.

1. Charging parking fees for parking on the High Street and Swan Street will cause considerable problems for many visitors to the town, and one hour is too little time - on the other hand four hours is too much - a more practicable time would be one and a half or two hours, to enable people to visit two or three places in various areas of the Town. Longer visits would need to park in the Car Park.

At one time I would never dream of driving to West Malling, when I could enjoy walking there, but time and different circumstances change things, and having to pay for a stop of only twenty minutes or so could have a considerable impact on the shops and small businesses in the Town.

2. There should be ABSOLUTELY NO Parking Charges on Sundays or Bank Holidays - WE DO NOT WANT WEST MALLING to become a Ghost Town!!

What about Weddings, and Concerts etc. at the Parish church? Frequently held during the day!

People will start looking for other locations - and that, again will have a considerable impact on the Parish Church and those connected with it.

**On-Street Response - Reference Number 493**

I object to the proposed changes.



(no comment supplied)

**On-Street Response - Reference Number 494**

I object to the proposed changes.

My daughter and her family live very close to West Malling town centre and often need access to 'on street' parking bays for visits by friends and relatives. Introducing charges to town centre bays will encourage drivers to seek free parking facilities and consequently will make it much more difficult to park within reasonable distance of my daughter and family residence.

**On-Street Response - Reference Number 495**

I object to the proposed changes.

I object to the introduction of on-street parking charges for a number of reasons:

- 1) The introduction of on-street charges will turn away the casual shopper popping in to do a limited amount of shopping and drive them to supermarkets or shopping areas with no parking charges. I do not agree that footfall will be increased by introducing charges;
- 2) I run a business that utilises the coffee shops in the town to hold meetings. By making parking more difficult and more expensive I will be less likely to recommend meeting in West Malling and will instead arrange meetings where parking is free and easier. A period of free parking enables me to arrange short meetings and brings custom to the businesses in the town;
- 3) Mobile phone coverage in the town is patchy, thus making paying for parking an unnecessary hassle;
- 4) The introduction of numerous parking machines in the conservation area will only add to the proliferation of unsightly notices and signs which make the town a hideous mess. There is already far too much street furniture in the town;
- 5) Your argument that existing restrictions are being abused will not be solved unless further enforcement action is undertaken. Sadly, I only see any parking revenue off visitors to West Malling being syphoned off to the benefit of visitors to Tonbridge and we will be left with the same level of enforcement as now with no visible improvement on the parking situation here.

**On-Street Response - Reference Number 496**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 497**

(no comment supplied).

I am rather confused as to how the change will improve the change over. If traffic wardens are now checking now for those exceeding the one hour stay limit, then what difference will it make having to buy a ticket? People will still take a chance they will not receive a PNC.

If you want to support trade in high streets, there needs to be feasible parking, such as 1 hour free parking, but a ticket must be purchased and displayed.

**On-Street Response - Reference Number 498**

I object to the proposed changes.

The high street shops will close and there will be no more West Malling.

**On-Street Response - Reference Number 499**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 500**

I object to the proposed changes.

Use traffic enforcement then! Penalise the abusers not all users!!

There are 2 proposals here and ability to only have one answer.

Personally here my answer is the same to both proposals.

**On-Street Response - Reference Number 502**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 503**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 504**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 505**

I object to the proposed changes.

In the current climate it is hard for businesses & shops to survive. Parking charges will deter people from using current facilities. Plus this also discriminates against those on tight budgets, those with children or disabilities not able to claim for the blue badge.

**On-Street Response - Reference Number 506**

I object to the proposed changes.

I pop into west malling regularly for a quick shop or to use the ATM. The businesses and banks in west malling would suffer. Me too!

**On-Street Response - Reference Number 507**

I object to the proposed changes.

CHILDREN CURRENTLY ATTENDING WEST MALLING SCHOOL WILL STRUGGLE TO FIND A SAFE PARKING SPACE TO BE ABLE TO GET TO SCHOOL AS PARKING COSTS IN THE HIGHSTREET WILL FORCE PEOPLE INTO THE BACK ROADS WHICH ARE ALREADY OVERCROWDED AND UNSAFE. ALSO, CHILDREN WILL USE THE LIBRARY LESS BECAUSE OF THIS.

**On-Street Response - Reference Number 508**

I object to the proposed changes.

I believe that there is substantial demand for short-term free parking. I accept that there is possibly considerable overstaying on the parking bays, and suggest that a similar regime as applied for parking in Paddock Wood might make a suitable compromise. You might increase parking charges after the one hour free period to adjust, especially if the free parking period is to be extended to the off-street areas.

**On-Street Response - Reference Number 510**

I object to the proposed changes.

Local businesses will suffer. Less people will want to come to the lovely town to walk and eat. Bus services are inadequate.

**On-Street Response - Reference Number 511**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 512**

I support the proposed changes.

The vast majority do not abuse the one hour parking but use it to pick up items either on their way in or out of the town. This will mean locals are being penalised for the failure of the council to patrol the town.

The extension of parking restrictions will seriously impact the areas around the Startled Crow. These will become impossible for residents to park in. Again this is penalising local residents and creates another consequence.

Finally, West Malling is one of the few small towns with a vibrant all day economy. This is one of its attractions to live in and work. Extending parking restrictions will kill trade. Many traders are barely breaking even. This proposal will turn the town into another ghost. The council will receive less revenue in due course.

This is a kneejerk response to the current economic crisis which penalises an entire community for a few quid.

**On-Street Response - Reference Number 513**

I object to the proposed changes.

As a Trustee of West Malling Baptist Church in Swan Street West Malling I am concerned at the proposed imposition of a new financial cost to our congregation many of whom travel from the surrounding villages of Leybourne, Larkfield, Ditton, Aylesford etc. There being no alternative public transport (buses) on Sundays.

Your proposals do not state the method of payment for on-street parking. I trust this will include cash or card as many of the older members of our congregation will not be able to cope with phone only payment.

On that subject I note phone only payment is £2 for all day. surely that will lead to commuters taking most of the on-street parking places and walking to the station as that will be a lot cheaper than the station car park.

**On-Street Response - Reference Number 514**

I object to the proposed changes.

On Street Parking Proposals – Annex 9.2 (West Malling P&D redacted responses)

We believe that the 1 hour free parking should be retained in all parking bays and charges applying after the first hour up to maximum of 4 hours but only Monday to Saturday and free parking on Sundays and Bank Holidays.

As operators of West Malling Farmers Market running on the 4th Sunday of the month we already have a road closure order in place which has been granted by KCC Highways which covers the area of the High Street from Swan Street to Water Lane. The road closure order is 6am to 3pm on the 4th Sunday. Can you please confirm that any proposed or introduced parking charges will be suspended during the period covered by the road closure order. Some of the stallholders require their vehicles on site to comply with environmental health requirements or use equipment that requires a set up inside the vehicle for health and safety reasons. The farmers market has been operating for over 23 years in West Malling, supports a number of small local producers and has won a number of regional and national awards.

**On-Street Response - Reference Number 515**

I object to the proposed changes.

Police the 1 hour free properly. Charging people will make people go elsewhere. It isn't the money, it's the use of apps etc and the disproportionate fines when you go over/app doesn't work. It's not worth the risk of a fine we just go shopping where the risk doesn't exist.

**On-Street Response - Reference Number 516**

I object to the proposed changes.

This will deter me from using my local high street shops and

**On-Street Response - Reference Number 517**

I support the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 520**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 522**

I object to the proposed changes.

Most people are collecting medication or quick food items from Tesco or other shops - why are we being charged to access local facilities. This will cause these shops to struggle as people will be more likely to shop elsewhere.

**On-Street Response - Reference Number 523**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 524**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 525**

I object to the proposed changes.

Many of my friends and I use the free 1hour parking, many visits to West Malling do not require more than an hour and the free spaces allow a good turn over of people parking rather than spaces being blocked by one driver for up to 4hrs, helping to keep our town busy and vibrant.

We are lucky to have a good range of independent shops, Tescos, a building society plus cash point as well as all the pubs and cafes, all of which would suffer if footfall in the high street was reduced.

I feel the council should be encouraging local business rather than implementing policies that will have an adverse impact on them.

Loss of business rates could wipe out any financial gains from parking charges.

**On-Street Response - Reference Number 526**

I object to the proposed changes.

I think that to start charging for on road parking in West Malling would severely affect the businesses and shops. Personally I stopped using the Tesco car park when charges were introduced as I disagreed with having to pay to pop into Tesco and use the on road parking. If charges were introduced on road too I would no longer use West Malling for my shopping and would make alternative arrangements.

**On-Street Response - Reference Number 527**

I object to the proposed changes.

I would shop elsewhere

**On-Street Response - Reference Number 528**

I object to the proposed changes.

It is already difficult to find parking to go to the dentist in Swan Street and shops in the High Street. This will not help that situation.

**On-Street Response - Reference Number 529**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 530**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 531**

I object to the proposed changes.

I wish to extend my objection to the proposal of the on street parking charges in west Malling & also in Martin square. Both of these options are proposed to stop all day parking in these locations but in reality I rarely have a

On Street Parking Proposals – Annex 9.2 (West Malling P&D redacted responses)

problem parking in either location when popping in. I use West Malling to call into the local shops eg cards shops , Tesco & the post office & occasionally the florist sometimes more than once a day as I shop for an elderly neighbour & my mother in law in west Malling & Martin square to use the butchers & the pharmacy. Often the medications I'm collecting are on order so a return visit is required. I use the paid for parking when going to the hairdresser or meeting a friend, again rarely having a problem getting parked. The introduction of Charges would prevent me offering to collect shopping & medication on behalf of friends & family due to the costs incurred which I cannot afford on my minimum wage.

I would also be concerned about the ripple effect. My mother in law lives in Nevill court and I visit once or twice a day using a visitor space if available or a bay. The introduction of the charges would push other uses into the parking bays in WM4 area preventing genuine visitors & cares from marking safely.

I would request that this proposal is reviewed & reconsidered in favour of local users.

**On-Street Response - Reference Number 532**

I object to the proposed changes.

Two hours free parking will stop all day parking you are trying to eliminate whilst still facilitating shoppers and helping businesses. Free all day parking on Sundays would help church and farmers market to continue.

**On-Street Response - Reference Number 533**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 534**

I object to the proposed changes.

Inspired by council greed, these proposals threaten to be a final kick in the teeth for businesses in West Malling and Larkfield. The present one hour free parking works well for all. I use Tesco and other businesses regularly at different times of day and am always able to park in the High Street, so question the TMBC claim the bays 'are often abused by all-day parking'. Equally ridiculous is the proposal to impose charges on Martin Square, a small retail hub used by the local community. I will not be paying any charges and will use retailers at Kings Hill, where parking is free for three hours.

**On-Street Response - Reference Number 535**

I support the proposed changes.

In general I am in support, BUT think that the first hour (preferably first 2 hours) should be free as is the case in Paddock Wood. This would give people the opportunity to collect prescriptions and shop in the High Street and Swan Street if they just need an hour or so. Visitors to the Church for funerals would just about have time, and it would also hopefully prevent people looking for free parking in roads outside of the restricted areas, such as ours in Fartherwell Avenue where we experience on street parking for those who work in the town, shoppers and dog walkers. I would certainly want to OPPOSE the introduction of charges on a Sunday and Bank Holiday. This would adversely affect the restaurants and public houses in the town, and also those attending worship and baptisms (christenings) in the Parish Church, and events such a Remembrance Sunday, Easter Day and Christmas events.

**On-Street Response - Reference Number 536**

I object to the proposed changes.

The removal of free on street parking would deter me from using the shops in West Malling in favour of other places where parking is free. This would therefore be detrimental to local businesses.

**On-Street Response - Reference Number 537**

I object to the proposed changes.

Blanket charging would discourage many people "popping into" West Malling, with a detrimental effect on cafes, pubs and restaurants as well as many of the shops and businesses. Perhaps a better solution would be a period of free parking (say 1½ or 2 hours) and slightly higher than usual charges thereafter. This would hopefully raise the required revenue without deterring short term visitors.

**On-Street Response - Reference Number 538**

I object to the proposed changes.

Would it not be better to allow for 1 or 2 hour free parking so people shopping, having coffee or lunch will be encouraged to still visit the village but those who are taking advantage will face fines if they overstay the 2 hour restriction

**On-Street Response - Reference Number 539**

I object to the proposed changes.

I write with regard to the proposal to alter the car parking restrictions in the town of West Malling.

Having attended the initial meeting of councilors where this was discussed it appeared that no consideration was given to individual requirements and that a standard parking scheme should be adopted in the councils streets and car parks in their ward

This one size fit all approach is extremely draconian and a proposal to make parking charges apply 365 days of the year and to 8pm at night is entirely unnecessary.

I noted the suggestion that "when parking charges were applied to the Tesco car park, no businesses were affected" this is just speculation as no consultation has taken place to prove this.

I put it to you that ALL the businesses in West Malling have been adversely affected by this change and to remove free parking completely would be devastating for many if not all.

West malling has an amazing collection of independent entrepreneurial small business that rely solely on footfall to drive their profitability. They cannot fall back on an online presence and delivery service that many chains can afford. Therefore a short period of free parking will still allow the majority of transactions to take place.

I think that most businesses would agree that some degree of parking control is required, as customers and businesses alike should not be allowed to abuse the few parking spaces that exist.

I would therefore would propose the following

Parking charges to apply 6 days a week and excluding Sundays and bank holidays

Given that the main customer car park (Tesco) becomes free at 5.30pm it would seem logical to align this with the other car park spaces.

Most businesses would benefit hugely from a free parking period of 60minutes, though a ticket must be obtained to prove that condition. In order to assist with revenue generation an increase should be applied to those parking for longer than 1 hour.

On Street Parking Proposals – Annex 9.2 (West Malling P&D redacted responses)

In short this consultation has been driven by a few people abusing the car parks and spaces, it should not then be squashed by a huge mallet of enforcement that will affect the lives of those determined to make West Malling the interesting and unique market town we all love

**On-Street Response - Reference Number 540**

I object to the proposed changes.

This will drive shoppers away from the location and will be detrimental to the retail and other trade in West Malling. High streets are struggling and we need to encourage visitors not alienate them. Perhaps a better proposition would be to allow a charge free period for an initial 1-2 hours then introduce charges thereafter. I would be extremely concerned if free parking for disabled drivers was removed.

**On-Street Response - Reference Number 541**

I object to the proposed changes.

I volunteer with West Malling church working party to help maintain the graves in St Mary's Church grounds, I do this volunteering on a Saturday, one of my non working days, I give 2 hours of my precious time to support the this village maintain the church grounds. It seem incredibly unfair, that someone volunteering to help in this way is now being asked to pay to park their car whilst they volunteer.

Whilst I do not live in West Malling, I certainly know the village very well, its the hub of the community, with people coming and going, bringing people into the village for a bit of shopping and a chance to catch up with a friend or a family member over a cup of tea or lunch. This won't happen if people are required to pay for parking, they'll do their shopping and meeting friends at other locations - Bluewater, Tesco's at Lunsford Park, the village will lose trade and over time, businesses will close and the hub of the village will be lost for ever, all because it was felt necessary to charge people to park their car.

I worked for several years in Paddock Wood, and they have a pay and display in the village for people to use, the first hour is completely free. Maybe TMBC should consider something that helps ease the parking problems without penalising the people that live locally that need to 'pop' to the shops for an hour or so.... why can't the first hour and a half be free?

**On-Street Response - Reference Number 542**

I object to the proposed changes.

I support free parking for an hour at least

**On-Street Response - Reference Number 543**

I object to the proposed changes.

Don't think people will visit West Malling with no free parking, businesses will suffer and West Malling will not be the same.

**On-Street Response - Reference Number 544**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 545**

I object to the proposed changes.



Why not just enforce the one hour waiting time

**On-Street Response - Reference Number 546**

I object to the proposed changes.

High parking charges or indeed just parking charges suck the life blood out of high streets when out of town retail parks offer free parking. West Mallong is my go to for gifts, clothes and artisan shops, to meet a friend or my Mother for coffee or a bite to eat. The short term free parking is ideal for that purpose. If I am going to be in West Mallong for longer I will use the main car park. Charging until 8pm looks to be a cynical revenue earner for visitors to the restaurants and bars. It is stated that the free bays are exploited, presumably you have a warden to know that this is the case and he issues a ticket to those abusing the system. This proposed initiative will drive traffic/shoppers away from what is a thriving town/village centre and [for those who will still come to the High Street] push parking into the residential streets round the back of the high street. Maybe a time limit for free parking [2 hours] monitored by a pay and display ticket and then higher charges after that time is a compromise to discourage so called parking abuse.

**On-Street Response - Reference Number 547**

I object to the proposed changes.

Major impact to businesses in West Mallong will see a reduction in services offered.

**On-Street Response - Reference Number 548**

I object to the proposed changes.

Shopping local is incredibly important to keep these businesses in the community. I regularly drive into West Mallong to use many of the shops/services there where I need to park my car for a short time eg ironing shop, dry cleaners, chemist, supermarket and post office to name but a few. I agree we should discourage long term parking (if that is happening currently) or at least provide parking meters such as other councils that allow one hour free parking but high charges for longer parking.

**On-Street Response - Reference Number 549**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 550**

I object to the proposed changes.

West Mallong High Street already suffered from the payment charges in the car park behind Tesco.

As a resident, I usually walk up to West Mallong so parking doesn't impact me. However there are several times a week when I am driving through the town on my way home and realize I need something from a shop - a birthday card, some food items, flowers for a friend etc. If there is a parking space on the High Street I will stop and use the local shops - this usually leads to me shopping in more than one shop, popping into the charity shops, grabbing a quick coffee and spending my money locally. If there is not a parking space I drove up to Kings Hill and get the items from Asda, Aldi or Waitrose. I NEVER use the car park behind Tesco because paying for brief parking is such a pain.

If you introduce parking charges in WM High Street, I imagine that will be the end of WM residents quickly stopping to get a few items. No one would pay for that. This will be so damaging to the local economy and feeling of community.

**On-Street Response - Reference Number 551**

I object to the proposed changes.

With free car parking at King's Hill introducing more charges in West Malling will be extremely harmful to the shops and businesses in the High Street. It will make it impossible to compete with surrounding areas. Parking metres along the pavement will be a problem for people in wheelchairs or with prams and will negatively impact on the appeal of the lovely old buildings and general ambience of the village. There are already several boarded up businesses..not helped by the charges already imposed in the Tesco CP ..which met with widespread objections at the time. We have already lost the Doctor's surgery..introducing these charges will threaten the livelihoods of Dentists, Funeral Directors, Church services and many other businesses apart from vital shops such as Tesco and Boots.

**On-Street Response - Reference Number 552**

I object to the proposed changes.

The ability to “pop in” to the high street is what keeps it alive so adding a charge will kill it. Local people want to be able to come in a quickly spend money on shopping or get a hair cut.

**On-Street Response - Reference Number 553**

I object to the proposed changes.

I object to the introduction of High Street parking charges as a town centre resident. The focus of this new scheme is commercial, looking at businesses and generating income but TMBC has lost sight of its residents. Parking in the centre of West Malling has become increasingly difficult over many years. In part due to the development of new town centre housing and the expansion of Kings Hill and surrounding areas. Also due to the busiest town centre pubs removing their car parks to make way for extended seating. Many living in the town centre care for listed historic buildings with no option to create parking from front gardens or adjoining land. Parking restrictions have escalated since we purchased our properties ending us out and making family life very difficult. At present friends and family can drop off and pick up children, pop in to visit at no cost. In future they will have to pay to park their car to bring a child back from a sleep over or drop in. This applies to cleaners, tutors - anyone coming to our homes. If residents don't want them to pay we will have to use a 24 hour permit for a half hour drop off. The increase in bay parking to 4 hours will make resident parking impossible. We often have to circuit our home and the town centre searching for a space. The only thing that helps is the 1 hour stay ensuring food turn over and opportunity to get a space. We used to have Ryarsh Lane car park as an overflow at weekends but no more. Leaving 7 bays (actually 6 as a camper van is permitted to use one space permanently for several years) on king Street is not enough. Visitors to the town will prioritise these bays to avoid payment. It will make things worse for residents. The extension of charges to Sundays and Bank Holidays is a stealth residents tax. Family members visit every Sunday, this will now mean 52 24-hour permits will need to be purchased, we will have to pay for family to come on Christmas Day and Easter Sunday. All new costs for residents - and with an increase in the charge for permits. The online system for booking permits is clunky and old fashioned. Why not an app or a better online portal. You have not invested to help your residents. I also object to the insertion of unsightly meters on a historic High Street and conservation area - will residents be able to object to planning permission for these? They will ruin the look of our town centre. These changes will enforce restrictive city centre parking approaches to a small rural community. It is not appropriate. If bays are being abused by all-day parking as alleged then police it with your staff team and give penalty charges. Raise funds that way but don't punish residents and visitors to the town because on street parking is being mis managed. As for the assertion that consistency is needed across the borough I disagree- how can you bring consistency to a disparate selection of towns and villages? All have different, needs, requirements and therefore restrictions. Please reconsider these plans on behalf of your residents. Change the visitor permit scheme - allow residents with permits to use the mainly empty Ryarsh Lane car park during the week. There are many small changes that would help. Residents do not have enough

parking to access their homes and this will make it even more difficult.

**On-Street Response - Reference Number 554**

I object to the proposed changes.

Having one hour free parking is paramount to keep West Malling high street going. Many people just have a short errand to run and would be put off by having to pay - resulting in a decline in customers to the many businesses. If people are abusing the one hour limit, then a solution needs to be implemented to eradicate that (parking attendant or similar).

**On-Street Response - Reference Number 555**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 556**

I object to the proposed changes.

St Mary's Church in the High Street and the Baptist Church in Swan Street frequently have aged/disabled visitors to regular church services and funerals. Restrictions to the free parking in those roads will make it difficult for those people to attend services.

**On-Street Response - Reference Number 557**

I object to the proposed changes.

If there is any abuse of the current arrangements that are causing problems then better enforcement would solve the problem. The local shops benefit from free short term stops.

**On-Street Response - Reference Number 558**

I object to the proposed changes.

This will negatively impact the high street and drive people into using the many places nearby with free parking including kings hill.

**On-Street Response - Reference Number 559**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 560**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 561**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 562**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 563**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 564**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 565**

I object to the proposed changes.

This would push parking on to the neighbouring streets. Existing regulations should be regulated better to discourage over-staying.

**On-Street Response - Reference Number 566**

I object to the proposed changes.

Currently people living locally are easily able to use the various retail outlets, cafes, hairdressers etc. Such facilities form the heart of any community and never have communities been more important. The traders in West Malling do not want on-street parking and rightly fear for the long term future of their businesses. By introducing these charges you will drive local people away to alternative facilities such as Bluewater where all day parking is free. As a result, the current thriving community in West Malling (which is still a pleasant and attractive country town) will be destroyed and the town will die.

**On-Street Response - Reference Number 567**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 568**

I object to the proposed changes.

The spaces are vital for people using the shops in West Malling who often stop to do a quick bit of shopping. If parking charges are brought in and people are allowed to park for longer (up to 4 hours) they will not be able to. Charging for parking would not seem to solve the issue of people abusing the parking by staying all day. This would be a break of the parking conditions and if parking enforcement officers were around they could issue tickets for people staying over an hour to deter this, the same as they would do if peoples paid parking permits had run out. In addition if the charge for high street parking it just pushes people to park in other roads, such as my road (Offham Road) which means visitors to residents cannot find spaces in such roads due to the parked cars of people shopping in the high street.

**On-Street Response - Reference Number 569**

I object to the proposed changes.

The 1 hour parking allows visitors to park and pop into the shops or pick up prescriptions in boots. Making this a pay and display will result in people not going into west malling and small business losing out again. Pay and display needs to be checked by traffic wardens the same way 1 hour free parking does so I don't see how that will help. The car park at the back is for people who want to stay longer and this is always busy so the charging isn't the issue, it's the inconvenience of having to pay when you want to pop in quick

**On-Street Response - Reference Number 570**

I object to the proposed changes.

I object to the end of free parking in the High Street because it is so useful to me as a resident to be able to pause briefly on my way home or outward bound and run an errand or make a purchase that is usually only 15 minutes.

I feel sure that this 'passing trade' is critical for the independent retailers whose existence is very precarious in these hard times. I think TMBC should resist the impulse to be greedy with the [aring. I should prefer to pay more tax!

**On-Street Response - Reference Number 571**

I support the proposed changes.

As long as permit holder parking is not altered, i have no object to these proposals, although I do feel the Ryarsh Lane Car Park should include paid 24hr parking, not max 4hrs, it is now empty at weekends.

**On-Street Response - Reference Number 572**

I object to the proposed changes.

The proposal is deluded and undermines social responsibility towards the struggling traders. It will prove to be prohibitively problematic to seniors like me who rely on the ability of easy cheap access to facilities.shame on you all to contemplate this attack on our community.

**On-Street Response - Reference Number 573**

I object to the proposed changes.

I have lived here for 25 years and enjoyed supporting the small businesses in West Malling on an ad hoc but frequent basis. Increasingly, parking charges have stopped the spontaneity of purchase to the detriment of those independent traders. This move will stop me even trying to shop in the town and I will not be the only one. To pay a parking fee for a small purchase or to dash to the vets makes such events disproportionately expensive. Bye bye to buying in West Malling.

**On-Street Response - Reference Number 575**

I object to the proposed changes.

I absolutely object to these. As a resident of a side street where parking is already allowed for non-residents from 6pm Monday to Saturday and all day on Sunday, we'll never be able to park at home due to people avoiding paying on swan street and the high street.

Why have the parking bays on Frog Lane and Police Station Road for WM2 residents only been completely ignored in the maps???!

The main argument for changing the restrictions - other than a Tonbridge borough councillor with a bee in his bonnet that nobody in West Malling could vote for! - is that too many people park over the existing restriction times. This is because there are never any parking wardens in West Malling. Without wardens, nothing will change with new restrictions unless you install unsightly cameras which as residents we should have the right to object to under planning rules.

Just allow residents to report cars parked incorrectly under the current restrictions (e.g. via the sort of app you people are so fond of), and no new restrictions would be required!

Please let us leave TMBC when West Malling leaves the parliamentary constituency of Tonbridge and Malling. You only care about Tonbridge.

#### **On-Street Response - Reference Number 576**

I object to the proposed changes.

This would be a travesty to our town and all our local business within our community. We are a service led store, running as a Mains post office for the wider local area. Our services include ones which cannot be found at other smaller branches and hence are relied upon not only the local community but of those in and around the west kent area. From operating Passport and Travel services to DVLA to business banking and all forms of postal services, they are not traditional two minute transactions, but take a much longer time to complete. This means our customers have to travel further afield and spend a longer period of time whilst using these essential services. They already find it hard to park in town, with charges introduced they will look to do these services online or at other locations and drive all the footfall from the town. Offering a service draws in customers to a town who then can shop and eat in our independent shops and eateries, with no reason to enter the town. It will dramatically not only affect our business but have an adverse effect upon all local businesses. There is already a huge outcry for banks closing in towns and now this council wants to kill the post office and all the other retail trade within our community.

The arguments against are greater than the arguments for. Surely the monies raised for business rates and economy and the needs of the people the council are meant to serve, outway the money made from parking charges. They have an adverse effect on the community, our businesses and our livelihood. We are vehemently against and will fight it all the way.

#### **On-Street Response - Reference Number 577**

I object to the proposed changes.

This would be a travesty to our town and all our local business within our community. We are a service led store, running as a Mains post office for the wider local area. Our services include ones which cannot be found at other smaller branches and hence are relied upon not only the local community but of those in and around the west kent area. From operating Passport and Travel services to DVLA to business banking and all forms of postal services, they are not traditional two minute transactions, but take a much longer time to complete. This means our customers have to travel further afield and spend a longer period of time whilst using these essential services. They already find it hard to park in town, with charges introduced they will look to do these services online or at other locations and drive all the footfall from the town. Offering a service draws in customers to a town who then can shop and eat in our independent shops and eateries, with no reason to enter the town. It will dramatically not only affect our business but have an adverse effect upon all local businesses. There is already a huge outcry for banks closing in towns and now this council wants to kill the post office and all the other retail trade within our community.

The arguments against are greater than the arguments for. Surely the monies raised for business rates and economy and the needs of the people the council are meant to serve, outway the money made from parking charges. They

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have an adverse effect on the community, our businesses and our livelihood. We are vehemently against and will fight it all the way.

**On-Street Response - Reference Number 578**

I object to the proposed changes.

if there is a further parking restriction in West Malling, especially on Swan Street then I would not be visiting and will use other free parkign areas in the county. This will be a big lost to the town and their trade as a whole.

**On-Street Response - Reference Number 579**

I object to the proposed changes.

if there is a further parking restriction in West Malling, especially on Swan Street then I would not be visiting and will use other free parkign areas in the county. This will be a big lost to the town and their trade as a whole.

**On-Street Response - Reference Number 580**

I object to the proposed changes.

if there is a further parking restriction in West Malling, especially on Swan Street then I would not be visiting and will use other free parkign areas in the county. This will be a big lost to the town and their trade as a whole.

**On-Street Response - Reference Number 581**

I object to the proposed changes.

if there is a further parking restriction in West Malling, especially on Swan Street then I would not be visiting and will use other free parkign areas in the county. This will be a big lost to the town and their trade as a whole.

**On-Street Response - Reference Number 582**

I object to the proposed changes.

if there is a further parking restriction in West Malling, especially on Swan Street then I would not be visiting and will use other free parkign areas in the county. This will be a big lost to the town and their trade as a whole.

**On-Street Response - Reference Number 584**

I object to the proposed changes.

Charging for parking in West Malling high street will only serve to push parking issues out of the high street and into local residential streets. This is especially true at primary school drop off and pick up times when large numbers of parents park in the high street and walk down to West Malling CE Primary School. Parents will not want to pay twice a day to drop their children and pick them up and so will cause congestion and chaos in the single track part of West Street and the narrow roads down by the school. This will also discourage the those parents from spending money in the local shops and cafes when they pop in whilst on the school run.

Extending the charges to evenings, Sundays & bank holidays is a blanket proposal across the borough which does not apply to west Malling . The only time shops are open on Sunday or bank holiday is when the farmers market is held, at which point the majority of the effected bays are not available. Extending the charges in the car parks to include Sundays will impact the attendance to the farmers market and the local produce stalls which attend.

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This will also penalise Churchgoers many of who are elderly and although local are unable to walk to church. Thus impacting an already declining congregation and isolating these pensioners who may not be able to afford the fees and often rely on the weekly service for human contact and support.

The parking charges threaten the continued existence of all our local shops & High Street. Why would drivers pay to park here when they can drive to Kingshill or out of town shopping centres and park for free.

It will mainly deter those who quickly pop to the shops in passing but still spend significant money.

If as TMBC suggest, the main issue is those people that abuse the current regulations by parking all day, then why not keep the 1 hour free parking but introduce parking charges for 1-4 hours . This would increase revenue for TMBC but also preserve parking for people who are just popping to a shop, dropping off /picking up their kids or meeting a friend for a quick coffee.

**On-Street Response - Reference Number 585**

I object to the proposed changes.

It's difficult to find parking longer than 4 hrs . My place of work dosnt have parking and 4hrs not long enough .

I park by country park and have to walk into WM . It will mean these places taken and I will need to give up work

**On-Street Response - Reference Number 586**

I object to the proposed changes.

On-street parking charges will detrimentally affect businesses in WM, so I'm very much against them.

However, I also have a major objection to your proposals because my house (which has no off-street parking) is just outside the proposed on-street pay-zone (REDACTED). It's already impossible to park outside our little row of houses as people heavily use (and abuse) the current one-hour free parking limit. Parking outside my house is a luxury right now (maybe once a fortnight?!), and your plans will make it frankly impossible. So: please don't go ahead. If you must, please extend the pay zone a bit further down Town Hill so it includes 59-63 town Hill.

**On-Street Response - Reference Number 587**

I object to the proposed changes.

I work in west malling and love my job, I struggle to find parking each day then I listen to our customers who are coming into the town less and less due to inadequate parking problems. If we lose their custom, I lose my job.

**On-Street Response - Reference Number 588**

I object to the proposed changes.

I object to the introduction of on street parking charges. West Malling is one of the few towns in the county that has a thriving high street and that will cease when parking charges are introduced.

**On-Street Response - Reference Number 589**

I object to the proposed changes.

This would be disastrous for our town. West Malling has a host of independent businesses that thrive only because the town does so much to attract visitors and shoppers. Paid parking will annihilate business and create potentially dangerous traffic situations. Please, please, please do not bring paid parking to the High Street or Swan Street. Could you not open Ryarsh car park to non-permit holders too?



**On-Street Response - Reference Number 590**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 591**

I object to the proposed changes.

There are already 2 pay and display car parks. Let the people have some FREE parking, reduce it to 30minutes if necessary to allow people to pop in rather than having to pay up when collecting prescription or quick groceries. It's unfair on the elderly and those with limited funds!

**On-Street Response - Reference Number 592**

I object to the proposed changes.

These bays make west malling a good option to drop into shops like dry cleaners or bank quickly without having extra cost otherwise would go kings hill or paddock wood where can park for free and local shops miss out

**On-Street Response - Reference Number 593**

I object to the proposed changes.

Introducing parking charges on the high street will make it inconvenient for a quick nip in and out, in turn killing the high street

**On-Street Response - Reference Number 595**

I object to the proposed changes.

Many shoppers already avoid west malling for short trips due to the parking charges, this will further damage the local businesses that rely on visitors to the area!

**On-Street Response - Reference Number 596**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 597**

I object to the proposed changes.

My son attends West Malling Primary School. I have to use the parking on the high street to drop him off in the mornings as it's terrible outside the school. Awful traffic and no parking. The 1 hour parking means I can walk down to the school quickly and safely. Having to pay for it every day would mean a lot of extra money which I don't have. It would also mean that the area around the school becomes even more unbearable.

**On-Street Response - Reference Number 598**

I object to the proposed changes.

This will have a huge impact on school pick up & drop off

**On-Street Response - Reference Number 599**

I object to the proposed changes.

This is a disgrace. Parking options are limited already in West Malling. There is a small parish council car park next to the score which is always full with business owners parking there for free for the day so for parents who have to drive to take their children to school, they will now be charged to do so-is a joke! This also leads to road safety concerns as parents who have very little money won't be able to afford to pay for parking, and will risk dropping the children off on the roadside which could lead to children getting harmed. You are putting up a barrier to education plus the government is always encouraging people to shop local, yet with this financial barrier, people won't be able to afford to do that. So the small businesses and community services like the library and pharmacy will lose out. This has not been thought through.

**On-Street Response - Reference Number 600**

I object to the proposed changes.

It will make drop off and pick up for parents at the local school impossible.

**On-Street Response - Reference Number 601**

I object to the proposed changes.

Will make School run for both my kids at West Malling CofE unfeasible

**On-Street Response - Reference Number 602**

I object to the proposed changes.

I use these bays for West Malling school drop offs and collections so I do not block the residential roads. High St Employees use the spaces outside of the school despite being asked not to.

These charges will impact me daily, leaving me with no option to try and park on Norman Road, causing disruption to residents.

You also refuse to allow Ryarsh St car park to be used as a walking bus point which would alleviate a significant portion of traffic

**On-Street Response - Reference Number 603**

I object to the proposed changes.

I strongly disagree with this. It is a small town and reasons many people come is because it's easy to pull up and shop. Keeps business local. As a business owner too I feel it will affect business and will transfer to Maidstone or Bluewater which is why I go to Bluewater because of ease and no pressure on parking

**On-Street Response - Reference Number 604**

I object to the proposed changes.

I don't understand how the claim of '1 hour free parking' is abused by 'all day parking', surely that is why we have parking attendants. As a local resident I never have a problem finding a space, further more, with a child that goes to the local school, if I am to be charged for daily parking I will be forced to park closer to the school, thus reducing parking for homeowners, if these spaces are not available, possibly in areas where parking is not allowed. As a

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compromise, why not allow free parking for '30mins', to allow for people to still use shops and do quick drop off's without incurring a fee.

I further object to the extension of parking restrictions to 8pm. This will catch restaurant goers, and with local restaurants already struggling to attract customers, I fear you will lose them.

**On-Street Response - Reference Number 605**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 606**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 607**

I object to the proposed changes.

As a business owner in the high street, this will impact on so many of us with customers being less able to support small businesses

**On-Street Response - Reference Number 608**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 609**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 610**

I object to the proposed changes.

I strongly object at this being in place during school pick up and drop off times

Could I not be adjusted to start at 9.30 and maybe an hour space to incorporate pick up time

This will cause more problems

**On-Street Response - Reference Number 611**

I object to the proposed changes.

My children attend West Malling CEP School. Currently the parking at the school is largely taken all day by people who work in West Malling and yet are unable to obtain permits for the Business Car Park (which I have never seen more than half full and usually less busy than that). Parents parking responsibly for school drop off and pick up often need to park in the High Street and walk their children to school. I think it would be unfair to penalise people by charging them to park for this purpose when they will often only park for 10minutes. The likely consequences of charges would mean that congestion would increase near the school. This not only would upset local residents more

but also, and more importantly, further compromise the safety for all on the roads and paths in this area at the peak times.

As the school has a Specialist Language Unit parking provision is even more essential for parents often having to drive long distances in order for their child to receive the necessary schooling provision required.

If the council choose to pursue the proposed parking charges then I believe they would be putting financial profit above the safety and wellbeing of all in the school community and the local residents. The roads local to the school are already extremely pressured, these proposals would make the daily routine of the school commute impossible to navigate and sustain for all concerned.

The council's priority, I believe, is to review the use of the Business Car Park and its permit system, thereby freeing up parking spaces opposite the school site for the school community. If these spaces could be protected for parent and staff use then even better and infinitely better use of the council's resources in providing for the safety and wellbeing of all in the community they are employed to serve.

**On-Street Response - Reference Number 612**

I object to the proposed changes.

Inevitably will negatively affect the local businesses already struggling.

**On-Street Response - Reference Number 613**

I object to the proposed changes.

The present arrangements with one hour's free parking should continue as this offers the right service for the majority of people, particularly older people who just wish to visit the Post Office, Nationwide, Boots, Tesco's etc. In my opinion the suggested change would also affect the many small businesses to say nothing of the capital costs involved to change all the signage and installation of machines. I believe this to be a retrograde step and would suggest that TMBC follow up the enforcement of those who you indicate are ignoring the current regulations.

**On-Street Response - Reference Number 614**

I object to the proposed changes.

West Malling is a thriving local High Street, mainly because access to it free and uncomplicated. Most visits to the town are to use the local shops. If parking charges are introduced many people will not bother to go to West Malling, opting for a visit to Morrisons or Tesco in Larkfield or Asda or Waitrose in Kings Hill instead, where they can park for free. The shops that pay rates to you will certainly see a decline in customers. It is quite obvious that councils can only see the increase in their revenue from the parking charges, while ignoring the fact that they drive people away to shopping centres where the parking is free (Bluewater being the prime example) and the towns become shadows of their former selves (Maidstone for example). If parking was free in Maidstone the towns fortunes would change overnight.

**On-Street Response - Reference Number 615**

I object to the proposed changes.

This is a punitive and short sighted proposal, which alongside the increase in car park charges will deter the quick visit to the shops or cafe. Local businesses are rightly concerned about the impact on their custom

**On-Street Response - Reference Number 617**

I object to the proposed changes.

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My son attends west malling C of E & the parking & traffic outside school can be very stressful. To avoid adding to this we use the walking bus when possible. Sadly this is not an option Monday-Wednesday for pick up so we park on the highstreet. We never have trouble parking at 2:50pm. If there are charges enforced it will force more parents towards the school & negatively impact the traffic outside the school. I will also be deterred from using the local shops, hair dressers & library after school to reduce costs. One hour free is adequate for school pick ups. Surely people who park longer than one hour can be charged or fined as a deterrent.

If we could use the ryarsh lane car park free from 2:45pm instead of 3:00, this would ease parking elsewhere, especially in dry weather due to cutting through the muddy path past the allotments & cricket field. We are strongly opposed to the charges proposed.

**On-Street Response - Reference Number 618**

I object to the proposed changes.

This will create chaos for the local shops and local schools and is completely impractical. Less and less people will use the village as a result.

**On-Street Response - Reference Number 619**

I object to the proposed changes.

I use West Malling High Street and Swan Street to safely walk my daughters to West Malling school. The school itself is very congested and busy during drop off and pick up. Please do not apply charges as this will cause distress to parents and guardians that park for a minimal time to take children safely to school.

**On-Street Response - Reference Number 620**

I object to the proposed changes.

I object to these charges as in this current climate the businesses are struggling as it is and with the added parking charges this will reduce tourism/business to the area

**On-Street Response - Reference Number 621**

I object to the proposed changes.

The businesses are already struggling with this current cost of living and will

Make the small village high street main stream and will prevent custom!

**On-Street Response - Reference Number 622**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 623**

I object to the proposed changes.

I object because parking is already a huge problem around West Malling High Street and surrounding roads and by charging people to park on the High Street, you will be pushing them to park near West Malling CoE Primary School and the surrounding roads which is also hard to park as it is now. We are also in a cost of living crisis and charging people who are already struggling is unfair.

**On-Street Response - Reference Number 624**

I object to the proposed changes.

I strongly object, as a frequent visitor to West Malling as a parent of a child who attends the primary school, this will have a huge impact.

This will also greatly affect the small, independent businesses. The costs of the car park have increased somewhat over the years already and the locals that utilise the town will be greatly affected by this tax.

**On-Street Response - Reference Number 625**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 626**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 627**

I object to the proposed changes.

This will hugely affect businesses on the high street as customers won't want to pay!

**On-Street Response - Reference Number 628**

I object to the proposed changes.

This will hugely affect businesses as people won't want to pay the charged

**On-Street Response - Reference Number 629**

I object to the proposed changes.

With the cost of living having increased substantially over recent years, this is another proposed expenditure increase that will put additional pressure on people. It will also encourage people to switch to larger shopping malls with free parking, which will adversely affect local shops.

**On-Street Response - Reference Number 630**

I object to the proposed changes.

This is ridiculous. The shops will suffer and we will lose the lovely high street independent shops. I 100% reject this introduction. I have lived in West Malling for 19 years and the convenience of popping into a parking space when you need to collect/drop off something or do a quick shop is what is appealing to locals and others from further afield. I have not felt that spaces are blocked by users abusing the system.

**On-Street Response - Reference Number 631**

I object to the proposed changes.

This will cause what already is chaos at school drop off and pick up time, to absolute bedlam! Not only that, local business will suffer as often people only pop into Tesco or some of the local shops for less than half an hour. The

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roads leading off the High Streere already up to a max of 1 hour or 2 hours without permits and it is difficult to find a space at the best of times. Having these new restrictions imposed will push people further into the residential areas, leaving no space for those who live there or there guests. The parking charges proposed will greatly impact the intake of West Malling C of E Primary School as prospective parents will be put off due to the parking situation. The car park used for the school already had people parking there that have no connection with the school so it is usually full, meaning parents have to find spaces on the surrounding roads. If parking charges are brought in, then effectively this means having to pay to take your children to and from school, particularly if driving is the only option ie because of distance. I strongly object the proposals and the impact it will have in this lovely village community.

**On-Street Response - Reference Number 632**

I object to the proposed changes.

This would mean there is no free parking for people who need a few minutes to pick up a prescription, dry cleaning, etc. If the present rules are not being followed, the answer is proper enforcement funded through the penalty charges. I know it is Council policy the kill off the businesses in West Malling, but this is not the way.

**On-Street Response - Reference Number 633**

I object to the proposed changes.

Better enforcement of the 1 hr free parking restriction should be imposed rather than implementing charging. If parking charges are introduced for on-street parking then 1st hour should be free or trade in the town will suffer as people will shop elsewhere.

**On-Street Response - Reference Number 634**

I object to the proposed changes.

I think it is simply a money making exercise by the Council. The turn over of car spaces is very rapid, signifying that the vast majority of people pop to the shops or Post Office or Library etc. The burden of payment for a short stay is time and financially consuming. I do not use the car park behind Tesco for this very reason. I enjoy giving my money to the small businesses of West Malling but will be reluctant to drive if payments are introduced. This will mean the small businesses will lose money all because the Council wants to make some!

**On-Street Response - Reference Number 635**

I object to the proposed changes.

The parking has been a major issue for my customers, on almost a daily basis for at least the past 20+ years that I have worked in West Malling.

The conversations always come back to the same thing, not enough parking, and they drive up and down the high street in vain.

I have always explained about the free parking after 3pm in Ryarsh car park, which a lot of my customers have never been aware off, largely due to the confusing parking signs!

The issue I have is this:

I have complained to the TMBC about the Ryarsh car park still having plenty of spaces all day in the car park, to which I had a reply stating that there is STILL a waiting list for the permits!..

I can only assume their system is very out of date and they need to update it!..

Could this be addressed?

The introduction of the 'Ringo' system is proving a huge problem in the Ryarsh car park as my customers have said:

1. they cant find the machine.. ( due to there not being one)
2. No signal to pay for the Ringo
3. The signs are very confusing, and most of my customers think they can park in there any time if they pay via Ringo.

The Ringo system hasn't been thought through in my option, and does need to be addressed.

To add on street charges to the High Street and extend the hours to the two car parks will kill the businesses in West Malling.

To state "the 1 hour bays are often abused by all day parking" comes as a surprise, as someone who works Mon - Fri 9 til 5pm, I see the local traffic wardens up and down the High Street, on a daily basis giving out tickets.

It is very hard to know a suitable solution as the parking has been such a problem for many years, and many ideas have been put forward over the years, but..

My thoughts:

installing a machine in the Ryash car park, and open it up to permit AND customers.

If the charges are going to be implemented, I'm suggesting the 1st hour free, in both the car parks and in the high street, and charging thereafter, allowing customers to at least pop into the town to shop without the worry of being charged, this will also see car spaces becoming free quicker.

#### **On-Street Response - Reference Number 636**

I object to the proposed changes.

As a parent of children at the local school there are little to no options to park to drop off/collect children from school. I will often park in the High street and walk down to the school. However if the land between the school entrance gate and the old cricket ground was for school purposes ONLY then perhaps parking at school wouldn't be so bad but most of those spaces are taken up by people who seem to work in town therefore getting free parking ALL day (same cars observed daily and/or during school drop/collection I've noticed). The school does not have it's own dedicated car park. Free parking in the High street means we can walk to drop/collect children and pop into tesco for tea or get a quick hair cut in the barbers on the high Street which is good for the local businesses. If the parking can not be 'policed' at present for people who exceed their hourly parking I don't quite understand how the introduction of parking charges will make any difference? There really ought to be some consideration for free street parking for a period time whether 30 or 60 mins for parents or people that need to pop to the local shops at least 30s. For people that wish to park longer or all day which is probably people who own or work in the shops etc that could have a huge impact on their ability to work there. Has the council considered permit parking in the area for some of the spaces for people that live or work in the High street?

#### **On-Street Response - Reference Number 637**

I object to the proposed changes.

This will be very restrictive when taking my children to school and collecting as there is not enough spaces as it is to park at the school. Also when you just want to park just to pop to tesco quickly or other shops.

#### **On-Street Response - Reference Number 638**

I object to the proposed changes.



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I have two children that attend West Malling Primary school. The parking and traffic by the school is atrocious and the only option I have is to park on the high street and walk down. This eases the congestion by the school, reduces pollution as cars are not hanging around and is generally good to walk before and after school for the whole families well being.

By parking on the High Street I often pop into the local businesses rather than going to a different shop later on, therefore helping the local economy.

If we had to pay, I would try to avoid parking all together and drive closer to the school causing more issues on the local vicinity

**On-Street Response - Reference Number 639**

I object to the proposed changes.

Charging will continue the destruction of the high st.

Evening visitors to restaurants and pubs will go elsewhere.

I don't believe the councils reasoning for change ,it is simply to raise more money.

**On-Street Response - Reference Number 640**

I object to the proposed changes.

West Malling has a lot of shops used by neighbouring villages, many of which are independent, so they would be more sensitive to the loss of trade than big business would be. There would also be local people with reduced mobility who would need to use parking spaces in the town centre as well. Although West Malling is fairly well served by public transport, there have been numerous train strikes recently.

This appears to be another attempt to increase revenue, but would probably have the reverse effect if shops close on West Malling High Street.

**On-Street Response - Reference Number 641**

I object to the proposed changes.

I am an active member of West Malling Baptist Church and these charges will not only affect myself but also the community work the Church is involved in. The Church supports members of the community that have various needs including financial and mental health, who will feel unable to attend if they have the burden of a parking fee. I'm not just talking about the proposed charges for Sunday, but also doing away with the 1 hr free parking and extending the hour which fees will apply, as we hold early evening meetings. If the proposal are applied this would cost many of our members hundreds of pounds per year which many can not afford and therefore they will not be able to attend and activities may have to be reduced.

On top of this, these charges will stop people being able to pop into West Malling to do shopping, collecting prescriptions or browse the town which will affect trade as there are other local shops and stores with free parking.

**On-Street Response - Reference Number 642**

I object to the proposed changes.

I strongly object, Having a shop on the High Street, the proposed parking charges will force potential customers to go elsewhere.

It will just add to the expense of visiting West Malling.

Unless you can provide an hour free parking before charges ? Like an option elsewhere in the county. But this will then take up the bay parking long term, providing less quick access parking.

Being in the village daily, I see there are a quick turn over of bay spaces, and consequently availability of spaces.

**On-Street Response - Reference Number 643**

I object to the proposed changes.

The counter argument - there are still plenty of people who use them for the right reason and just to pop to the shops for 20minutes. There is plenty of parking in the station car park, there is a car park behind Tesco, so we don't need more paid parking - there is more than enough in the area. Don't ruin things for people who do follow the instructions just because there are some who don't. Wouldn't it be a better idea to have someone from the council come down the high street twice a day (am and pm) and fine cars who are still there when they shouldn't be? Whether you like it or not, you will never get 100% compliance in anything, so don't ruin things for the plenty of people who are grateful for the free 1 hour parking to run their errands.

**On-Street Response - Reference Number 644**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 645**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 646**

I object to the proposed changes.

One hour free is convenient for a quick trip into town as there is not sufficient parking elsewhere. It is also useful to use local amenities such as the library for children and tescos for essentials. Lots of people take short trips into the town to pick up things from local shops, take aways from local restaurants and quick services from the barbers and local salons. To increase charges would deter people from using these businesses locally and are more likely to venture to kings hill where it is easier to find free parking.

**On-Street Response - Reference Number 647**

I object to the proposed changes.

The proposal will make West Malling a much less attractive place to visit. Why would people choose to visit West Malling high street and have to deal with paying for a short visit by app in an area notorious for terrible mobile phone signal? The answer is people will simply go to the out of town shopping centres where they can park conveniently for free. It's simple to see that with no free parking on the high street this will rapidly kill footfall and therefore retail on the high street. We have a unique high street here with independent shops and establishments already under huge financial stress. For people living here, the parking is already hugely under provided NEAR the high street so this will increase pressure on the residential streets where we live. Visitors who still come will use 1 or 2 hour free parking available in resident permit holders areas - or if they're visiting for an evening meal, park overnight. The prospect of ticket machines and uniformed inspectors patrolling the street does not appeal.

I think it will be very short sighted to profit from this in the short term because soon enough the income will tail off as our beloved high street is visited less and less. Please please reconsider this proposal.

**On-Street Response - Reference Number 648**

I object to the proposed changes.

West Malling is a thriving community at the moment, introduce this and it will kill the town.

Where I live we get people parking on our roads with cars left all day while people walk to the town to work, it's just going to get worse. Cars park on the pavements at the corner of Churchfields. How are the parents supposed to take their children to school? What will happen to the walking bus if the parents have to pay this ridiculous parking charge!

**On-Street Response - Reference Number 649**

I object to the proposed changes.

As many of the secondary school buses that don't go out to the surrounding villages start and terminate in West Malling high street the free one hours parking is highly used by parents waiting to collect their children. If this is removed you will end up with people driving round or idling beside the road waiting for the relevant bus rather than getting out of the way into a parking space as they currently do - this will cause more congestion and is worse for the environment.

**On-Street Response - Reference Number 651**

I object to the proposed changes.

I strongly object to the introduction of parking charges in the High Street and Swan Street. I believe this could have a hugely detrimental effect on local businesses. During the day West Malling High Street relies heavily on passing trade, Particularly people stopping for just a few minutes to shop in the local Tesco. It seems likely that, if charges were put into place, rather than having the hassle of having to pay shoppers would carry on to the supermarkets at Kings Hill, which is only a few minutes up the road and has free parking. I understand from talking to local business owners that the local Tesco's is vital to the success of the local independent shops & cafes etc as people stopping to visit Tesco then go on to visit the other stores as well. If the purpose of the parking charges is generate revenue for the local council I would suggest another way to do this would be to better enforce the parking restrictions already in place, in particular the double yellow lines that run from outside Viners, as cars are often parked there illegally which partially blocks the road and causes traffic to build up along the High Street.

**On-Street Response - Reference Number 652**

I object to the proposed changes.

This is more likely to have the opposite effect on shopping in the high street, at a time when we are supposed to be supporting local. Personally I will use the high street less due to the inconvenience of having to pay for parking when popping in to tesco's or the library for 10s, it doesn't feel like it's "worth it" really. This will also significantly affect the residential areas around West malling school due to parents being unable to park temporarily and walk kids to school. This area already experiences difficulties.

**On-Street Response - Reference Number 653**

I object to the proposed changes.

This is a badly thought out proposal. It's hard enough to park now and it will seriously affect the independent shop owners in our High Street and they make our High Street unique! Please do not vote for this change.

**On-Street Response - Reference Number 654**

I object to the proposed changes.

I work at West Malling Primary school and have real concerns about what parking charges will do to this lovely High street. I object due to the negative impact for the shops and businesses, less footfall in a tough financial climate. I am also concerned about the congestion it will create with people seeking free parking near the school which is already a challenge.

**On-Street Response - Reference Number 655**

I object to the proposed changes.

West Malling has a small community of shops and forcing people to pay will drive them to places like Bluewater, where there are more shops and unlimited free parking.

**On-Street Response - Reference Number 656**

I object to the proposed changes.

I strongly object to parking charges on the High Street and Swan Street. I believe that a minimum 1 hour free parking should be retained on weekdays allowing for people to perform essential tasks such as picking up prescriptions, without having to pay for parking. I support charging for longer periods in order to avoid abuse of the 1 hour free allowance. I believe it would be damaging for businesses to charge for any amount of time as I, and many others, would simply choose to go elsewhere.

On weekends, Sundays and Bank Holidays I believe parking should be allowed and free on the High Street for an extended period (4 hours for example) allowing people to attend Church, which is a vital community lifeline for many, at no cost. People would also be able to visit the farmers market which again would be less attractive if parking charges and very short time restrictions are brought in. West Malling is a lovely and lively high street and I would hate to see that impacted by blanket charges where a more moderate response, retaining a level of free parking, would likely achieve the same objective (removing commuter parkers etc) with less detrimental impact to businesses and community organisations.

**On-Street Response - Reference Number 657**

I object to the proposed changes.

Small Towns and Shops/Bars etc are having a tough enough time at the moment with the imposition of more charges. It will be very bad for West Malling a town I was bought up.

**On-Street Response - Reference Number 658**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 659**

I object to the proposed changes.

If the current system is being abused then more enforcement needs to be in place - parking to visit the shops and pick up children from nursery / school will penalise regular visitors to West Malling and will lead to more illegal parking and impact road safety - I also believe it will be highly detrimental to retail and hospitality in West Malling

**On-Street Response - Reference Number 660**

I object to the proposed changes.

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I am concerned this will significantly impact the school community. Parking is already almost unbearable, with no considerations for parents looking to safely get children to and from School. This seems like a money making scheme rather than one that considers the residents, school community, patrons or employees within the village. I also saw today that there is a new Day Nursery being set up next to school grounds. This will further impact the pain and frustrations already felt.

**On-Street Response - Reference Number 661**

I object to the proposed changes.

Parking is hard in the high street at the best of times for us school run mums and dads I think its the wrong idea to charge. The sarounding areas will be affected.

**On-Street Response - Reference Number 662**

I object to the proposed changes.

Shouldn't have to pay

**On-Street Response - Reference Number 663**

I object to the proposed changes.

My children are at West Malling School and parking is already a problem at pick up. You have a pretty empty car park that parents could use to move them off the roads but you refuse to change the permit times, you now want to make it even harder to park on the roads. What are you thinking. Do you want kids to get an education or do you want to make money? Ridiculous

**On-Street Response - Reference Number 664**

I object to the proposed changes.

1.. you state that the 93 on street bays are abused by extending time parking. If more efficient policing of the current restrictions was implemented the abuse you site as a need for change would not occur. The change that is being considered appears to make the policing easier while not addressing the current abuse. And of course increasing revenue at the expense of the general public. 2..... There can be no reason to extend the current 6pm ?restriction to 8pm please note the car park opposite the Bull public house is very underused after 6pm. The demand after 6pm is fulfilled by the car parks The 2 hour increase again is a revenue grab from the public 3..... The implementation of these new parking restrictions will heavily impact on High Street and Swan Street businesses. Please give total consideration to those businesses and not increasing parking revenue. Implementation will be totally counterproductive.

**On-Street Response - Reference Number 666**

I object to the proposed changes.

Shoppers like the fact they can park in the high street, free, for 1 hour. It's convenient for them. If they want to stay longer there's 4 hour parking already available.

I disagree with with the TMBC statement .(1hour parking bays are often abused by all-day parking)

There is a fast turnover of spaces under the current system. 1 hour stay. I know this as my shop is on the High Street. I've been a resident for 33 years.

Having up to 4 hours stay in the high street will encourage people to leave vehicles longer, thus filling up parking spaces.

What the village needs is another level on top of the Current 4 hour stay car park. Multi story.

1. A metal structure like at Gatwick airport, thus providing 50/60 extra spaces, this would take pressure off the High Street.
2. Remove two 10ft sections of car Park ( behind Tesco ) wall to access West Malling Abbey grounds. Which is currently grass, put down type 2 aggregate, enough for 60 spaces.

Thus making an overflow car park, with in and out access.

It's all very well allowing massive New housing developments within 1.5 miles of West Malling High Street. Leybourne Chase 700 homes. Pippins Place 250 homes. The ever expanding Kings Hill development 1,000 houses. Plus numerous smaller sites 10 to 50 homes. All of which have been built or under construction.

With the Possibility of 900 homes & a school at Broadwater farm .

TMBC will have Millions £££ of income from Council Tax.

They need to think about the long term solutions to the current problems.

Making the High Street pay per hour is No solution .

#### **On-Street Response - Reference Number 667**

I object to the proposed changes.

Ridiculous idea, you will drive shoppers out of the Village!

#### **On-Street Response - Reference Number 668**

I object to the proposed changes.

More charging will stop people from shopping on the High Street.

#### **On-Street Response - Reference Number 669**

I object to the proposed changes.

If you add parking charges to the high street then school run time will be even more chaotic for the town than it already is. Parents (majority of whom drive to school) will be forced to find parking in alternative areas (most likely residential areas), and a lot will most likely park wherever they can in order to get their children to school. Already this is an issue with parents parking on double yellow lines and causing chaos on Norman road. Not to mention sweetly issues of children walking to school / cars everywhere.

It is disgusting to propose that parents have to pay twice per day to park and collect their children from school. And people will not do it, therefore you will push the parking issues into the residential roads which is not fair on local residents.

As a suggestion - keep a short 'free period' of parking, after which charges will incur. And use traffic wardens to keep this under control so that people do not abuse it.

In addition - the small car park outside the primary school that is, I believe, supposed to be used for school drop off is used by business users and London commuters. Which clogs it up for parents unable to park to drop children off, and further influences the backlog on the residential streets.

Please think about - where are you expecting all the parents to park for school drop off?

There is also a nursery near the school. And another one being build in the old age concern!

**On-Street Response - Reference Number 670**

I object to the proposed changes.

This tax on community will decimate West Malling's small shops and turn the place into another desolate waste ground. For most, driving to West Malling is the only option and driving onto Bluewater or to Ashford where better facilities all round are provided - including a clean environment will certainly sway me. I currently use West Malling for both restaurants and shopping introducing this additional indirect tax with confusing times, days and restrictions will simply ensure I don't bother anymore and will go elsewhere - somewhere better, cleaner and more positive.

**On-Street Response - Reference Number 671**

I object to the proposed changes.

My daughter does to school in west malling and this will make it impossible to park in an already difficult situation. People will no longer use the high street but will venture out to the school car park and the parking along people's houses. The traffic congestion will become a safety issue to our children. I will also no longer shop on the high street or will I be able to use the library which will be a real shame.

**On-Street Response - Reference Number 672**

I object to the proposed changes.

I believe this will impact the neighbouring streets, currently unless sanctions are going to be put in place for roads like fartherwell avenue this will cause more vehicles to park down this road and others which will cause residents being unable to get on there driveways and more inconsiderate parking and making it more difficult for the vulnerable to cross safely. Offham road and Norman road both have permit parking and believe this would be beneficial throughout the area if the new pay and display goes ahead. On numerous occasions I have seen people park on fartherwell and others streets around and then walk onto the train station.

**On-Street Response - Reference Number 674**

I object to the proposed changes.

Awful idea that will drive people away from the high street and negatively impact local communities such as the church parishioners.

**On-Street Response - Reference Number 675**

I object to the proposed changes.

The impact on local congestion. Will more cars park on local roads? free

parking will block the area immediately outside school even more than it currently is. Affordability for the elderly and parents for parking in the high street and safety concerns for paying for parking whilst leaving children unattended in the car or standing out on the road with the parents.

**On-Street Response - Reference Number 676**

I object to the proposed changes.

If the system is being abused by all-day parkers, by all means introduce a ticket, but so as not to discourage shoppers coming to West Malling, make it free for the first two hours.

**On-Street Response - Reference Number 677**

I object to the proposed changes.

I travel to West malling daily to take my child to school. We are not able to walk to school and chose the school specifically despite it not being our local school. Introduction of the charges would make it almost impossible to take her school without having to pay a charge which would have a significant impact on our finances. She has just started at school and it is important to us to drop her and pick her up from school and enable us to have the chance to get feedback from her teacher, which we would not be able to do if she used the walking bus. We are also less likely to utilise the local community and local small businesses if the charges are introduced. We often recommend others travel to West malling due to the attractive high street which we'd be less likely to do.

Please do not introduce these charges without considering the impact on the wider community who do not have alternative options.

**On-Street Response - Reference Number 678**

I object to the proposed changes.

You should enforce the current 1 hour free parking with parking wardens rather than punish the local community by introducing charges

**On-Street Response - Reference Number 679**

I object to the proposed changes.

Parents should not have to pay to take their children to school or to pick up their children. It will have a massive effect on the pupils attending and the future of the school. If you insist on this money making scheme then provide a school car park that is big enough.

**On-Street Response - Reference Number 680**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 681**

I object to the proposed changes.

See above, totally against this as it will ruin more small businesses and the council do not care! Greedy and not a clue

**On-Street Response - Reference Number 682**

I object to the proposed changes.

I think you should be able to get a ticket for 30minutes free. This enables you to run a quick errand but stops it being abused by all day parking as you need to display a ticket or book through the parking apps. So wardens can see quickly.

**On-Street Response - Reference Number 683**

I object to the proposed changes.



(no comment supplied)

**On-Street Response - Reference Number 684**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 685**

I object to the proposed changes.

I have two small children and often have to go to the post office, etc which is a 30min task by the time I get two children out. Paying for that parking would not only make going to the post office irrelevant, it would increase my daily stress level. You would also be responsible for small shops going out of business as i would no longer use west malling high street if I had to pay for parking.

**On-Street Response - Reference Number 686**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 687**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 688**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 689**

I object to the proposed changes.

In TMBCs strategic context, it is claimed that you have a bold new vision for the borough which is “To be an innovative and forward-thinking council, that leads the people and businesses of the borough towards a vibrant, prosperous and sustainable future.” – However, the proposed changes to the parking tariffs for west Malling high street and surrounding roads are contrary to this statement.

TMBC also state that “Investing in our local economy to help support residents and businesses and foster sustainable growth” is a priority which underpins their vision. Whereas the reality they will achieve should the proposed changes to the parking come to fruition will be quite the opposite. Residents who are in possession of one or more vehicles will be subject to increased financial burden due to parking permits. This could cause the most vulnerable to become isolated from friends and family due to the increased parking costs to not only themselves but to their visitors. This is also a direct contradiction to the work Age UK are trying to achieve. West Malling is a community of all ages, therefore those who rely on visitors be it friends/family or indeed healthcare professionals should be able to do so without the financial burden.

TMBC also state a key priority is the challenge for our High Streets as they evolve from purely ‘shopping centres’ to provide a wider array of services - the proposed changes to the parking tariffs for west Malling high street and surrounding roads are contrary to this statement by imposing restrictive and costly parking tariffs to a Highstreet

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which is already struggling will further exacerbate the economic challenges they face, as customers who would have stopped to shop will no longer see West Malling as a place to shop and stay rather a drive through to a multiplex department store (Bluewater).

As a parent whose children attend primary school in west malling I regularly stop at west malling before and after the school run, with other parents to visit the shops. I will not be doing this in future should the parking charges go ahead, whilst I am one person I can imagine most parents will feel the same and the decline of the high street will continue.

**On-Street Response - Reference Number 690**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 691**

I object to the proposed changes.

1 hour free parking is not enough time to relax having a coffee or to visit several shops in one visit (unless rushing) or have a 1 hour treatment at one of the beauty businesses.

I object to on street parking charges for the first 2 hours however after 2 hours free parking then there could be an option of paying for a further 2 hours.

The 2 hour free parking will allow people to support local business rather than avoid West Malling and go elsewhere without charges. WMBC need to think about how the current 1 hour free parking restrictions impact on the elderly, pregnant, disabilities that dont have badges, those with young children etc...I often avoid West Malling due to parking issues.

Increasing parking to 2 hours free would support the above groups and would really help local businesses- many of which are struggling. Lets promote people shopping local rather than pushing them away to shop in places like Bluewater with free parking all day.

These charges should run until 6pm no need to run until 8pm

**On-Street Response - Reference Number 692**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 693**

I object to the proposed changes.

I believe the free parking encourages people to use the village for shopping and providing local business with trade. If people are using the bays all day then TMBC need to be ticketing overstaying cars more frequently. The selfishness of a few should not lead to inconvenience for many.

I believe that if charges are applied to on street parking the cars will simply relocate - to near the cricket ground/school further exacerbating already complex parking issues for the school and families and staff. This is difficult enough on a daily basis and free on street parking on the High Street helps alleviate the daily challenge at drop off and pick up time.

**On-Street Response - Reference Number 694**

I object to the proposed changes.

This will adversely affect me and my family in 3 ways. A safe and free consideration needs to be made for school pickup and drop off. It will also force me to give up my allotment (impacting my mental welling being) as any added cost will negate any benefit is growing my own. Lastly West Malling has been my company's preferred destination for corporate meals and this would need to be reviewed with proposed changes (negatively impacting local businesses - same goes for library too).

**On-Street Response - Reference Number 695**

I object to the proposed changes.

This would ruin out high street with already struggling local businesses

**On-Street Response - Reference Number 696**

I object to the proposed changes.

These bays are so convenient for popping into the town to make a collection from a store, take out cash from an ATM or grab a couple of grocery items.

Charging for these spaces will add a premium to these errands and will discourage me from using West Malling.

Also the less mobile, who are not officially disabled, will be ostracized by these measures.

The council is benefiting from the charges already made by the car park behind Tesco and I feel this extension to car parking charges is unnecessary.

**On-Street Response - Reference Number 697**

I object to the proposed changes.

We provide support to our daughter by collecting grandchildren from school

**On-Street Response - Reference Number 700**

I object to the proposed changes.

As a resident, I am concerned that it will push people to park in my road. Parking is already difficult for residents in Police Station Road and this will add extra pressure. The current resident parking permit rules in Police Station Road are 8am-6pm Mon-Sat, with no rules on Sunday. By extending the parking bay ticket operation until 8pm in Swan St and the High Street, it will push visitors to park in my road in the evenings and on Sunday.

This is no solution to the alleged abuse of the current 1 hour parking restrictions. The obvious solution would be to send more parking wardens out, but it is clear that the council has seen the opportunity to make more money and are only being greedy. Your greed will destroy West Malling.

**On-Street Response - Reference Number 702**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 703**

I object to the proposed changes.

The monetisation of parking in the High Street and Swan Street will just push visitors to the town to park in residential streets. The current permit only parking in Police Station Road is rarely enforced and residents have to put up with shoppers and diners parking in the road between 8am and 6pm blocking spaces.

Making the paid period for parking on the High Street and Swan Street last up to 8pm, when the residents permit only parking scheme runs up to 6pm, will mean that diners and visitors to the town will fill up residents spaces rather than used paid spaces. The permit only parking should be made 24hrs if you enforce this new pay and display parking scheme, thus preserving parking for residents.

The addition of ugly parking meters and the additional signage will ruin the streetscape of our town. As a conservation area we do not want more signage and payment machines cluttering up the pavement and spoiling the streets.

If TMBC were serious about enforcing parking in West Malling (and making money, which seems to be your only aim) you should send parking enforcement staff in to the town in the evening to ticket the visitors who park all over the place on double yellow lines. You will soon fill your coffers without having to further tax the residents.

Although you may see this as an easy money making exercise, if it goes through, you will kill off the night time economy of West Malling as diners will go where they don't have to pay to park. Then the council will have to spend more money regenerating the town they killed off.

#### **On-Street Response - Reference Number 704**

I object to the proposed changes.

It will encourage people to shop elsewhere that offer free parking i.e. Kings Hill & Bluewater. The inconvenience of the poor signal in WM if a smartphone payment system is installed will deter people from visiting. The proposal of implementing charges from 8am-8pm 365 days of the year, offering no free parking at all is extreme to target a minority of people that are abusing the rules. The predicted revenue does not equate to the long term damage the charges will cause. It is well documented introducing charges to small towns has a significant negative effect on its life and wellbeing. People will stop visiting the town. The aesthetics of the parking meters littering our beautiful medieval town

#### **On-Street Response - Reference Number 705**

I object to the proposed changes.

I have been a WM resident for 25 years, and pay sizeable sums every year for residents parking permits and visitor permits. I am alarmed by the proposals for expanding charges for the following reasons:

1. As It is, it is difficult for me to have family/friends/visitors to my house. By extending the pay parking zones there will be even more costs incurred and I doubt whether I will be able to persuade family to visit. The council must offer more support to it's residents as I feel we are being lost in the Council's desperate need to monetise everything.

Despite paying for permits every year, there is rarely sufficient parking in Police Station Road and surrounding Zone 2 areas even for residents, as there are many more permits issued than spaces in the residential roads. There are a number of businesses in Police Station Road and also Airbnb properties who, it appears, are allowed to purchase resident parking permits and visitor parking permits for client parking. This takes up lots of spaces.

When I have a visitor to my house, I must either pay for visitors permits and risk my guest not being able to find a parking space in the allowed zones, or they must pay to park for a limited time in the Tesco car park which is usually very full.

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Under the proposals the costs incurred by the proper residents of the town, who already boost the councils coffers by having to purchase resident permits every year, will escalate. This is not fair. I expect the council to look after the needs of it's residents.

2. Additionally, the extension of parking charges will undoubtedly push the crowds who come to west malling for it's retail and hospitality services immediately into the residential parking zones, which even at the present time are massively abused.

In Police Station Road there is daily abuse of the permit only zone which has been going on for years and is not controlled by the sporadic appearance of the parking wardens. Once the resident spaces are full, they tend to park all over the kerbs, on corners, blocking gates/driveways, on double yellow lines. They always get away with it as parking enforcement is non existent in the evening.

Users of West Malling will go to great lengths to avoid paying for parking and they also like to park as near as possible to nearby restaurants (ie. The Swan, St Leonard's and Roses Cafe). By extending the pay parking zones to 8pm at night, evening revellers will wish to avoid parking charges by attempting to park in Police Station Road, which at 6pm becomes a free for all!

The council must immediately extend the resident parking zone times at least up to 8pm, including Sundays and Bank Holidays, in line with the proposals for expanding parking charges in the non residential permit areas. The council must be seen to be properly supporting it's fee paying residents and allow us the opportunity to park in the town where we live.

The council must update and install new signage to Police Station Road to clearly state the existence of Residents Permit Parking Only. The current signage is wholly inadequate, there are not enough signs and the signs that are there are completely hidden by parked cars and overgrown bushes.

**On-Street Response - Reference Number 706**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 709**

I object to the proposed changes.

People stop to pop into the high street for a quick stop and it will kill the high street even more if we can't get ANY FREE PARKING in West Malling!! As it is it is difficult to get parked on high street so I have to park in the paid car park for less than an hour. You are a money grabbing joke

**On-Street Response - Reference Number 710**

I object to the proposed changes.

\*It will encourage people to shop elsewhere that offers free parking - Kings Hill / Bluewater etc

\*Poor signal to use smartphone payment

\*No consideration given to individual town requirements with a standard blanket charge of 8am - 8pm 365 days of the year proposed. We do not have a big store to entice the crowds like other surrounding towns

\*The proposal offers no free parking at all any day of the year

\*The feedback from customers is they will no longer shop in WM out of principle, why should they pay to visit their local High Street plus the inconvenience of the whole rigmarole of trying to get a signal and ticket when they just want to 'pop in' for an hour

On Street Parking Proposals – Annex 9.2 (West Malling P&D redacted responses)

\*a compromise- Some facility of free parking is required even if it's the first hour and charges only apply for 6 days with free parking after 6pm, free on Sundays & Bank Holidays

\*WM High Street is the heart of our community and is worth protecting and preserving to maintain a healthy vibrant place to visit. It is well documented introducing charges to small towns has a significant negative effect on its life and wellbeing

**On-Street Response - Reference Number 711**

I object to the proposed changes.

The proposed new on-street parking charges seem overly stringent and designed to put people off coming into West Malling. The need to go on an App to book in and pay for a flying visit (collect prescription from chemists, pick up groceries, deposit/collect laundry from cleaners etc) may mean people wanting to use these facilities in the town will go elsewhere for these services, where they do not have the hassle of fiddling around with payments (if payment via an App is involved, West Malling has appalling WiFi reception), thus businesses will suffer. Perhaps the Council would consider an hour's free parking (as is currently the case) before charges apply.

Charging for parking on the High Street after 5.30 p.m. also seems harsh. People shopping after work or using the many restaurants in West Malling should be able to park and enjoy the town in the evening. The High Street car park is free after 5.30 p.m. and before 8.00 a.m., it would be less confusing if the hours of chargeable parking were the same across the board.

Sunday and Bank Holiday on-street parking should be free, in line with the High Street car park. These are often the days when High Street residents of West Malling have visitors, so not having to ask visitors to pay and be constantly aware of time restrictions so they have to run around and move their cars to another spot and then pay again would be helpful. I would guess that residential streets around the town where there are no parking charges would see an increase in parked vehicles not pertaining to that particular street or area of the town.

**On-Street Response - Reference Number 712**

I object to the proposed changes.

Myself and my partner are about to open two new businesses in the High Street. This won't just have an impact on our businesses, it will affect everyone and their local company down the High Street and Swan Street.

I understand it will make the council money, but why would we want to make it like every other town that charges to park, and have lost lots of small/ local businesses over run by cooperative groups. There must be other alternatives to this, such as a multi storey car park where the Ryarsh Lane car park is. Even just with existing ground floor and one additional floor this would generate more than what you could potentially earn out of the pay and display metres going in up and down both streets.

There has to be other options to generate extra income for the council, which I'm sure many other local business owners like myself would happily sit down and discuss, with teams from both the parish and borough council to work out how we can achieve this working together.

If this goes ahead, ultimately this will have impact on West Mallings future for the worse for a short term gain.

**On-Street Response - Reference Number 714**

I object to the proposed changes.

This will have a negative impact on the small independent businesses that are already facing very challenging times. I feel this may be the final nail in the coffin for some of them and the high street will become a row of empty buildings.

**On-Street Response - Reference Number 715**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 716**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 717**

I support the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 718**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 719**

I object to the proposed changes.

I believe removal of the free one hour parking will have a detrimental effect on trade of both small and larger shops in West Malling. People will no longer want to stop for a few items on their journeys to work or schools.

An alternative could be to allow customers at Tesco to claim the cost of parking back with a minimum spend in Tesco.

**On-Street Response - Reference Number 721**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 722**

I object to the proposed changes.

I strongly object to the proposed introduction of parking charges across the west malling area and to the increase of existing fees. We are currently in a cost of living crisis and these fees will have only a detrimental effect on everyone in the area! It will prevent the most venerable from being able to freely visit the villages! it will reduce footfall in all local businesses who are already struggling! It will cause local business to close like the introduction of fees has in many other local villages.

West malling has virtually no public transport system due to the council cutting costs, meaning anyone less able bodied or elderly needs a car to visit the town. Introduction of fees will have a huge impact on these people too.

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The paid car parks in the area are nearly always full, and the fees are already high. How can the council state they are losing money when they are a cash cow with minimum upkeep and are all looked after by outside operators like ringo.

I hope the council takes a good look at itself and realises that it is supposed to make decisions in the best interests of the people and business it represents and help those people not harm them more in these trying times.

**On-Street Response - Reference Number 723**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 724**

I object to the proposed changes.

We would no longer be able just to pop down to the shops - finding parking money (in this almost cashless society) would be a deterrent to shop locally. We are not used to paying by phone or online, and would simply avoid these shops.

**On-Street Response - Reference Number 725**

I object to the proposed changes.

This will hugely impact local businesses and further disruption on the roads during busy times such as school drop offs and pick up times.

**On-Street Response - Reference Number 726**

I object to the proposed changes.

I fully object to this proposal. It will adversely affect local businesses in West Malling, making shopping in the area more expensive & less accessible. Consumers as an outcome of this proposal, will choose to shop elsewhere, such as larger supermarkets, resulting in less support for local independent shops in West Malling.

This change will also have an adverse effect on available on street parking in local residential streets, which are already under significant pressure in the area.

**On-Street Response - Reference Number 727**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 728**

I object to the proposed changes.

\*It will encourage people to shop elsewhere that offers free parking - Kings Hill / Bluewater etc , our footfall in west Malling is already at its lowest

\*Poor signal to use smartphone payment

\*No consideration given to individual town requirements with a standard blanket charge of 8am - 8pm 365 days of the year proposed. We do not have a big store to entice the crowds like other surrounding towns

\*The proposal offers no free parking at all any day of the year



On Street Parking Proposals – Annex 9.2 (West Malling P&D redacted responses)

\*The proposal to introduce on-street charges of 12 hours every single day of the year is criminal we are a small town not a city

\*The feedback from customers is they will no longer shop in WM out of principle, why should they pay to visit their local High Street plus the inconvenience of the whole rigmarole of trying to get a signal and ticket when they just want to 'pop in' for an hour

\*WM High Street is the heart of our community and is worth protecting and preserving to maintain a healthy vibrant place to visit. It is well documented introducing charges to small towns has a significant negative effect on its life and wellbeing

\*The predicted revenue of £50k vs annual predicted running costs of £30k plus installation costs does not equate to the long term damage removing all free parking will cause\* parking meters littering our Medieval centre!

And lastly the conservative government employed Mary Portas to investigate how to keep high streets thriving . In her Top 5 points was FREE PARKING !!! Why is this being ignored .

**On-Street Response - Reference Number 729**

I object to the proposed changes.

I often pop to West Malling to drop off dry cleaning or buy stamps in the post office but will no longer do so, if I have to pay for parking, to be on the high street for a 5 minute trip.

**On-Street Response - Reference Number 730**

I object to the proposed changes.

I am a pensioner and park on the one hour spaces regularly to shop in the High Street, I cannot afford to now pay parking charges so would not shop in West Malling anymore if charges are introduced.

**On-Street Response - Reference Number 731**

I object to the proposed changes.

I object as this will destroy the life of west Malling. There are many local businesses that run out of west Malling, you place the parking charges in - means less people who come to west Malling. Surely we should be increasing the people supporting local businesses, not reducing.

I am very involved in the life of the church and within the week, we have many things going on, putting these parking charges means it's more stressful for people to attend the church events/services and therefore will not happen. This includes funerals...on an already very sad day, you're increasing the pressures and strains on them.

**On-Street Response - Reference Number 732**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 733**

I object to the proposed changes.

This will damage local businesses.

**On-Street Response - Reference Number 734**

I object to the proposed changes.

This will be detrimental to the shops and businesses operating on the high street as people will be put off from coming into the town because there would no longer be free parking for “nipping to the shop” or “meeting someone for coffee”. They will go elsewhere where they do not have to park.

**On-Street Response - Reference Number 735**

I object to the proposed changes.

Introducing on street charges will encourage existing shoppers to shop at locations elsewhere offering free parking.

The mobile coverage is appalling in West Malling as it is with people already struggling when they park behind Tesco's - people will not park if they have to struggle with the experience.

There is no consideration given to individual town requirements by introducing a standard blanket charge of 8am - 8pm 365 days per annum. West Malling does not have a big store to entice customers as other towns do.

The current proposal offers no free parking at any time.

Feedback from customers is that they will no longer shop in West Malling out of principle, why should they pay to visit their local high street and be inconvenienced by the whole rigmarole of fighting with the poor signal and wasting time when they are just 'popping to their local shop'.

As a compromise could the first hour not be free and keep Sunday and Bank Holidays as free of charge.

Consider amending Ryarsh Lane car park back to open to all all hours, it is never full with permit users - discount the permit for local businesses and give users an incentive to use this parking space.

Have exemptions for the elderly that do not have smart phones, cannot get to grip with the technology. A great deal of our local customers are this demographic and we need to embrace and support them, where will they go if they cannot shop locally?

West Malling High Street is the heart of our community and is worth protecting and preserving to maintain a healthy vibrant place to visit. It is well documented introducing charges to small towns has a significant negative effect on its life and wellbeing.

The predicted revenue of £50k vs annual predicted running costs of £30k plus install costs does not equate to the long term damage removing all the free parking will do. We appreciate the council needs to have alternative income streams but there must be alternative options - speed cameras on the A20 for example, or the the bypass to Kings Hill/Station?

The disruption of installing this proposed solution, the maintenance of them and the aesthetics just don't suit our small historic market town - and still the question of reception looms.

**On-Street Response - Reference Number 736**

I object to the proposed changes.

As someone who attends the church regularly this will affect my decision as it will now cost me to attend and park my car. This will overflow all the residence streets. In turn with these new charges these will deter customer/shoppers therefore resulting in a loss of shops and becoming these horrible high streets only with barbers and nail bars as no one else will visit

**On-Street Response - Reference Number 737**

I support the proposed changes.

If current parking regulations are abused then I support the changes but I feel the current situation could be better policed by traffic wardens.

**On-Street Response - Reference Number 738**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 739**

I support the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 740**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 741**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 742**

I object to the proposed changes.

I object to the imposition of charges for parking in the High Street and Swan Street for 3 main reasons:

- 1) It will affect shops and other businesses in West Malling. At the moment people can stop for an hour for free, which is often enough to pop into a shop or business. If this is taken away, people will go elsewhere to shop and West Malling businesses will decline.
- 2) It is important for institutions such as the church and the school that there is availability of convenient free parking. Especially extending payable hours to the weekend and to 8pm at night is prohibitive for most people and will drive them away.
- 3) Charging people to park on the High Street and Swan Street means that people will look for free parking on other roads, for example, Offham Road. I live on Offham Road and pay a large amount to be able to park outside my house. Already, frequently, it is impossible to find a space on this road, This will only get worse if people are forced onto other roads.

**On-Street Response - Reference Number 743**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 744**

I object to the proposed changes.

Suggest two hours free parking followed by higher charges for longer stays. This would stop commuters clogging up the High Street and be better for the church and for High Street shops, pubs, restaurants and businesses.

**On-Street Response - Reference Number 745**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 746**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 747**

I object to the proposed changes.

Problems for short visits. Not just the money but the stress involved in making the transactions and the terrible problems if you make a mistake. This will discourage people from shopping in the town.

**On-Street Response - Reference Number 748**

I object to the proposed changes.

If introducing charges in the High Street then the maximum stay should be 2hrs, not 4hrs, to improve turnover of spaces and allow quick trips to shops. Longer shopping trippers can park in car park

**On-Street Response - Reference Number 749**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 750**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 751**

I support the proposed changes.

I like to use these free on street parking spaces when I visit West Malling but I hate that this facility is abused and I see the same cars parked there for hours at a time. Sadly it is the minority who ruin it for the majority.

I don't mind paying for the time I use in the parking space but make it affordable per hour, some us just use some shops then go!

**On-Street Response - Reference Number 752**

I object to the proposed changes.

I strongly object to this proposal. In my view, people should be able to stop and park in West Malling to shop without charge. We want our town to thrive and not stop the vibrancy of the town by stopping people from popping in to local shops on the way to or from schools, work or whatever. A charge would prevent many from doing this. There is no reason to charge people, just reinforce the current parking regulations with fines if people run over. Then elderly people or people with children on the way back from school or local residents will still feel happy to pop in as they

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will likely stick to the rules. Ditto local people popping in to the vets or the dentist etc, quick haircuts or popping in to see a friend or drop off gifts or help to friends plus donations to the charity shop. If people choose to run over the free allotted time, then a fine is fair, but charging everyone for every visit to the town is unfair and it seems that the council is profiting then from every visit to the town at the expense of West Malling traders and the life in the town plus everyday local life and community. I also think that the parking bays outside Tesco should be left as they are but transgressions be more strictly fined, rather than stopping people using these spaces as a lot of elderly people enjoy the freedom to drive and pop in to Tesco even in bad weather as they are less likely to slip over and do not need to cross roads etc.

If people have to pay to park, they will start looking for parking on the periphery of the town for free which will cause mayhem on the narrow roads too. West Malling High Street is wide and the free parking spaces there work well without major blocking problems. Free parking is needed on Swan Street too for stops at the Post Office, drop offs of heavy donations at the Charity shops and also fun short to Roses cafe and other outlets there. This is an ill thought out proposal and should be scrapped please. Thank you

**On-Street Response - Reference Number 753**

I object to the proposed changes.

Charging for and increasing the length of time people can park on the high street will

make it harder to park. People will be able to use those spaces if they work for 4 hours then move to the car park, thus reducing parking for customers. Also people wanting to have a meal will be using those spaces and reducing parking turnover. This will have a detrimental effect on the shops.

**On-Street Response - Reference Number 754**

I object to the proposed changes.

Surely the answer is to penalise people who take advantage of the 1 hour bays! The high street has already lost some good businesses in recent times and the council need to support the people who pay the council tax rather than penalise us EVEN MORE!!!! This is BLATENT money grabbing

**On-Street Response - Reference Number 755**

I object to the proposed changes.

Local business will be adversely affected. Can not even post letter if there is no free parking . No cash point to use if no free parking .

**On-Street Response - Reference Number 756**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 757**

I object to the proposed changes.

We live in (REDACTED) with a shared entry drive serving 3 homes and a commercial garage.

We fear that this proposal will drive an increase in unauthorised parking in our driveway and lead to confrontations and dangerous obstructions.

This is a fine and nationally import historic Concervation Area and the visually "down market" clutter of parking control installations will make it less attective and thus less economically successful.

**On-Street Response - Reference Number 758**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 759**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 760**

I object to the proposed changes.

Removing all free parking will encourage people to shop in surrounding areas, where free parking is still available, i.e. Kings Hill, Bluewater etc. It has been well documented that introducing parking fees has a negative impact on small, rural towns that are located close to large shopping centres.

The proposed time extensions of parking restrictions also seems excessive. The local restaurants and pubs do not have their own carparks so require the on-street parking to survive. The implementation of the extension will push customers out of West Malling, to other restaurants and pubs that have their own free parking.

Perhaps as a compromise, the council might consider maintaining a portion of free parking, even if it's just the first hour, with the option to purchase longer if necessary, keeping the parking free after 6pm and on Sundays.

West Malling is a town of independent businesses that thrive on regular sales from its loyal local customer base. The free parking enables customers to 'pop in' to purchase a card, grab a coffee, post a letter etc, without the rigmarole of having to buy a parking ticket. For those wishing to stay longer, there is already a facility for this in the pay and display car park.

The feedback from customers is that they will no longer shop in West Malling out of principle. The inconvenience of having to buy a ticket, when no one carries cash and as the mobile signal is so appalling, it makes it almost impossible to do it via a telephone app.

These new parking restrictions will slow customer footfall and with no one visiting, businesses will be forced to close. After the last few years, where many independent businesses have clung on during the panademic, this feels like another blow. West Malling is a rare treasure and one that should be protected, not restricted.

**On-Street Response - Reference Number 761**

I object to the proposed changes.

It will stop people using the shops and businesses. If it necessary to stop then cars will use the surrounding streets. If charges are needed for long stayers then please retain the hour free that we have now.

**On-Street Response - Reference Number 762**

I support the proposed changes.

It is unclear how introducing a charge will reduce the all day abuse.

The price being set for parking is too high.

**On-Street Response - Reference Number 763**

I object to the proposed changes.

I do not support the introduction of on-street parking charges in West Malling High Street and Swan Street.

That the one-hour parking is often abused by all-day parking, is an issue of lack of parking enforcement not an opportunity to levy charges on all those who need to visit West Malling and require parking for a limited period of time. TMBC provides no data to support its contention that all day abuse of the one-hour free parking bays is a significant issue. Where is this data, and if so, why does TMBC not enforce this?

Having lived in Offham for over thirty years and having frequently visited West Malling for shopping and other business needs, even recently I do not perceive any substantive abuse of on street parking in this way and certainly not one which requires the introduction of charges for all.

I would also contend that if paid parking is permitted for up to four hours, then contrary to the statement of reasons, people will park for longer periods than before and empty spaces will be even more difficult to find that is currently the case with the turn round up to the one hour limit. Many of these people will be from surrounding communities and will find less or no parking at all. Bus access from Offham is no longer an alternative option following KCC's withdrawal of support in early 2023.

There will be a further shift of shoppers from the district to out of town retail locations (Lunsford, Kings Hill) and the impact on retailers in West Malling - shops and markets - will be entirely negative.

Respondents are asked to suggest alternatives. Fundamentally the current parking on West Malling High Street and on Swan Street needs to be PROPERLY ENFORCED. This would address the stated reason why TMBC is making this proposal - the (non-evidenced) all day parking in one hour bays.

The statement of reasons clearly only states that the 93 on-street shared-use parking bays currently provided are often abused by all-day parking, reducing the opportunity for shoppers visiting the town centre.

One can only assume however that the primary reason for this proposal is to provide a revenue stream which has not previously existed in these locations. The suggestion to extend the times of operation of on street parking restrictions (=charges) to 8pm on all days, including Sundays and Public Holidays is outrageous and is clearly aimed at maximising revenue, as is indeed the entire proposal being consulted on. What exactly does 'to reflect the changing on-street parking demand' mean - other than pure opportunism aimed at the evening economy?

I believe this is primarily a revenue raising proposal and I cannot support on street parking charges in West Malling High Street and Swan Street -especially as the option for enforcement can and should be used, thus enabling more appropriate use and accessibility of available parking.

It is deplorable that this consultation about parking in West Malling High Street and Swan Street is not based on any published evidence and that the matter of revenue raising is not even mentioned.

(REDACTED)

**On-Street Response - Reference Number 764**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 765**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 766**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 767**

I object to the proposed changes.

This will affect a quick pop in to shops or Post office affecting services available and customer foot fall/profit to those stores.

Small tesco will affected as people may choose to go to lunsford Park for free parking affecting provision for those who need small local version in wm these free for an hour is not often abused as there are frequent parking attendants patrolling issuing fines!!!

**On-Street Response - Reference Number 768**

I object to the proposed changes.

Being able to stop briefly in WM to visit the Post Office and local facilities without having to pay for doing so is the reason that I use the village. If you have to pay for even a 10 or 15 minute stop, potential customers will choose to go elsewhere.

If there is a problem with abuse of the 1 hour parking bays, then the many parking wardens that I see in the car parks should be assisting in monitoring this and issuing fines.

**On-Street Response - Reference Number 769**

I object to the proposed changes.

I support the overall intention to increase the turnover of vehicles in West Malling, which will improve the viability of many businesses, but changing from 1 hours free parking to 4 hours charged parking in West Malling High Street and Swan Street will actually reduce throughput. If 1 hour parking bays are indeed used for all day parking (no evidence is presented in the consultation paper to demonstrate this), the traffic wardens should issue penalty notices which will deter them. No figures are given of the number of penalty notices issued, which might demonstrate the extent of any problem. An increase in the number of traffic wardens would be a better solution - the provision of fines would deter people from overstaying.

The introduction of parking meters will actually reduce throughput as time will be spent walking to a parking meter and paying, thus increasing the amount of time cars are parked.

West Malling is a market town for surrounding settlements. Mary Portas has recommended that parking should be free in market towns to assist their viability. The introduction of charges in the West Malling High Street car park led to reduced footfall and viability of businesses. There will be a reduction in business rates to TMBC if businesses fold. It is expected that charging for parking in West Malling High Street and Swan Street will deter many visitors.

In particular, the viability of the monthly Sunday Farmers' Market will be adversely affected unless free parking is provided on Swan Street and the unaffected part of the High Street.

If there has to be charging, the provision of 30minutes or 1 hour's free parking would assist the viability of businesses. On 13 December, I wrote seeking the number of tickets issued in the West Malling High Street for



On Street Parking Proposals – Annex 9.2 (West Malling P&D redacted responses)  
vehicles staying for 30mins, 1 hour, 2 hours or 3 hours from which one can see the effect of free car parking for 30minutes or 1 hour would have on the other tariffs if the same financial outcome is required. I have not received any reply.

For example, the provision of free parking in West Malling High Street and Swan Street could be offset by slightly higher charges for longer periods on those streets or in the West Malling High Street car park (to maintain the same overall financial savings), but the absence of such figures makes it impossible to evaluate this. The fact that there are two parallel consultation documents also prohibits comments being made 'in the round' to consider these whole question of car parking, not an artificial subdivision into on-street and off-street parking.

The consultation document does not state the overall financial savings sought from this exercise, nor the increased income expected for each proposal, which is necessary to judge between them.

The introduction of parking meters is not compatible with the West Malling Conservation Area.

Any meters should accept both cash and cards.

Parking on the High Street and Swan Street should be free at least after 5.30pm to be consistent with the Tesco car park.

The map showing charges for WM High Street and Swan Street show 4 hour P&D, yet the table of on-street proposals across Tonbridge and Malling only goes up to 3 hours.

Having two parallel consultations is confusing. In addition, multiple screens have to be accessed to see all of the consultation documents, and it is not possible to refer back to them when compiling comments. A single document would have made it easier for people to comment, along with the facility for saving draft comments. It would also have been helpful to receive an acknowledgment of submissions, including the submitted text which is lost when the submission is submitted. This is important because I found that some of my submission has been truncated, hence the need for me to provide an updated submission to the on-street parking consultation.

#### **On-Street Response - Reference Number 770**

I object to the proposed changes.

I believe this will further drive people away from the Town Centre harming local shops and employment. Amazon and Bluewater don't charge.....

#### **On-Street Response - Reference Number 771**

I object to the proposed changes.

Posting a letter (it's impossible to pull up beside the post box in Swan Street), picking up a prescription, returning a Library book, buying a newspaper, etc take less than five minutes. People should not have to pay to park for that length of time. The current free parking should remain. If people are currently abusing the system, identify them and make them pay a substantial penalty. Don't punish everybody.

#### **On-Street Response - Reference Number 772**

I object to the proposed changes.

On street parking charges are likely to be detrimental to local businesses

#### **On-Street Response - Reference Number 773**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 774**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 775**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 776**

I object to the proposed changes.

This is bound to affect passing trade and that by locals who need pop in and go items e.g. take away or florist. Those wishing to park longer will already be paying the fees. Income of shops will no doubt decrease and eventually lead to fewer viable businesses and then to the inevitable empty retail sites.

**On-Street Response - Reference Number 777**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 778**

I object to the proposed changes.

Many people park for less than an hour to quickly pop to the local shops. I myself so this on the way home from work. If I had to pay I wouldnt stop and shops would lose trade.

**On-Street Response - Reference Number 779**

I object to the proposed changes.

The provision of 1 hour free parking bays in west malling helps if you just want to go to a shop for a short period of time - I rarely have problems finding a space and your notion that they are full of all day permit parking is just a red herring. The council should raise money by renting out the under used council offices on Gibson Drive. This is just another way to raise more money at the expense of local businesses.

Look at Tandridge Council - they have free parking in their towns with the priory being to out business first. If you want to completely destroy a once thriving town you are going the right way about it.

**On-Street Response - Reference Number 780**

I object to the proposed changes.

This will be disastrous for some of the businesses in West Malling and Martin Square, Larkfield.

Many people who just want to spend half an hour or so so do shopping, Post Office, Pharmacy etc will go elsewhere. Businesses closing will have a very negative effect on your income, I would suggest that you will make less money long term and create unemployment.

This has not been well thought out. How about first hour free (get ticket with time on it to be displayed. 2 to 4 hours would be charged. This would be, I think, acceptable and would. I believe generate more income. I suggest this could also apply to the West Malling high street car park.

**On-Street Response - Reference Number 781**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 782**

I object to the proposed changes.

i feel that people who abuse the current arrangements should be fined and present arrangements should stay in place in order that people can use the local shops without having to pay for the privilege.

**On-Street Response - Reference Number 783**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 784**

I object to the proposed changes.

- 1) Changes will be seriously impact High Street businesses with people not wishing to pay to park for short visits.
- 2) It will affect people attending Church who currently do not have to pay to park.
- 3) If overstaying currently an issue, this should be enforced.
- 4) Higher charges could be made for High Street parking over an hour if an

**On-Street Response - Reference Number 785**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 786**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 787**

I object to the proposed changes.

4 hour parking will cause less trade to the high st

How can parking machines be introduced to the High st and Swan st when there are restrictions to planning permission on both sides of both streets

**On-Street Response - Reference Number 788**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 789**

I object to the proposed changes.

I do not agree that people abuse the parking spaces. It operates very well and people are respectful of the time limitations from what I have experienced. Adding a charge is much more likely to reduce opportunities for shoppers visiting the town and much more likely to cause less visitors to our independent businesses. In addition, traffic wardens would be needed to monitor the 4 hour tariff- surely they could just be employed in the status quo if there really are people parking there all day, which would result in the same hope of as many visitors as possible able to visit our town.

Charging until 8pm will mean that the businesses will be affected by shoppers who may have stopped on the way home from work - they will just choose somewhere with free parking such as Aldi or Asda and other businesses in Kings Hill.

In addition, there are 3 church congregations in the town. Sundays should be free for the members of these congregations to attend church.

Furthermore, the farmers market will also be impacted.

The choice to make people pay for parking doesn't seem to be in the interests of the community. West Malling is currently a thriving and popular town. It would be a shame to see it decline for no good reason. The parking charges and hours should not be changed.

**On-Street Response - Reference Number 790**

I object to the proposed changes.

Increase from 1 to 4 hours will reduce number of cars that can park daily by a factor of up to 4. Should be 1 hour free as at present as many people will only want to shop for a short time. If people are staying longer at present then they should presumably be getting tickets. This is just a money grabbing exercise.

**On-Street Response - Reference Number 791**

I object to the proposed changes.

Are you trying to kill local independent businesses? They are struggling to recover since COVID and this certainly will not help them. And what about the parents in the village to collect their children from schools?

Please think about the impact this will have on the village.

**On-Street Response - Reference Number 792**

I object to the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 793**

I object to the proposed changes.

As a shopkeeper in the High Street, I wholeheartedly object to the introduction of parking charges to the High Street and Swan Street. I do not believe your assertion that the bays concerned are abused by people parking all day - there

On Street Parking Proposals – Annex 9.2 (West Malling P&D redacted responses) have been instances where some of the barbers have abused the one hour limits, however, the traffic wardens have put paid to that.

The introduction of on street charging is certain to deter customers/potential customers from visiting the town: the consensus of customers is that they will go elsewhere, where parking is free, particularly to the benefit of the out of town retail parks.

I also contest the estimate of revenue to be raised. The quote was for an additional £50k, however, as it wasn't stated that this was nett, I can only conclude that this is gross. If this is the case, given the stated running costs, the whole scheme must be marginal once you take into the hidden costs of paying Ring-Go, employing additional parking wardens to cover the extended hours and the general up keep of the equipment, which is certain to degrade over the course of a year.

As a parent of a child who last year finished at WM C of E primary school, by introducing on street charging, more drop off traffic will be pushed down West Street and on into Norman Road as parents aren't going to pay for 30minutes You are already aware that numerous parents ignore the double yellow lines at the school entrance, so that state of affairs is sure to worsen.

Many of the school's events take place at St Mary's Church and parents/grandparents and family friends are sure to be deterred from attending functions if charging is employed - by increasing the on street parking to four hours per visit, you are more likely to encourage bay blocking from early morning until mid-day, which will be counter productive.

I could go on, but given the previous representations made to the Council at the last round of parking charges and the way in which they were dismissed, I have no faith in any of the current representations will be taken into account.

These are the facts: there are many hundreds of new homes being built in West Malling and the surrounds, each of them will be contributing to the Council's budget by way of the Council Tax, which is guaranteed to realise a positive contribution. The potential gain of a few thousand pounds needs to be offset by the commercial vibrancy of the town itself; introducing on street charges will effect everyone: retailers, pubs, restaurants, office workers, casual visitors, church goers, school visitors, all for a marginal financial gain, if at all.

Bin the idea and ramp up the enforcement of the current rules, an extra ten parking tickets a day across the Borough will more than compensate for an additional pair of Wardens and their vehicle.

### **On-Street Response - Reference Number 795**

I object to the proposed changes.

Introducing on street parking charges will encourage people to go elsewhere and shop where they can get free parking.

The mobile coverage in West Malling and surrounding areas is poor, people will become frustrated with the lack of infrastructure as they already do when parking in Tesco's.

There is a high elderly demographic in West Malling and these people do not all have smart phones or are able to use the technology, they are an important customer base to us. What will they do?

To introduce a blanket 8am to 8pm 7 days per week 365 days per year shows no understanding or empathy with West Malling. At least make Sundays and Bank Holidays free of charge.

Has enough consideration been given to adding to the income flow by an alternative manner - Ryarsh Lane car park is never full, perhaps this can be shared between permit holders and regular users at all times. It seems silly to have such an asset sitting empty. Has a study been made of this?

Alternatively speed cameras could be introduced on the A20?

Feedback from our customers is that they will no longer shop in West Malling on principal. It will become too much of a hassle as by the time they have fought with the lack of mobile signal they will lose the will to complete what they have come in for.

At least offer an hour free before charging.

**On-Street Response - Reference Number 796**

I object to the proposed changes.

If the problem is people parking in the bays all day when this isn't allowed, why not deal with this problem directly rather than introduce something that actually will just legalise half day parking and do nothing to encourage quick turnover of the places for visits to local shops? It seems like you are stating one problem but proposing a solution that would not actually help resolve it. I'd be in favour of sticking to free parking for an hour and charging a lot more than the other carpark a for 2 hours or more on the high street. The high street places should be kept as a premium for quick shop visits, that everybody can enjoy.

**On-Street Response - Reference Number 797**

I object to the proposed changes.

People would like to attend church , funeral services and come to meet their family and friends and shop and will have to pay just for this , this is an extra burden upon the workers of the town and it is unnecessary.

**On-Street Response - Reference Number 798**

I object to the proposed changes.

I use several of the shops in West Malling on a regular basis and when I can I only stay for one hour My suggestion is to have the first hour free but a ticket has to be displayed showing the arrival time I have no objection to the charges for more than an hour being implemented

**On-Street Response - Reference Number 799**

I object to the proposed changes.

1 hour free on street parking allows for local residents and visitors to pop into the village for shopping, coffee etc. Charging for these short trips will effect local businesses as I for one will go elsewhere where you don't need to pay for parking.

**On-Street Response - Reference Number 800**

I object to the proposed changes.

This restriction will affect business as shoppers bypass west malling to find more convenient and inexpensive parking.

**On-Street Response - Reference Number 801**

I object to the proposed changes.

There is already a one hour limit to prevent cars overstaying and enabling a turnover of vehicles to assist businesses.

**On-Street Response - Reference Number 802**

I object to the proposed changes.

On Street Parking Proposals – Annex 9.2 (West Malling P&D redacted responses)

I object to the proposal because I consider that it will harm the profitability of High Street traders and cause inconvenience to shoppers and deter them from shopping in West Malling. There are many occasions that I visit West Malling to shop, collect a prescription, visit the post office, drop of dry cleaning and my visit is for less than 15 minutes. I can usually find a parking space in the High Street. If I had the inconvenience of having to pay for parking I would be likely to visit Kings Hill shops where here is free parking

**On-Street Response - Reference Number 803**

I object to the proposed changes.

Very disappointed to learn of proposal to introduce car parking charges. Likely to be to the detriment of the local shops who really need all the support the council (to whom they pay tax) can give to them. I do not agree that they are used by day-long Parker's: this seems like an

unsubstantiated excuse to introduce fees. I see a quick turn round of cars parking in these one hour bays. Local people quickly buying things in local shops.

**On-Street Response - Reference Number 804**

I object to the proposed changes.

I believe the existing free 1 hour parking is in the best interests of customers and businesses. The introduction of charges will surely drive customers to Kings Hill and damage West Malling businesses with possible consequent closures and loss of business rates to the Borough. There are numerous examples of "out of town" shopping centres with free parking severely impacting on town centres.

I also believe that being allowed to park for 4 hours will make parking even more difficult than it is at the moment with consequent reduction in footfall to local outlets.

If there are problems with people parking all day surely it is a matter of enforcement and increasing the legal time allowable is unlikely to make a difference.

**On-Street Response - Reference Number 805**

I object to the proposed changes.

we strongly object to the proposed parking changes for West Malling town centre which are clearly just to raise more revenue now and into the future. A long term plan is needed to encourage car drivers to visit West Malling and NOT deter them !!

There is a suspicion that with Parish Councils, Borough Councilors, and County Councilor for these two areas being Liberal that the Conservative controlled tmhc is playing a political game !!

**On-Street Response - Reference Number 806**

I object to the proposed changes.

I absolutely oppose the idea of implementing parking charges in our lovely little town. As a resident I feel this will be so detrimental to our local businesses. It will prevent people from the surrounding areas visiting. It is ideal to be able to stop and pop into the post office, laundrette or for a quick shop. I am also concerned as a WM3 permit holder that if you are allowing up to 4 hours parking I'll never find a space to park. It is bad enough as it is to find a space! There are not enough spaces currently with visiting people to the town. Those frequenting restaurants etc will be taking up spaces for longer periods of time therefore I will have to park way outside the town. What will be the point of paying for a permit?! I completely oppose this proposal.

**On-Street Response - Reference Number 807**

I object to the proposed changes.

I am very disappointed to hear the proposals for new parking charges in West Malling.

It will affect so many people and discourage them from using the shops and West Malling in general.

Church attendance for special services and community events will be impossible as there will be no long term parking facilities. This will cause people to use estate roads and cause congestion and parking difficulties for residents.

The school run will be horrendous for parents. The only people to benefit will be the night time economy for pubs and restaurants as no fees apply from 8pm

.

Please re think this plan as it will be another reason not to use the town,

**On-Street Response - Reference Number 809**

I object to the proposed changes.

I oppose the introduction of on-street charges in West Malling Highstreet and Swan street.

I often stop when there is space when driving through West Malling to quickly pop into the many of the little independents and the charity shop. I probably wouldn't bother if I had to spend the time to do the meter especially if I don't have change or the app on my phone I would probably just go somewhere else more convenient. I think the shops will suffer!

**On-Street Response - Reference Number 811**

I object to the proposed changes.

I would like to register my objections to the consideration to place on street parking charges in place in West Malling high street. The planned restrictions will significantly impact trade levels in the high street. The planned increase in the parking fees behind Tescos will also impact the amount of visitors to traders businesses in the high street. The free parking that is currently available is a convenience for local residents that should not be removed.

**On-Street Response - Reference Number 812**

I object to the proposed changes.

The current arrangement allows for a flow of people into the village. If the free hour bays are being abused these should be managed using parking wardens so they can be released and re-used. Having to pay to park anywhere will be detrimental to the trade in the village. - Alternative would be to issue "first hour free" tickets.

**On-Street Response - Reference Number 813**

I object to the proposed changes.



As a resident permit holder object to these new proposals because it will be even more difficult to find a parking space; it is difficult enough anyway.

**On-Street Response - Reference Number 815**

I object to the proposed changes.

Having read the proposals for the Ryarsh Lane Car Park, it is essential to the businesses of West Malling that the parking permits are valid Monday-Saturday not Monday to Friday.

I employ 14 staff mainly female who work long hours including Saturdays. They need to be able to park stress free all day including Saturdays . Many have children , they start at 8.30 on a Saturday and do not have time to drive around searching for a parking space when they work .

I think it's also very disappointing that you will be charging for the 1hr on street parking , I think we need to do what we can to keep people popping in to West Malling to use the shops and services that we offer. We are driving people out of the towns and into the out of town shopping centres like Bluewater that provide free parking all day.

It's important to make West Malling easily accessible to keep our town alive before we end up as all residential with no shops and services. It is these amenities that keep the value of the properties in West Malling high. I do hope you listen to the business owners as it is their hard work that makes West Malling what it is.

**On-Street Response - Reference Number 817**

I object to the proposed changes.

I am writing to object to the proposed changes as there is no provision for free parking remaining and therefore no ability for free short visits. This impacts in the following ways;

1. This will further impact the volume of traffic using West Street for parents having to use the little free parking next to West Malling Primary.
2. This will impact the local economy. I frequently stop in west malling to use the amenities. I will simply stop going (if I can't locate a free parking space, I do not stop now following the changes at High Steet car park). I will alternatively go to Parkfoot Petrol Station, Larkfield Esso or Kings Hill. I frequently eat at West Malling but will stop going as it is making it more difficult to go there. I rarely have an issue locating a parking space and leaving within the allotted time.
3. The current parking issues cited by the council is lack adherence to current rules. However, without supporting data showing tickets issued by month, the solution is anecdotal at best. Is the proposed solution a disproportionate response that the community wants?
4. There are repeated parking issues not addressed by these proposals. People park in the loading bay outside Tesco, outside designated hours. Additional cars park outside the bays at West Malling Flowers to the left of Swan Street turning and the charity shop to the right of Swan Street the turning. Repeated parking in the bus stop next to the Lodge. Repeated parking on Swan Street for the fish and chip shop and charity shop. The plans don't address the repeated infringements due to lack of enforcement.

**On-Street Response - Reference Number 820**

I object to the proposed changes.

There is a rumour about car parking charges being imposed on West Malling High Street.

On behalf of my wife and myself, I wish to object in the strongest terms. We are both aged pensioners, living in Addington, from where the bus service is now minimal, so that our only access to shopping and other facilities is by

car. Apart from the costs involved, the one and only car park in the town is totally inadequate, so recourse to on-street parking is unavoidable. I don't doubt that the businesses in West Malling would suffer damaging impact and that they will object. For the record, we support them.

Thank you for accepting our comments.

**On-Street Response - Reference Number 821**

I object to the proposed changes.

I'm definitely against.

Apart from the vet I will definitely stop using West Malling. How nice it has been to go to WM, park on the street and pop into a shop to get a birthday card/present, have a quick coffee, drop into the post office.

Not any more. In fact, come to think of it, Pennard Vets also have a branch in Borough Green - I shall transfer there instead.

**On-Street Response - Reference Number 825**

I object to the proposed changes.

can only assume that this is being used as a way to make more money for the council, without considering the wider implications to the community – particularly West Malling Primary school and the local economy of the High Street and San Street.

Most parents of children at the school need to drive to the school on a daily basis, as work constraints do not allow time or the facility to walk/cycle to drop-off and pick-up and the local bus service is erratic and infrequent. Parking in West Malling to be able to drop-off and collect children from school has always been difficult and it will be even harder with charges. Driving our children to school is not a luxury, but a necessity for the majority of parents, who work hard and whose employees or job characteristics mean they have little time to do this as it is.

Many parents also use the local coffee shops, charity shops and other businesses, like Tesco, for example, either before they pick their children up or after. Charging people to park. If charges are applied, this will mean these local businesses will lose revenue and it is already hard enough for them to survive.

Promoting local businesses to be used by the local community is vital to sustain a thriving High Street and Swan Street. For those who come to West Malling to use local businesses, this is likely to have a greater impact on their sustainability, as they are likely to go to where parking is free, such as Kings Hill Asda, or Lidl, or the Aylesford Business Park.

At a time when all businesses are struggling, with increased utility costs, rents and other outgoings/expenditure, I believe the council should be looking at the wider picture and supporting them, rather than thinking in the shorter term. Shops closing, leading to empty buildings on the High Street and Swan Street make the experience a less desirable one for shoppers/business users and also, will clearly affect the livelihoods of local business owners. It is likely to mean less custom, less revenue for them and therefore less revenue for the council in terms of the number of businesses paying rent, taxes, business rates and bringing a community feel to the areas as a whole, which is something that should not be estimated.

**On-Street Response - Reference Number 827**

I support the proposed changes.

(no comment supplied)

**On-Street Response - Reference Number 828**

I object to the proposed changes.

So first of all you give planning permission for houses to be built on nearly every spare piece of land there is in and around West Malling, then wonder why there are too many cars on the road and not enough parking spaces. So you decide to get the public to pay the price for your bad decisions and make them pay for parking?

It's not to allow more flow for parking at all. It's greed. Pure and simple greed to get more money so the councillors can sit around their big table and make more bad decisions about housing and parking!! Give us a break!! Do you want to close West Malling High Street down altogether? Because you are going the right way about it. The night time economy in West Malling is thriving. Put in more parking charges, and people will go elsewhere. And what's the betting the charges will be by phone app, meaning elderly people may well find it impossible to use.

I do not agree with your proposal. Of course you won't listen to the likes of us, it will go ahead anyway but I thought you might as well know how we feel about it.

#### **On-Street Response - Reference Number 830**

I object to the proposed changes.

I am against this proposal.

If your argument for introducing these charges is because some people park there all day then the obvious solution is to recruit a traffic warden to patrol the high street.

If the problem of all day parking is as bad you make out then the parking warden will pay for themselves and the result will be no cost to the council and no inconvenience to shoppers in the high street.

There is also no reasonable argument for increasing the restrictions to 8pm. If you do this then early diners at the restaurants will be deterred and the restaurants will lose valuable custom.

Why not be honest with the electorate and admit that these are measures simply intended to raise money to help fund other public services?

You may just find that we will be more inclined to agree with them as it will rightly be the users of these services that pay for them.

Moving on from the main topic you may as well stop these "Consultations" as they are clearly a "Tick the box" exercise. I fully expect you to proceed with this proposal regardless of how many objections you receive.

#### **On-Street Response - Reference Number 831**

I object to the proposed changes.

I strongly disagree with you proposing issues of forcing car parking payments in and around the historic town of West Malling.

This will not help the retailer who have just recovered from the pandemic.

From now on I will avoid shopping and using the independent shops in West Malling.

#### **On-Street Response - Reference Number 832**

I object to the proposed changes.

I would like to record my opposition to any planned parking charges on the High Street or Swan Street. West Malling is a thriving little town supported by many people from nearby areas who pop in for short periods (up to an hour) for shopping or coffee or the hairdressers. If you charge for parking people will go elsewhere and there will be empty shops.

**On-Street Response - Reference Number 833**

I object to the proposed changes.

I'm writing to say that both my wife and myself are against the introduction of charges in West Malling high street and Martin Square. We believe that both will cause a significant drop in the footfall in both areas as there are plenty of alternative options (why use Tesco WM if the addition charge would mean it's cheaper to use Tesco Lunsford Park, why use the chemist if it's more economic to use the pharmacy in Tesco Lunsford Park etc?).

If ultimately a charge is introduced it would be beneficial to local businesses if the first 30 or 60minutes were to be free. There are plenty of examples across the country where the introduction of charges has resulted in the loss of "high street" businesses.

The likely short term gain will result in long term pain ultimately reducing parking charge revenue and, in all likelihood, less business rate income for the council.

Similar arguments apply to the situation in Martin Square.

**On-Street Response - Reference Number 834**

I object to the proposed changes.

I would like you to reconsider parking metres in west malling high street not only will it spoil this quaint village for ever .

I am a pensioner from Ryarsh that goes to W/M to the library once a fortnight the hairdresser every six weeks and Tesco and as we have no busses only once a week I need a car I see nothing wrong with the high street parking as it seems to have a quick turnover only more pennies for your pot not that it matters to you that us pensioners will have to go else where near bigger supermarkets so we can park free and I will miss going to the library the hairdressers will have to have a mobile one . We do not have these phones that do everything I feel I will become a recluse please consider the

pensioner

**On-Street Response - Reference Number 841**

I object to the proposed changes.

This once vibrant little market town is slowly dying. Once it was full of shops, you could buy just about anything. Now it's all just fancy eateries, restaurants, coffee shops and gent's barbers! How many does one small market town need??? Apart from Tesco's and the Post Office, West Malling has pretty much nothing now. Even the doctors have moved out!

Now you want to charge people and residents to come and shop/visit.

Well, if you go ahead with the proposed charges, that will finish it off for good. If you can't see this or are too blinkered to see it, then you've got to be completely mad. If they go ahead, then all I can say is, 'so long West Malling RIP'. In case you're in any doubt, I absolutely object to these town killing charges.

**On-Street Response - Reference Number 844**

I object to the proposed changes.

I am writing as the owner of (REDACTED), located on West Malling High Street, in response to the ongoing consultation regarding the proposed changes to on-street parking in our area.

I understand the challenges faced by the Council in managing parking, especially concerning the abuse of the current 1-hour free parking system. However, I am concerned about the impact that

the proposed Pay & Display scheme, along with the extension of operational hours until 8pm, could have on the High Street businesses and our local community.

The High Street has already experienced a notable downturn in footfall due to previous parking changes, including those in the Tesco and Ryarsh Carparks. The current proposal, I fear, could

exacerbate this trend, driving customers to areas like Kings Hill, Maidstone's Industrial Parks, or Bluewater, where parking is free. This is particularly concerning for businesses like ours, which,

despite adapting to digital platforms, still rely heavily on in-person patronage for collections and short-duration purchases.

I fully acknowledge the need to address the misuse of current parking facilities. However, I urge the Council to consider the unique needs and behaviours of the High Street's users. A significant portion of our clientele is elderly and may find app-based parking systems challenging,

highlighting the necessity for a traditional Pay & Display system.

Moreover, the lack of robust mobile phone signal in our area further complicates the feasibility of app-based parking solutions, reinforcing the need for more traditional, user-friendly methods.

In consideration of the above points, I propose the following for the Council's deliberation:

1. Implementation of a brief free parking duration, such as 15 minutes, to facilitate quick pickups and essential purchases.

2. Reassessment of extending operational hours until 8pm, given that most High Street businesses, barring Tesco, close by 5pm. This extension seems to offer little to no benefit to local businesses or the community post-5pm.

While I understand the necessity for change, it is imperative that these changes support, rather than hinder, the vitality and accessibility of West Malling High Street for both businesses and consumers.

Thank you for considering my input. I look forward to the Council's decision and remain hopeful for a solution that balances the needs of the community and local businesses with the practicalities of effective parking management.

#### **On-Street Response - Reference Number 845**

I object to the proposed changes.

I write to raise the concerns that the allotment holders on Ryarsh Lane, West Malling, have at the proposed car parking charges, particularly with reference to the Ryarsh Lane car park.

Over the past couple of years West Malling Parish Council has invited people from outside the parish to take on vacant and often overgrown plots. The council has each year put up plot rental to cover rising costs. Many of these tenants live in Larkfield and Kingshill and can only visit their plot by travelling by car. Currently they can park after 3pm and all day on Sunday free of charge. Under the proposed car parking fee changes, they will have to pay to park their vehicle, at all times during the day. This will, in some cases, drive the cost of using their allotment beyond their financial means or, at least, make the cost prohibitive.

The health benefits, both physically and mentally, of working an allotment are well documented and

for many allotment holders it is also a means of social interaction that may not be available at home.

Should TMBC make the final decision to implement the proposed new parking charges, this vital part of the community will potentially be compromised.

On Street Parking Proposals – Annex 9.2 (West Malling P&D redacted responses)

If the final decision from TMBC is that new charges will be introduced then consideration into providing free parking for allotment holders would be well received. Please consider our concerns.